

# Information

Innovation is an important skill much needed in the new economy. With competition becoming increasingly intense, innovation is no longer a “nice-to-have” skill but a “must-have”. There is a way to learn INNOVATION in a systematic approach. The approach is called TRIZ or Theory of Inventive Problem Solving. TRIZ is a Russian methodology discovered about 66 years ago but has remained a well-kept secret. This open-secret has finally reached you through the MyTRIZ Level 1 Workshop.

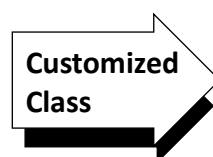
Malaysia TRIZ Innovation Association (MyTRIZ) in partnership with International TRIZ Association (MATRIZ), will facilitate a two-day workshop to cover the history of TRIZ, share the insight of the profound discovery, provide in-depth knowledge into 6 techniques and impart the application aspect of the methodology. The workshop included an assessment for certification as TRIZ Level 1 Practitioner. TRIZ is a catalytic program for employees to upgrade the problem solving and innovation skills to international certification standards.

TRIZ is recognized as one of the powerful methods for innovation. It is embraced by many corporations namely Siemens, Samsung, Intel, Whirlpool, LG, Christian Dior, Boeing, Procter & Gamble, L'Oreal, KIA, Hyundai, etc.

Course	TRIZ Level 1 Practitioner
Facilitator	MyTRIZ-MATRIZ Certified Facilitator
Duration	4 half days (3.5 hours per day)
Workshop fee (inclusive of 0% GST)	RM 1,000 per pax
Eligibility	Open to all (MPC Participants)

**TRIZ Level 1 Practitioner Course Modules:**

- Introduction to TRIZ methodology
- History of TRIZ and global adoption
- Structured Problem Solving Process
- Function Analysis
- Cause & Effects Chain Analysis
- Trimming
- Ideality
- S-Curve
- Trends of Engineering Systems Evolution
- 39 System Parameters
- 40 Inventive Principles
- Contradiction Matrix
- Actual Problem Resolutions



**Training & Certification:**

**17-20 March 2021**

**9:00 a.m. to 12:30 p.m.**

**Organized for MPC program**

Remote Online Learning

Weblink will be provided upon registration

Interested, please contact:

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*All innovations emerge from the application of a very small number of inventive principles and strategies.*

**Remote Online Learning**

# Course Agenda

## Day 1

### Session Agenda

- What is Systematic Innovation/TRIZ?
- TRIZ methodology, history & adoption
- Structured Problem Solving Process
- Function Analysis

## Day 2

### Session Agenda

- Recap Day 1 topics
- Cause & Effect Chain Analysis
- Trimming
- Case Studies

## Day 3

### Session Agenda

- Recap Day 2 topics
- Ideality
- Engineering Contradictions
- 39 System Parameters

## Day 4

### Session Agenda

- Recap Day 3 topics
- Contradiction Matrix
- 40 Inventive Principles
- Certification Assessment

# Course Agenda

## Introduction to TRIZ methodology, history and adoption

- TRIZ is a theory created to systematize processes and procedures related to innovation and creativity in the solution of problems. TRIZ is a Russian acronym which can be expressed in English as 'Theory for the Solution of Inventive Problems' and consists of a theory, operating procedures and a range of tools created by Genrich Saulovich Altshuller (1926-1998) from 1946, with the objective of capturing the creative process in technical and technological contexts, codifying it and making it repeatable and applicable, in short a proper theory of invention.
- The capability of inventing is usually deemed to be a natural quality and not a process which may be systematized with a scientific approach. Altshuller did not agree with the idea and started from the study of patented ideas to come up with the deduction of the general principles governing the evolution of technical systems underpinning the theory of invention he formulated.
- TRIZ allows the analysis, the structuring of models and, finally, the solution of problems with a systematic approach based upon a series of subsequent stages and operating tools. Up to this day, the TRIZ methodology has proved to be the most efficient to solve inventive problems and one which may be learnt and used without any need for an innate individual creativity.
- Supporting the validity of the methodology is the diffusion in companies both in small and medium enterprises, as well as in several giants at a worldwide level, among which it is worth citing 3M, BAE Systems, Boeing Corporation, Daimler Chrysler, Dow Chemical, Ford, GM, HP, Hitachi, IBM, Intel, Johnson & Johnson, LG Electronics, Motorola, Kodak, NASA, Nestlé, OTIS Elevators, Panasonic, Procter & Gamble, Samsung, Siemens, Toyota, UNISYS, Xerox, Whirlpool, Saipem and BTicino.

**Structured Problem Solving Process**

- Provide step-by-step process to define a problem, analyze current situation, identify possible causes, develop solutions, discuss ways to implement solutions , standardize the solution and monitor the progress.

**Function Analysis**

- People buy functions/functionality and not products. Understanding function and functionality at the most basic level is fundamental to successful application of TRIZ. Solutions change, functions stay the same. Knowledge classification by function allows ready access to other's solutions.

**Cause & Effect Chain Analysis**

- A tool to refine a problem statement and drill down to find the root cause of the problem.

**Trimming**

- Typical engineers would add components to a system to enhance or solve a problem. The next tool after analyze the function of a system and understand the root cause is to eliminate components that may not be needed for the main function. The purpose is to search for a more ideal system that is less costly and has fewer components.

**Ideality**

- Each system evolves toward its ideal state. The ideal state of the system is where it has all the benefits with none of the harm or none of the costs. The system is better, faster, low cost, low error, low maintenance and so on (The ideal system consists of all positives and no negatives). The ideal system is a system that does not materially exist, while its functions are achieved (ideal system is no system). In the absolute sense Ideality is impossible to achieve, but in a relative sense ideality is achievable.

## Engineering Contradiction

- An engineering contradiction is a situation in which an attempt to improve one parameter of a system leads to the worsening (impairment) of another parameter. It can be reflected in a positive and negative interaction between two or more components

## 39 System Parameters

- System parameter is defined as any factor that defines a system and determines (or limits) its performance. The parameter typically describes the characteristics of a system. There are 39 parameters that typically set the characteristic of most systems.

## 40 Inventive Principles

- Inventive principle is a basic generalized rule that is accepted as fact, works in exactly the same way consistently and usually followed as a basis of reasoning or explanation of the invention. Altshuller screened 200,000 patents in order to find out what kind of contradictions were resolved by each invention and the way it was achieved. He synthesized down to 40,000 patents and from this he developed a set of 40 inventive principles.

## Contradiction Matrix

- Systematic method of solving engineering contradictions without trade-off solutions. User identifies improving and worsening features of the engineering system.

**Tan Eng Hoo****MyTRIZ V. President & Inno Planet Consultant**

Mr. Tan Eng Hoo is one of leading consultants and project facilitators in systematic innovation methodology. He has conducted many courses on TRIZ (Theory of Inventive Problem Solving). He has been instrumental in proliferating TRIZ to more than 13,000 practitioners in Malaysia and South East Asia.

Over 100 local and international organizations from various industries are practicing TRIZ today and achieving interesting results. Eng Hoo was the founder and vice president of the Malaysia TRIZ Innovation Association (MyTRIZ). He was instrumental in the formalization of Indonesia TRIZ, Philippines TRIZ Association, Pakistan TRIZ Association and several emerging practitioner nations.

Eng Hoo had served Intel Corporation for about 20 years and Multimedia Development Corporation for about 8 years prior to his involvement in TRIZ. He has a broad scope of responsibilities from supply chain management to business management & marketing to product research & development. He has proven records in leading multi-disciplined, cross functional and cross geographical teams.

In addition, he has several years of international experience based in US and Europe with excellent understanding of cultural differences of employees and customers. He has deep passion in developing people and leaders, and driving innovation culture and knowledge. He has a BSc in Chemistry from Universiti Sains Malaysia and originated from Penang.



**Dr Yip Mun Wai**  
Former Dean, TAR UC & MyTRIZ Trainer

Dr Yip Mun Wai is a very experienced industry and academic member. He graduated with a specialization in Materials Science and has great interest in the area of TRIZ, Theory of Inventive Problem Solving and Knowledge Management. He is a certified TRIZ instructor and has been imparting his knowledge to thousands of students.

A very passionate academician with more than 20 paper publications and 1 book. He is actively involved in many international and local special interest group community.

Dr Yip has won many innovation and research competition and has embarked on several successful ventures in start-up innovative companies.

He is an excellent and experienced instructor who has a great heart to reach out to school students. He is a certified Theory of Open Problem Solving instructor.