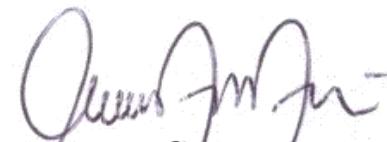


SD – December 2020

Disahkan oleh:



Nur Syafina Anuar
Pengurus
Productivity Growth
Productivity & Competitiveness Development (PCD)

Launch of the 5th Book and CEO Forum on MyHDW

You are viewing ZOOMW3@mpc.gov.my (No Reply)'s screen View Options

Recording LIVE on Facebook

Virtual Advisory Services will be focusing on the following 5 areas:

➤ Financial



Zoom Webinar You are viewing ZOOMW3@mpc.gov.my (No Reply)'s screen View Options

Recording LIVE on Facebook

OFFICIAL LAUNCH OF THE HANDBOOK ON TECHNICAL DESIGN REFERENCE FOR DISASTER PREPAREDNESS IN SITUATIONAL AWARENESS, RISK ASSESSMENT & CEO FORUM ON MALAYSIAN HEALTH DATA WAREHOUSE (MyHDW)

30th NOVEMBER 2020 12.30PM via ZOOM

Panelists and attendees:

- Syamsul Arman
- Dato' Dr. Jacob Tho
- Dr Nuraidah HIC
- HIC - Dr Nordin
- Dr Hishamishah ...
- Abigail
- YB Dato' Sri Dr. Ad...

Chat

From Chee Twan Ng to All panelists and attendees: Hi all

From NURHIDAYAH ... to All panelists and attendees: hye

From Izhan Hariz No... to All panelists and attendees: hi

From Syamsul Arma... to All panelists and attendees: Assalamualaikum and Good Afternoon.

Dear all,

We will begin the session upon arriving of our Guest of Honour.

Thank you.

To: All panelists

Your text can only be seen by panelists

Search for anything

https://myhdw.mpc.gov.my

Health Informatics Centre

Dr Nuraidah HIC

HIC

Audio Settings Leave

Chat Raise Hand Q&A

UNTIL – Draft email to the Ambassador

Collaboration with UNTIL - Message (HTML)

File **Message** Help Tell me what you want to do

Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom ...

Collaboration with UNTIL

 nancyvaldellon@gmail.com
To 'Nur Syafina Anuar'
Cc 'Safarwan Mohd Suhaimi'

Wed 2/12/2020 6:34 PM

Honorable Mr. John Samuel,

Greetings from the Malaysia Productivity Corporation.

First of all, please accept our sincere apologies for the delay in keeping you posted on the progress of UNTIL's proposal for 4 applications in relation to COVID-19.

As an update, the government of Malaysia has also developed an application similar to UNTIL's **Health Rating Application** which is "MySejahtera". It assists in monitoring COVID-19 outbreak in the country by empowering users to assess their health risk against COVID-19, locate nearby testing hospitals and clinics, and get information on what to do if they do contract COVID-19. Users can also check in to the app and share their location or a photo with the relevant government agencies for the purpose of contact tracing. This application also provides the Ministry of Health (MOH) with the necessary information to plan for early and effective countermeasures, monitor the virus spread and act as a detector for trends in the outbreak. Users can also check in to the app and share their location or a photo with the relevant government agencies.

As for the 3 other applications, i.e. **Kindfull.io**, **Mobile Digital Hospital Service**, **Addressing Intimate Partner Violence**, we have yet to receive a response from **(option 1)** the relevant person in charge **(option 2)** National Security Council (*Not sure Syafina if you want to mention the NSC or MKN in this sentence*). However, we will keep on following up with the person-in-charge and will get back to you from time to time for the progress.

Respectfully yours,

Nur Syafina Anuar

Search for anything

6:35 PM 2/12/2020 4

DRG – Draft email invite for 2nd meeting

DRG - Draft Invitation for 2nd Meeting - Message (HTML)

File Message Help Tell me what you want to do

Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom ...

DRG - Draft Invitation for 2nd Meeting

 nancyvaldellon@gmail.com
To: 'Nur Syafina Anuar'
Cc: 'Safarwan Mohd Suhaimi'

Reply Reply All Forward ...
Thu 3/12/2020 4:08 PM

Dr Sng Kim Hock , timsng@gmail.com

Dear Dr Sng Kim Hock,

Greetings from MPC.

The Malaysia Productivity Blueprint (MPB) is governed by the National Productivity Council (NPC) comprising of representatives from the ministries and agencies, private sector and industry associations. Malaysia Productivity Corporation (MPC) under Ministry of International Trade and Industry (MITI) has been appointed as the Delivery Management Office (DMO), responsible for coordinating, monitoring and evaluating the implementation initiatives and working closely with the Economic Planning Unit (EPU).

Nine sectors under the Productivity Nexus have been identified including the Private Healthcare Productivity Nexus (PHPN). PHPN led by YBhg. Dato' Dr. Jacob Thomas serves as a platform to drive multi-stakeholder initiatives to increase productivity in the Private Healthcare sector. It is tasked with identifying immediate as well as long-term initiatives that will empower private healthcare players to boost productivity, working closely with the Ministry of Health (MOH) and other ministries, agencies and stakeholders.

One of the initiatives that PHPN is driving under the Regulatory Reforms arm is **Diagnosis-related Group (DRG)** under the leadership of Dr Thambirajah Mahadevan, CEO of the Association of the Private Hospitals of Malaysia (APHM). As President of the Association of Specialists in Private Medical Practice (ASMPM), we would like to invite you to a virtual meeting to gather your input regarding the feasibility of DRG in Malaysia. The meeting which will be chaired by Dr Maha will be attended by Dato' Dr Jacob Thomas and representatives from the Ministry of Health (MOH).

Date : December 10, 2020 (Thursday)
Time : [REDACTED] pm
Chairperson: Dr Maha
Agenda : Gather input regarding Malaysia's readiness for DRG
Link :

Search for anything Windows Start File Explorer OneDrive Edge Google Chrome Word PowerPoint Excel File Cloud Speaker Network ENG 4:12 PM 3/12/2020 Notifications (4)

Aged Care – Draft Email Meeting Invite to Region representatives

AGed CAre: Draft Email for the Virtual Meetings - Message (HTML)

File **Message** Help Tell me what you want to do

>Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom ...

AGed CAre: Draft Email for the Virtual Meetings

 nancyvaldellon@gmail.com Reply Reply All Forward ... Fri 4/12/2020 10:50 AM

To 'Nur Syafina Anuar'
Cc 'Safarwan Mohd Suhaimi'

Dear _____

Greetings from Malaysia Productivity Centre (MPC).

The Malaysia Productivity Blueprint (MPB) is governed by the National Productivity Council (NPC) comprising of representatives from the ministries and agencies, private sector and industry associations. Malaysia Productivity Corporation (MPC) under Ministry of International Trade and Industry (MITI) has been appointed as the Delivery Management Office (DMO), responsible for coordinating, monitoring and evaluating the implementation initiatives and working closely with the Economic Planning Unit (EPU).

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With the onset of the new **Private Aged Healthcare Facilities and Services Act (PAHFS) 2018** (Act 802) and the coming up of the **Regulations** guiding its implementation, PHPN under its Regulatory Reforms arm led by Dr Thambirajah Mahadevan, CEO of the Association of the Private Hospitals of Malaysia (APHM) is driving an initiative to look at how the existing non-uniform regulations and institutional barriers can be made easier for the participation of private sector in terms of starting and operating **Aged Care facilities**.

As the representatives for **Central Malaysia**, we would like to invite you to a virtual meeting to gather relevant information on issues and concerns on the whole process from applying for the license and operating the business as well as some suggestions on how to address these. You may also refer to the outline in the attached file which will help guide you in your presentation.

The details of the virtual meeting are as follows:

Date : December 7, 2020 (Monday)
Time : 8:00 pm
Facilitator : Hj Syamul Arman Yap
Link : _____

Search for anything

Windows Start button Taskbar icons (File Explorer, Edge, Chrome, Microsoft Teams, Word, PowerPoint) Task View button Cloud icon Battery icon ENG 11:00 AM 4/12/2020

CKAPS and SME Session Dec 4

ZRP Session with SME CORP

1 of 22 Take control Meeting chat

Meeting chat

- Nancy Tan joined the meeting.
- Sheree Shezleen Salehaldin joined the meeting.
- Fara Zalina Mohamed joined the meeting.

Type a new message

UNDERSTANDING PROCESS OF CORPORATIZATION

4 December 2020

FM MS NT

Search for anything

10:04 AM 4/12/2020

ZRP Session with SME CORP

4 of 22 Take control Meeting chat

Meeting chat

- Nancy Tan joined the meeting.
- Sheree Shezleen Salehaldin joined the meeting.
- Fara Zalina Mohamed joined the meeting.

Type a new message

ESTABLISHMENT

- What were the objectives of the formation of SME Corp?
- What powers and functions of SME Corp?
- What were the expected outcome for the establishment of SME Corp?

FM MS NT

Search for anything

10:10 AM 4/12/2020

Coordinate with the Chairperson/Dr Maha on the meeting invite for the new attendees

Subject FW: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

From: Mahadevan T Dr <DrMaha@aphm.org.my>
Sent: Saturday, 5 December, 2020 3:27 PM

To: nancyvaldellon@gmail.com
Subject: Re: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)
Thank you Nancy
Regards
Dr Mahadevan

On 5 Dec 2020, at 2:53 PM, nancyvaldellon@gmail.com wrote:

Thank you Dr Maha. Yes, the same email will also go to Dr Vasu.
Please find attached the minutes of the DRG meeting which was sent to all attendees of the 1st meeting.
Nancy

From: Mahadevan T Dr <DrMaha@aphm.org.my>
Sent: Saturday, 5 December, 2020 2:42 PM
To: nancyvaldellon@gmail.com
Subject: Re: Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)
Nancy, am okay with it, similar lettering invite to Dr Vasu Pillai should go out too .
Do send me the minutes/ discussion notes of the first meeting please

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Sent: Saturday, 5 December, 2020 2:42 PM
To: nancyvaldellon@gmail.com
Subject: Re: Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)
Nancy, am okay with it, similar lettering invite to Dr Vasu Pillai should go out too .
Do send me the minutes/ discussion notes of the first meeting please

Thanks
Dr Mahadevan
Sent from my iPhone
On 5 Dec 2020, at 2:22 PM, nancyvaldellon@gmail.com wrote:

Good afternoon Dr Maha.
I have drafted the email below for Dr Sng and it had already been reviewed by MPC.
If you are ok with it, we will send to him accordingly.

Thank you.
Nancy

Subject FW: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

Dear Dr Sng Kim Hock,

Greetings from MPC.

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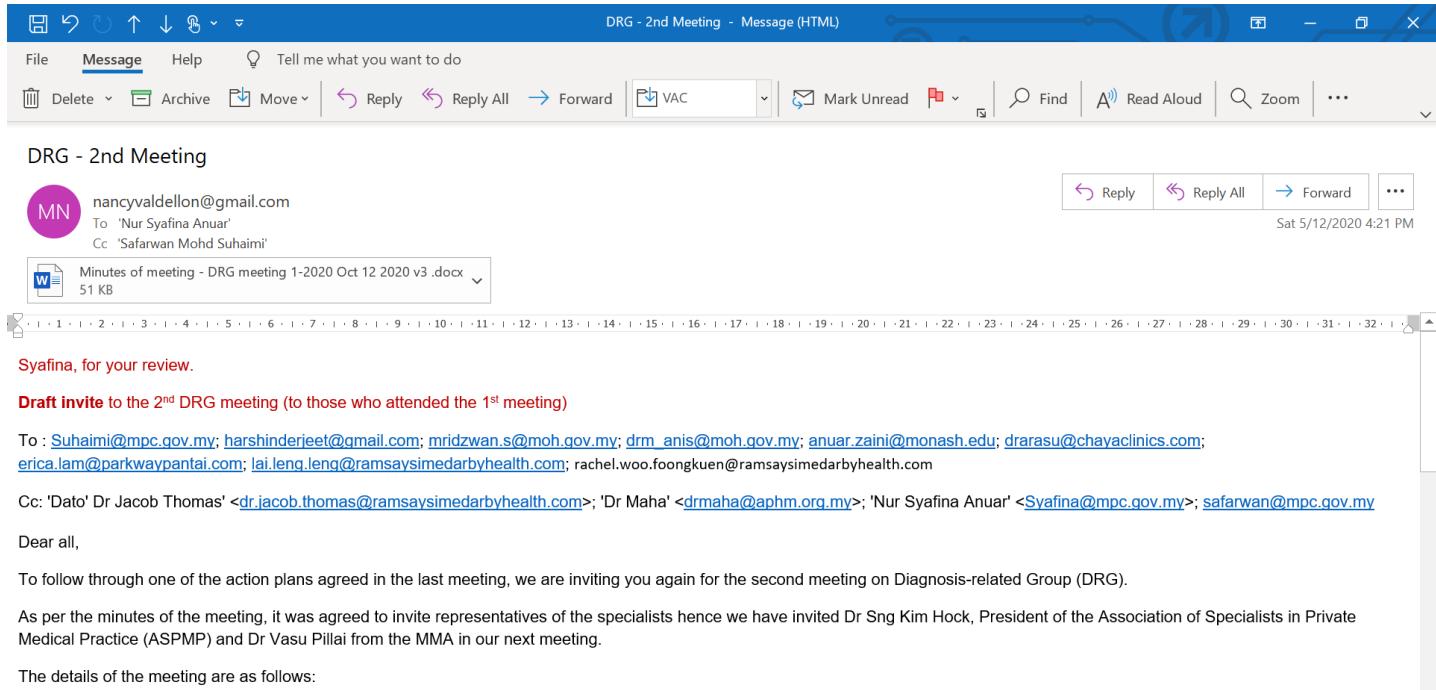
Nine sectors under the Productivity Nexus have been identified including the Private Healthcare Productivity Nexus (PHPN). PHPN led by YBhg. Dato' Dr. Jacob Thomas serves as a platform to drive multi-stakeholder initiatives to increase productivity in the Private Healthcare sector. It is tasked with identifying immediate as well as long-term initiatives that will empower private healthcare players to boost productivity, working closely with the Ministry of Health (MOH) and other ministries, agencies and stakeholders.

One of the initiatives that PHPN is driving under the Regulatory Reforms arm is **Diagnosis-related Group (DRG)** which is led by Dr Thambirajah Mahadevan, CEO of the Association of the Private Hospitals of Malaysia (APHM). As President of the Association of Specialists in Private Medical Practice (ASPMP), we would like to invite you to a virtual meeting to gather your input regarding the feasibility of DRG in Malaysia. The meeting which will be chaired by Dr Maha, will be attended by Dato' Dr Jacob Thomas and representatives from the Ministry of Health (MOH).

Date : December 10, 2020 (Thursday)
Time : 2.30 pm
Chairperson : Dr Mahadevan

4:51 PM
5/12/2020

DRG – draft invite to those who attended the 1st meeting



The screenshot shows an Outlook email window with the following details:

- Subject:** DRG - 2nd Meeting
- From:** nancyvaldellon@gmail.com
- To:** 'Nur Syafina Anuar'
- Cc:** 'Safarwan Mohd Suhaimi'
- Attachment:** Minutes of meeting - DRG meeting 1-2020 Oct 12 2020 v3 .docx (51 KB)
- Date:** Sat 5/12/2020 4:21 PM
- Content:**

Syafina, for your review.

Draft invite to the 2nd DRG meeting (to those who attended the 1st meeting)

To : Suhaimi@mpc.gov.my; harshinderjeet@gmail.com; mridzwan.s@moh.gov.my; drm_anis@moh.gov.my; anuar.zaini@monash.edu; drarasu@chayaclinics.com; erica.lam@parkwaypantai.com; iae.leng.leng@ramsaysimedarbyhealth.com; rachel.woo.foongkuen@ramsaysimedarbyhealth.com

Cc: 'Dato' Dr Jacob Thomas' <dr.jacob.thomas@ramsaysimedarbyhealth.com>; 'Dr Maha' <drmaha@aphm.org.my>; 'Nur Syafina Anuar' <Syafina@mpc.gov.my>; safarwan@mpc.gov.my

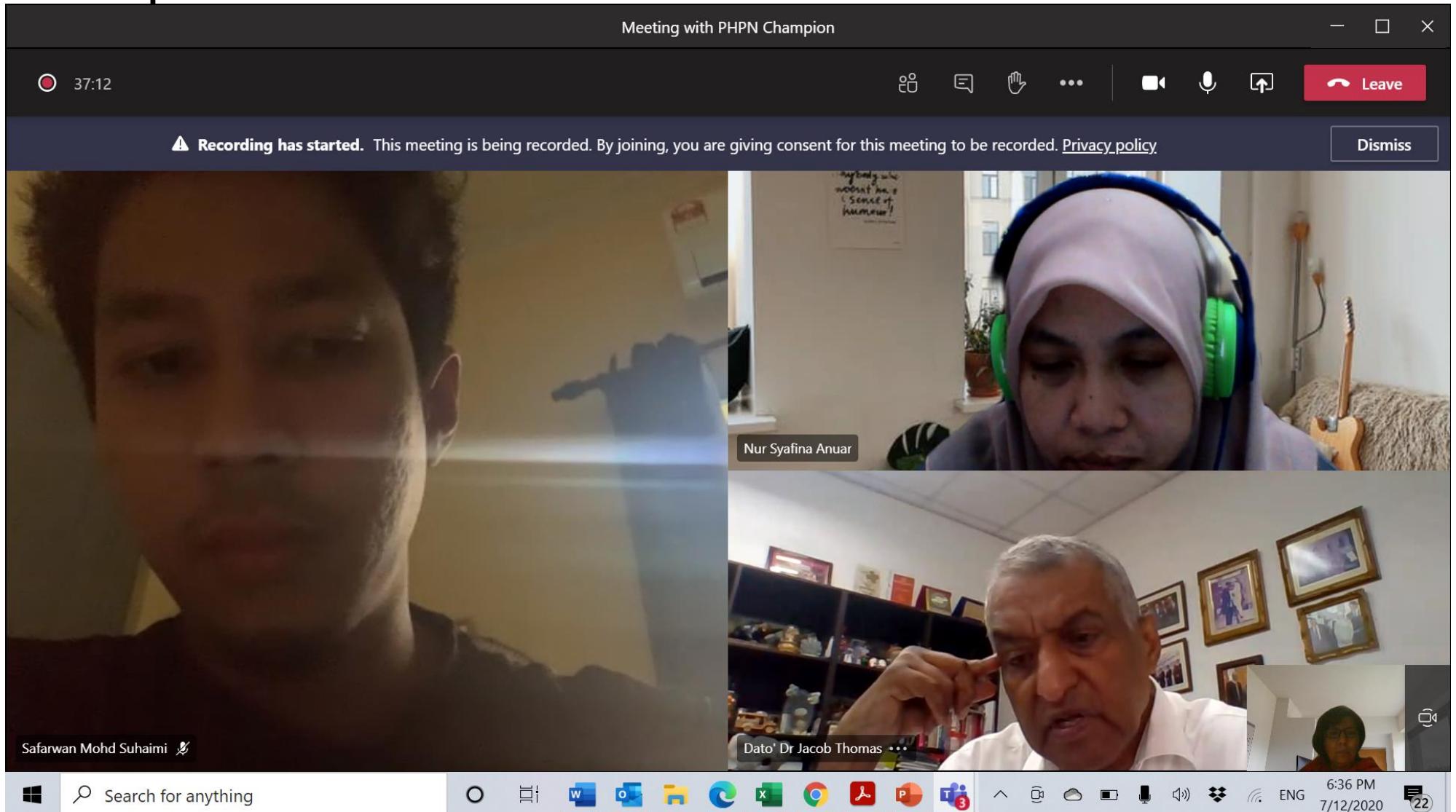
Dear all,

To follow through one of the action plans agreed in the last meeting, we are inviting you again for the second meeting on Diagnosis-related Group (DRG).

As per the minutes of the meeting, it was agreed to invite representatives of the specialists hence we have invited Dr Sng Kim Hock, President of the Association of Specialists in Private Medical Practice (ASPMP) and Dr Vasu Pillai from the MMA in our next meeting.

The details of the meeting are as follows:

Dec 7 – Update with Dato' J



PH Vas – Coordinating schedule for Adventist and Mr Azif

[4:05 pm, 06/12/2020] Nancy Tan: Good afternoon Mr Azif. Just following up if you're keen to take Adventist Hospital?

[4:15 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Hi Nancy. Good afternoon

[4:15 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Apologise for the delayed response

[4:16 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Dear all, is anyone interested to a Malaysian community and International visitors? Its concerns are Finance (Top effective ways to increase revenue and control costs) - This is clear to me--Now for the first session will it be on topic for item #1?

[4:16 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: I am trying to understand his experience

[4:19 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: 1. Its concerns are Finance (Top effective ways to increase revenue and control costs) - This is clear to me--Now for the first session will it be on topic for item #1?

2. and Incentives. (Besides KITA Prihatin, Penjana Kerjaya, JomKerja@NCER, F

Is he looking for sharing of incentive for company for tax exemption?

Or

Human Resource sustainability program

[4:19 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: It will be good to have 2 separate sessions

Thank you Mr Albin. Will see you online this coming Wednesday, 7pm.

[4:20 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: I don't think 1 hour will be sufficient

Get [Outlook for Android](#)

[4:20 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: I don't mind to take the case, but I

From: Albin Phua <albinphua@pah.com.my>

Sent: Monday, 7 December 2020, 6:17 pm

To: nancyvaldellon@gmail.com

Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>

Subject: Re: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

[4:21 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Can he also share what is the current

[4:39 pm, 06/12/2020] Nancy Tan: Ok, will find it out and get back to you once I have

[0:27 pm, 07/12/2020] Nancy Tan: Hi Mr Azif. Just sent you the email from Adve

[0:29 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: Hi

Dear Nancy,

[0:29 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: Ok

Noted, I've sent in a second registration, only selecting "Incentives" as an area of interest.

[0:30 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: I will have a look on it



[0:33 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: 1. Its concerns are Finance (Top effective ways to increase revenue and control costs) - This is clear to me--Now for the first session will it be on topic for item #1?

[0:41 pm, 07/12/2020] Nancy Tan: Yes Mr Azif. 1st session is Finance. He will re-register where the topic will be incentives.

[0:41 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: Ok. I will need to study for item 2.😊

Aged Care – Invite to Delren

Aged Care: Draft Invite to Delren - Message (HTML)

File **Message** Help Tell me what you want to do

Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom ...

Aged Care: Draft Invite to Delren

 nancyvaldellon@gmail.com
To 'Nur Syafina Anuar'
Cc 'Safarwan Mohd Suhaimi'

Reply Reply All Forward ...
Fri 4/12/2020 2:05 PM

Syafina,
Here is the revised email to be directed to Delren.
Thanks.
N

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Friday, 4 December, 2020 10:50 AM
To: 'Nur Syafina Anuar' <Syafina@mpc.gov.my>
Cc: 'Safarwan Mohd Suhaimi' <Safarwan@mpc.gov.my>
Subject: AGed CAre: Draft Email for the Virtual Meetings

Dear Mr Delren Terrence Douglas,

Greetings from Malaysia Productivity Centre (MPC).

The Malaysia Productivity Blueprint (MPB) is governed by the National Productivity Council (NPC) comprising of representatives from the ministries and agencies, private sector and industry associations. Malaysia Productivity Corporation (MPC) under Ministry of International Trade and Industry (MITI) has been appointed as the Delivery Management Office (DMO), responsible for coordinating, monitoring and evaluating the implementation initiatives and working closely with the Economic Planning Unit (EPU).

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9:39 PM
7/12/2020
24

Aged Care – Draft email invite to Dr Yap WA

Virtual Discussion Sessions with Aged Care Operators - Message (HTML)

File **Message** Help Tell me what you want to do

Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom ...

Virtual Discussion Sessions with Aged Care Operators

 nancyvaldellon@gmail.com
To 'Nur Syafina Anuar'
Cc 'Safarwan Mohd Suhaimi'
This message was sent with High importance.

Mon 7/12/2020 8:58 PM

Dear Dr Yap Wei Aun,

Greetings from Malaysia Productivity Centre (MPC).

First of all, we would like to congratulate you for the successful launch of the full report, A Silver Lining – Productive and Inclusive Aging for Malaysia. We also appreciate World Bank Malaysia for providing MPC the presentation slides and soft copy of the full report.

For your information, with the help of Mr Delren T Douglas, President of Association for Residential Aged Care Operators of Malaysia whom you introduced to us in September, we were able to reach out to the Aged Care operators around Malaysia and plan discussion meetings on the challenges and issues they are facing. Therefore, it is our pleasure to have you join us in (3) consecutive nightly sessions starting tomorrow which will be facilitated by Hj Syamsul Arman Yap.

The details of the virtual meetings are as follows:

Date and Time	Region / Session Participants	Meeting Link
December 08, 2020, Tuesday 8:30 pm	Central, Sabah and Sarawak	https://zoom.us/meeting/register/tJMvceqqqD0uHtUka4HudsNK7sakCmZL6qwW
December 09, 2020, Wednesday 8:30	Southern, East Coast	https://zoom.us/meeting/register/tJMvceqqqD0uHtUka4HudsNK7sakCmZL6qwW

9:33 PM
7/12/2020

From DELREN DOUGLAS to Everyone: 08:39 PM

Please admit latecomers. TQ

From W Y to Everyone: 08:57 PM

This is Wei Aun here from WB. Thank you for the invite and I was able to listen to the start. But apologies as I have another meeting at 9pm. I will sign off shortly.

Very happy to see this initiative. Thanks all.

From Geng Yan Lim to Everyone: 09:03 PM

Dr Lim here, MPSJ (Subang Jaya) requires clinics to apply for partition permit as well, yearly renewal

From Syamsul Arman Yap to Everyone: 09:04 PM

Thank you, Dr Lim.... Thanks for the feedback.

Will feedback to CKAPS on this matter

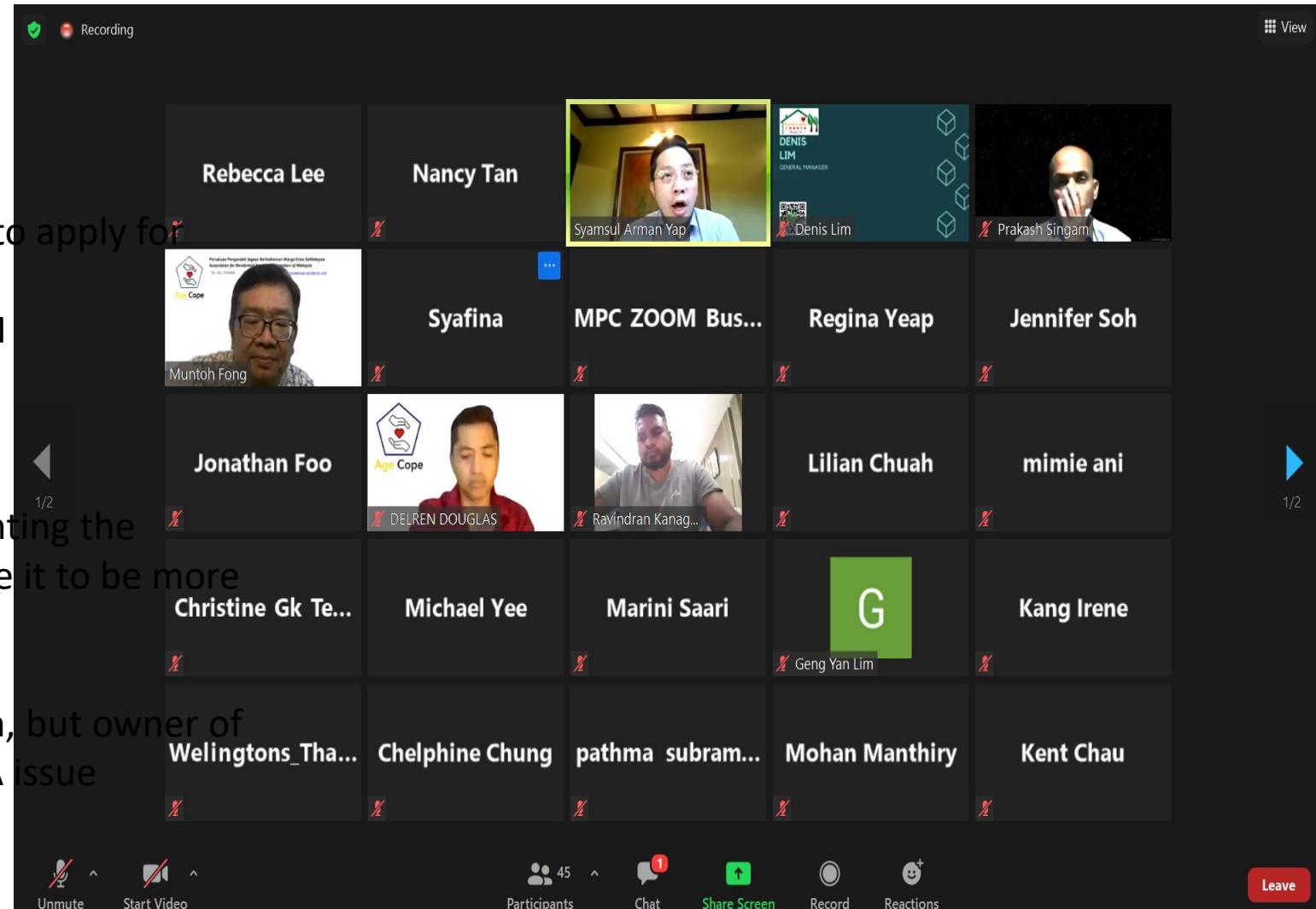
From DELREN DOUGLAS to Everyone: 09:05 PM

What Muntoh is saying is that, we instead of wanting the

Homes to be hospital environment, we would like it to be more Homely

From Muntoh Fong to Everyone: 09:06 PM

In Klang we have Land conversation to institution, but owner of building request for no change. Then we have RA issue



The screenshot shows a Zoom video conference interface. At the top, it says "Recording". The main area is a grid of participant thumbnails. The first row contains thumbnails for Rebecca Lee, Nancy Tan, Syamsul Arman Yap (highlighted in yellow), Denis Lim, and Prakash Singam. The second row contains thumbnails for Muntoh Fong, Syafina, MPC ZOOM Bus..., Regina Yeap, and Jennifer Soh. The third row contains thumbnails for Jonathan Foo, DELREN DOUGLAS (highlighted in red), Ravindran Kanag..., Lilian Chuah, and mimie ani. The fourth row contains thumbnails for Christine Gk Te..., Michael Yee, Marini Saari, Geng Yan Lim (highlighted in green), and Kang Irene. The fifth row contains thumbnails for Wellingtons_Tha..., Chelphine Chung, pathma subram..., Mohan Manthiry, and Kent Chau. The footer of the interface includes buttons for Unmute, Start Video, Participants (45), Chat (1), Share Screen, Record, Reactions, and Leave.

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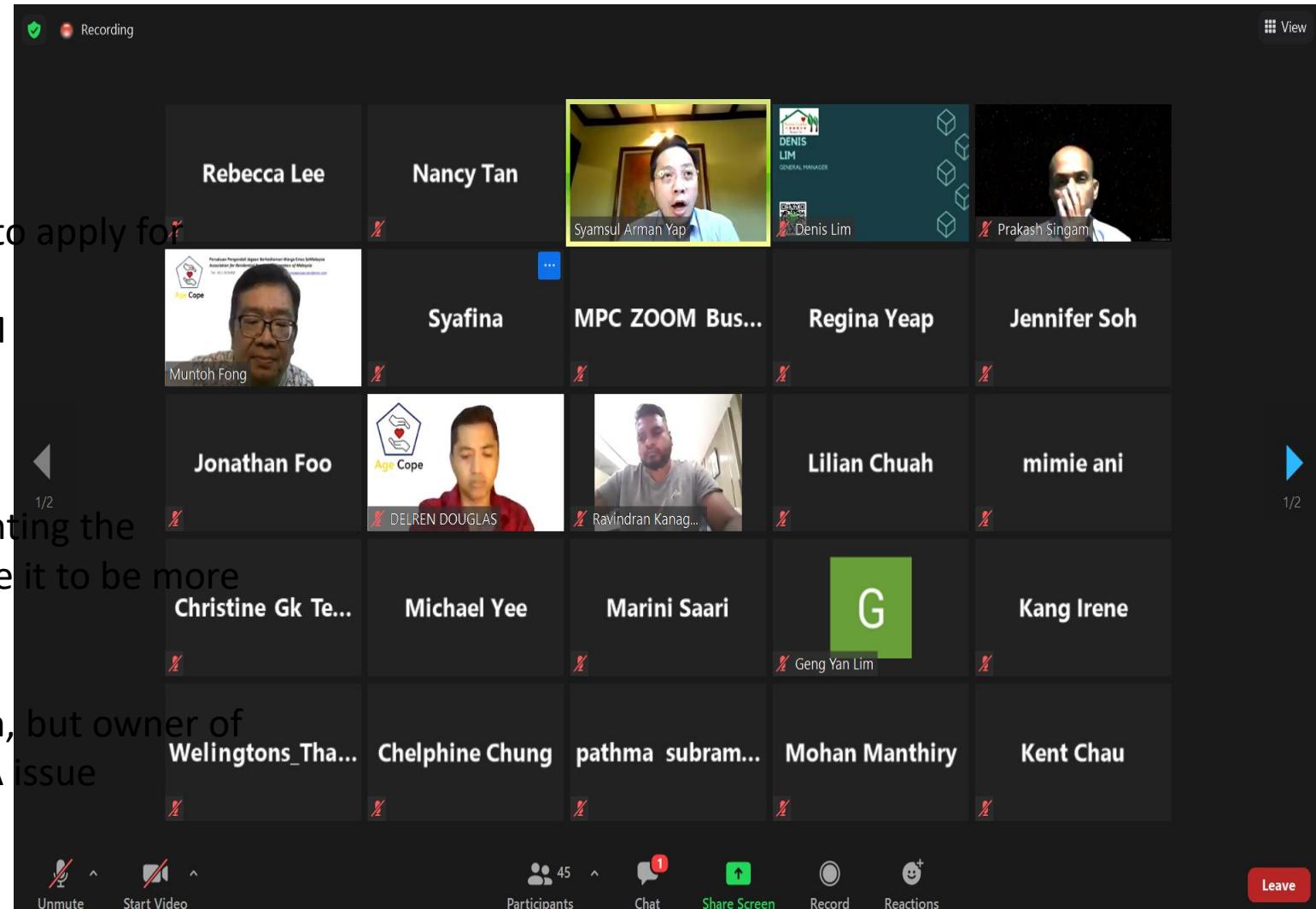
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From Muntoh Fong to Everyone: 09:06 PM

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The screenshot shows a Zoom video conference interface. At the top, it indicates a recording is in progress. The main area displays a 5x9 grid of participant thumbnails. Some participants are shown in video, while others have profile pictures. The participants listed in the grid are: Rebecca Lee, Nancy Tan, Syamsul Arman Yap (highlighted in yellow), Denis Lim, Prakash Singam, Muntoh Fong, Syafina, MPC ZOOM Bus..., Regina Yeap, Jennifer Soh, Jonathan Foo, DELREN DOUGLAS, Ravindran Kanag..., Lilian Chuah, mimie ani, Christine Gk Te..., Michael Yee, Marini Saari, Geng Yan Lim (highlighted in green), Kang Irene, Wellingtons_Tha..., Chelphine Chung, pathma subram..., Mohan Manthiry, and Kent Chau. The footer of the screen shows the participant count (45), a message bubble icon (1), and buttons for Unmute, Start Video, Participants, Chat, Share Screen, Record, and Reactions.

From Muntoh Fong to Everyone: 09:12 PM

Syamsul may I say something here?

From Sen Tyng Chai to Everyone: 09:18 PM

This is the reason why during the development of PAHFAS, we suggested a two-stage registration and licensing, but not sure if this was taken up

Conversion to commercial is not standard

From Regina Yeap to Everyone: 09:18 PM

Very well put Muntoh about the conflicting requirements and delays which makes it not viable for a business to sustain while waiting for licensing. This is why we are operating illegally. Or don't operate at all.

From Mohan Manthiry to Everyone: 09:18 PM

Regulations and standards are necessary to ensure compliance and to provide safe health care to every individual who accesses the system. We should have the comprehensive guidelines and specifications for an age care facility transparently available for all who wish to set up one.

From Michael Yee to Everyone: 09:24 PM

yes we bought

From Geng Yan Lim to Everyone: 09:31 PM

PJ is yearly

JKM 5 years

temporary conversion of title is yearly

From Prakash Singam to Everyone: 09:31 PM

DBKL is either 1 year or 3 years

From Geng Yan Lim to Everyone: 09:32 PM

Johor Bahru 3 years

From Sen Tyng Chai to Everyone: 09:32 PM

Just to point out, bomba approval is also annually right?

From Michael Yee to Everyone: 09:32 PM

mpsj 3 years

From Geng Yan Lim to Everyone: 09:33 PM

how long is the signage period?

thanks

From Prakash Singam to Everyone: 09:35 PM

DBKL gives you a DO to operate in a residential lot.

From Denis Lim to Everyone: 09:43 PM

Dr May Tan, is there any PMC or JMC for the property? They still have by-law that's governing

Adventist Hospital – Comms with Albin Phua

From: Nancy Tan <nancyvaldellon@gmail.com>
Sent: Monday, 7 December, 2020 8:04 PM
To: Albin Phua <albinphua@pah.com.my>
Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>
Subject: Re: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Thank you Mr Albin. Will see you online this coming Wednesday, 7pm.

Get [Outlook for Android](#)

From: Albin Phua <albinphua@pah.com.my>
Sent: Monday, 7 December 2020, 6:17 pm
To: nancyvaldellon@gmail.com
Cc: Ronald Koh Wah Heng; Ooi Hooi Suen
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Nancy,

Noted, I've sent in a second registration, only selecting "Incentives" as an area of interest.

For the existing incentives, we have applied for / are in the process of applying for:

RMCO

1. Pakej Rangsangan Prihatin Rakyat (Prihatin PKS)
2. Program Subsidi Upah
3. Pakej PRIHATIN PLUS
4. Pembiayaan PKS PENJANA

TAX INCENTIVES (applicable for AHCS only)

1. Exemption of Income for Value of Increased Export of Services
2. Investment Tax Allowance – For expansion/modernisation/refurbishment of an existing Private Healthcare Facility

Regards,

Albin Phua

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>

Sent: Monday, December 7, 2020 2:09 PM

To: Albin Phua <albinphua@pah.com.my>

Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>

Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin,

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Monday, 7 December, 2020 12:20 PM
To: 'Albin Phua' <albinphua@pah.com.my>
Cc: 'Ronald Koh Wah Heng' <ronaldkoh@pah.com.my>; 'Ooi Hooi Suen' <ooihooisuen@pah.com.my>
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Mr Phua,

Thank you for the quick response. I will forward your feedback to the advisor.
As for the registration, please do re-register for another online session to give ample time for the advisor to explain.

Regards.

Nancy

From: Albin Phua <albinphua@pah.com.my>
Sent: Monday, 7 December, 2020 12:02 PM
To: nancyvaldellon@gmail.com
Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Ms. Nancy,

Thank you for the confirmation. My reply is in green below.

Regards,

Albin Phua

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Sunday, December 6, 2020 5:07 PM
To: Albin Phua <albinphua@pah.com.my>
Subject: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin Phua,

We have approached an advisor but there are a few clarifications that they would like to make before the session.

1. Since you have also chosen "Incentives", the advisor wants to know if you are looking for other incentives (a) for company for tax exemption purposes or (b) for Human Resource sustainability program.
We would be interested in any available incentives, whether from the tax, HR sustainability program, or any other applicable areas.
2. To be able to give you more insight on the topics, he suggests 2 separate sessions. In that case, you just have to register again for the 2nd session.
Will you be ok with this?
Ok. Should I submit a second registration online, this time only choosing "Incentives" as the requested topic?
3. To be able to give you appropriate advice, he is asking if you can share the current incentives your company is currently subscribing to.
Noted. I will separately send you the list of incentives.

Hope to hear from you so that I can respond to the prospective advisor.

Regards.
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Thursday, 3 December, 2020 10:21 AM
To: albinphua@pah.com.my
Subject: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin Phua,

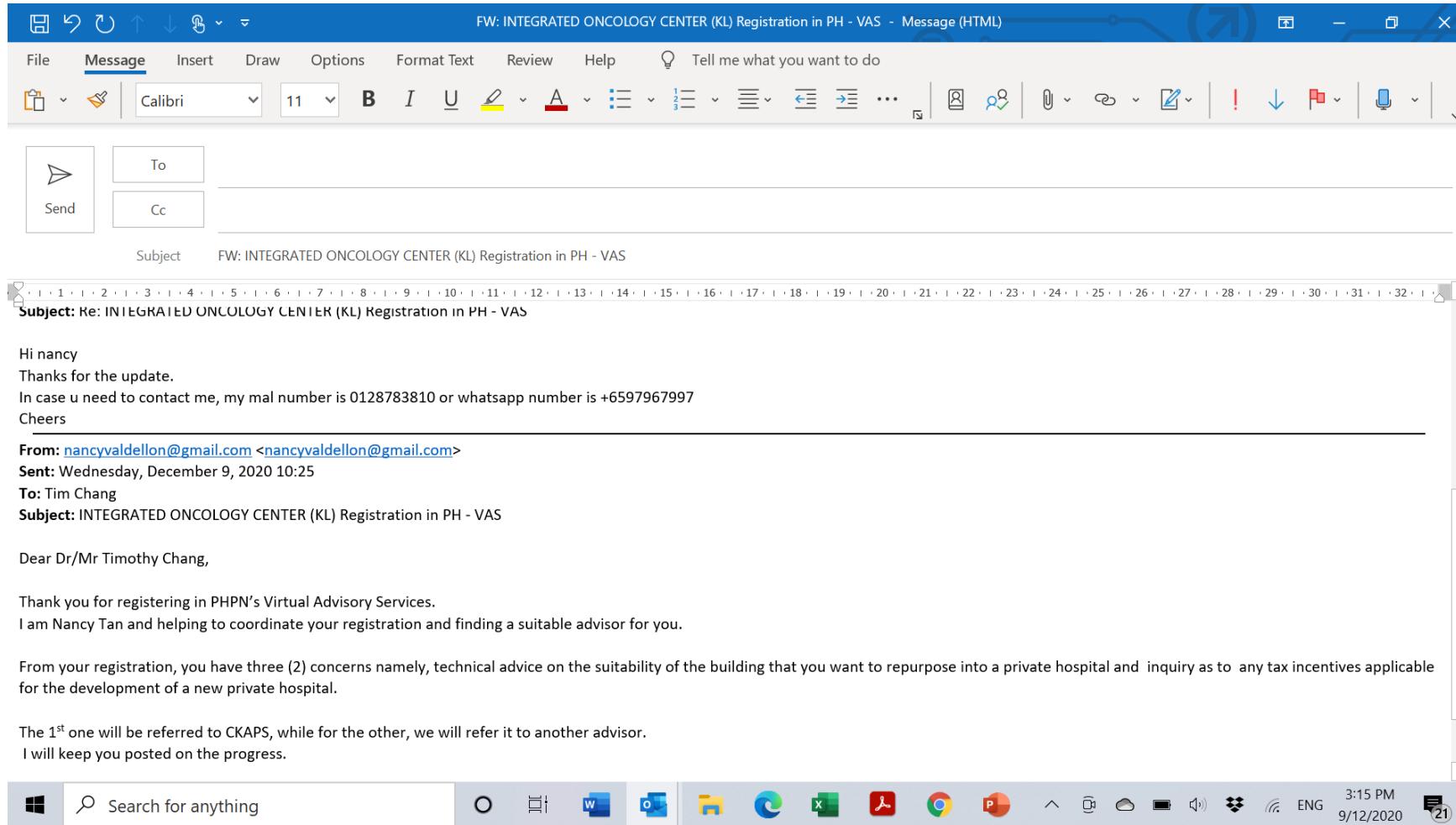
Thank you for registering in the Private Healthcare – Virtual Advisory Services.

This is to inform you that we have received your registration in good order. We have identified the suitable advisor and have received his proposed schedule for you.

Warm regards,

Nancy Tan
Tel No.: +6017-379-0000

Coordination with IOC – Timothy Chang



FW: INTEGRATED ONCOLOGY CENTER (KL) Registration in PH - VAS - Message (HTML)

File Message Insert Draw Options Format Text Review Help Tell me what you want to do

Calibri 11 B I U A 1 2 3 ... To: FW: INTEGRATED ONCOLOGY CENTER (KL) Registration in PH - VAS

Send Cc

Subject: FW: INTEGRATED ONCOLOGY CENTER (KL) Registration in PH - VAS

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Wednesday, December 9, 2020 10:25
To: Tim Chang
Subject: INTEGRATED ONCOLOGY CENTER (KL) Registration in PH - VAS

Hi nancy
Thanks for the update.
In case u need to contact me, my mal number is 0128783810 or whatsapp number is +6597967997
Cheers

Dear Dr/Mr Timothy Chang,

Thank you for registering in PHPN's Virtual Advisory Services.
I am Nancy Tan and helping to coordinate your registration and finding a suitable advisor for you.

From your registration, you have three (2) concerns namely, technical advice on the suitability of the building that you want to repurpose into a private hospital and inquiry as to any tax incentives applicable for the development of a new private hospital.

The 1st one will be referred to CKAPS, while for the other, we will refer it to another advisor.
I will keep you posted on the progress.

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PHVAS Session with Adventist Hospital & Clinic Services

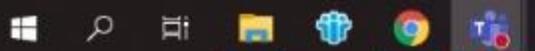
12:53



More actions

Azif Amin (Guest)

Albin Phua (Guest)



7:03 PM
ENG
9/12/2020
18

2nd Session

Recording

MPC MALAYSIA PRODUCTIVITY CORPORATION
TRANSFORMATION.INNOVATION.PARTNERSHIP

PRIVATE
HEALTHCARE
PRODUCTIVITY
NEXUS

**Virtual Round Table Discussion (RTD) with Association
Residential Aged Care Operators of Malaysia**

Session 2: Southern Region & East Coast

09 December 2020

Speakers (Synaptics Audio)

Nancy Tan

Syamsul Arman Yap

Age Cope

DELREN DOUGLAS

8:37 PM
9/12/2020

ENG

Search for anything

Windows Start button

Icons for Microsoft Word, Microsoft Excel, Microsoft PowerPoint, Microsoft Edge, and Microsoft Teams

From Denis Lim to Everyone: 09:44 PM

Dr May Tan, is there any PMC or JMC for the property? They still have by-law that's governing

There you go, as long as there is MC, it will still be governed by their by-law, regardless of the title of property

From Michael Yee to Everyone: 09:44 PM
can I share something

From Denis Lim to Everyone: 09:48 PM

NO, your lawyer may need to check again with the Deed of Mutul Covenant (DoMC)

DoMC is the agreement signed by owner.landlord, which will pass on to any tenant
check the DoMC, it is your lawyer job to check the DoMC terms, before you buying/renting the property

- From Geng Yan Lim to Everyone:
09:55 PM

- Kuching -> Majlis Bandaraya Kuching Selatan: no clear guidelines, apparently involving Land and Survey Department as well

From Denis Lim to Everyone: 09:48 PM

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From Geng Yan Lim to Everyone: 09:55 PM

Kuching -> Majlis Bandaraya Kuching Selatan: no clear guidelines, apparently involving Land and Survey Department as well

From Regina Yeap to Everyone: 09:56 PM

I can't seem to unmute to speak

From Geng Yan Lim to Everyone: 09:58 PM

KK very good

Yes, Bukit Mertajam also the same

fire door

Mainland Penang

From Geng Yan Lim to Everyone: 10:06 PM

MP Seberang Perai

From Regina Yeap to Everyone: 09:56 PM

I can't seem to unmute to speak

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KK very good

Yes, Bukit Mertajam also the same
fire door

Mainland Penang

From Geng Yan Lim to Everyone: 10:06 PM

MP Seberang Perai

From Mohan Manthiry to Everyone: 10:15 PM

Very well said Muntoh.

From Lim Siew Pei to Everyone: 10:16 PM

Well said Muntoh!!  Agree+++

From Geng Yan Lim to Everyone: 10:20 PM

Please kindly ask them to involve Agecope leadership like
Delren and Muntoh before coming out with guidelines.

Thank you.

From Mohan Manthiry to Everyone: 10:20 PM

Address the issue of caregivers which is currently
dependent on foreign workers. Either formalize them or
find alternate options. The objective is to make the
services legal and follow standard SOPs for the client's
interest.

From Sen Tyng Chai to Everyone: 10:24 PM

Foreign nurses cannot practise here

From Lim Siew Pei to Everyone: 10:24 PM

Myself is a nurse, I know very well nurses will not choose to
work either home care or nursing home. Their mindset alway
wan to work in hospital or clinic.

From Sen Tyng Chai to Everyone: 10:27 PM

I think applicable to foreign physiotherapists as well

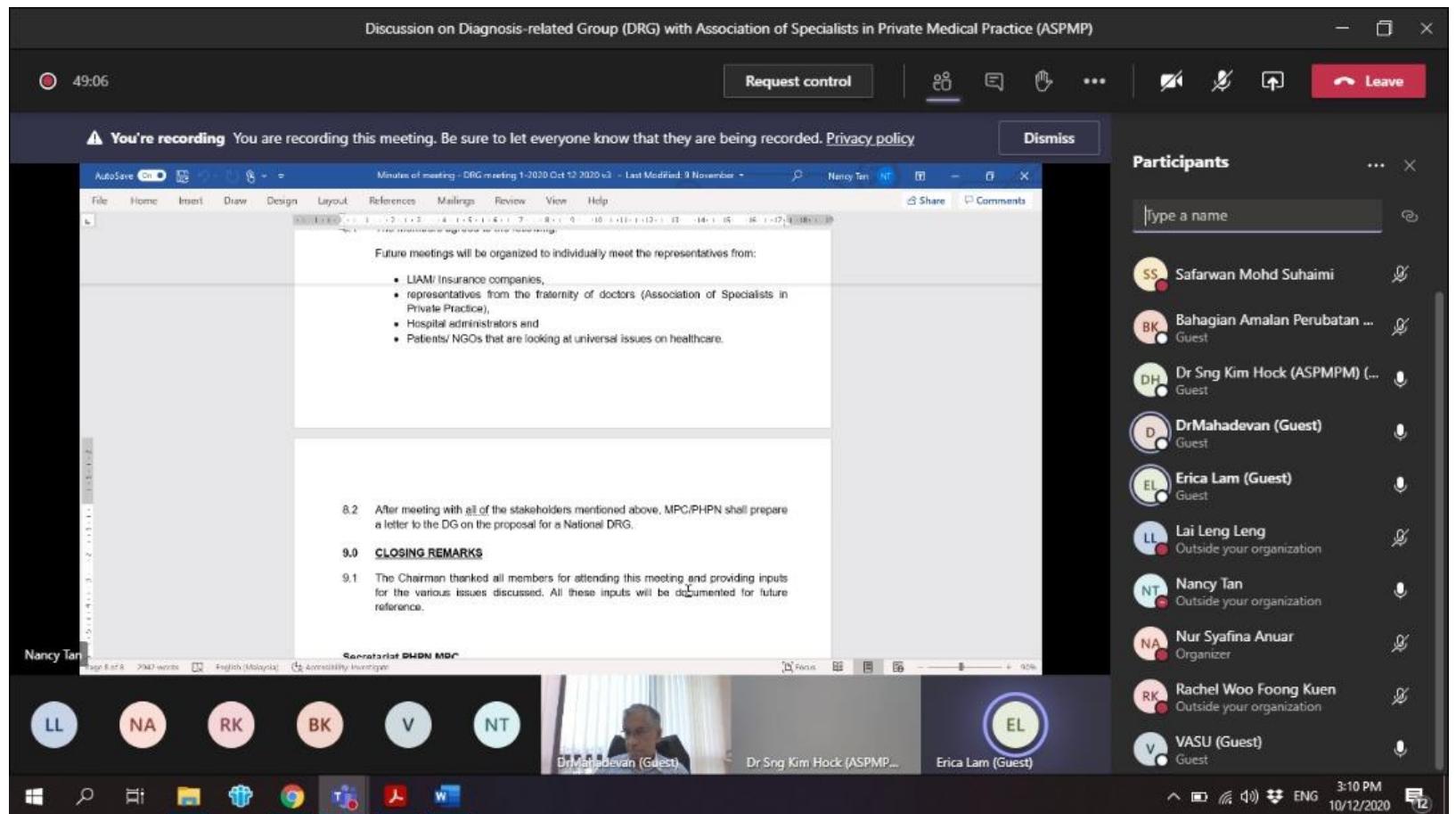
If the MPC is looking into the Care Economy, there are a
number of issues that has to be addressed. But I will try and
join the other 2 sessions. Can share our feedback later
separately. The operators' input are important, so good to let
this process run its course.

From Kent Chau to Everyone: 10:27 PM

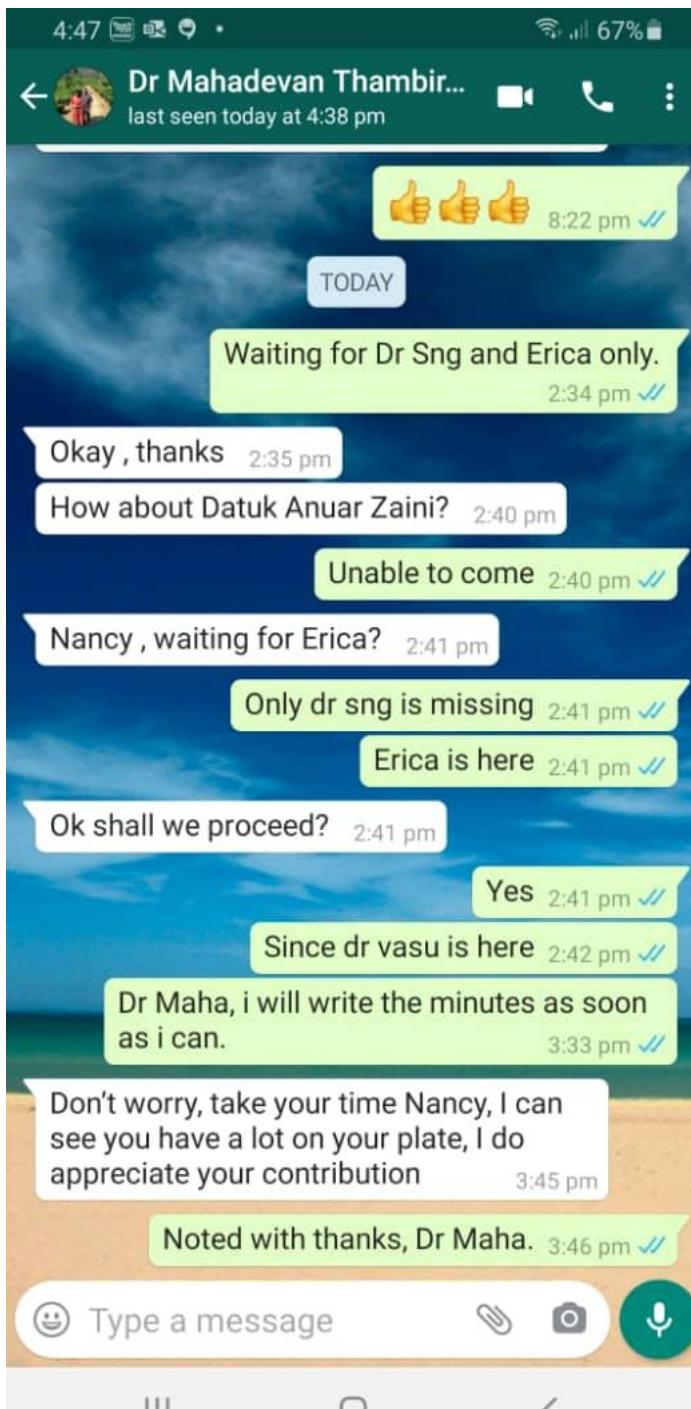
Il hope that our government can put as
much incentive to senior care centre as
they did for child care centre

- From Mohan Manthiry to Everyone: 10:29 PM
- YES
- AGECOPE - THE PEOPLE WHO FACE THE ISSUES DAILY
AND UNDERSTAND THE ISSUES ON THE GROUND
- From Sen Tyng Chai to Everyone: 10:30 PM
- Just would like to point out that under Care Center
Act, JKM is the ultimate owner, under PAHFAS, Bhg
Amalan will be the ultimate owner. The same problem
will persist if the physical planning approval part is still
delayed to the next session, then the entities

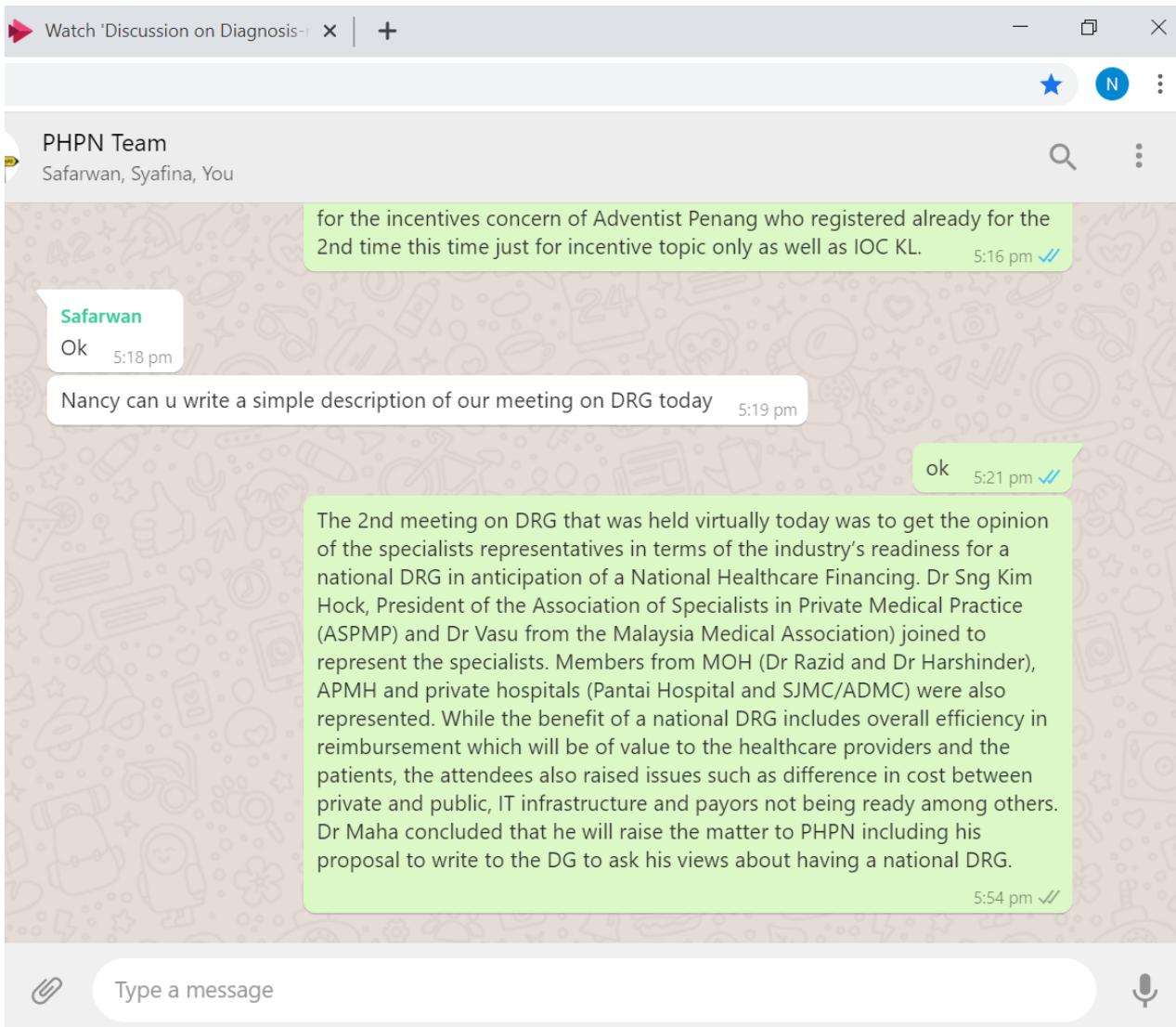
DRG meeting on Dec 10, 2:30pm



DRG – Dec 10 meeting



DRG Meeting - Description



Watch 'Discussion on Diagnosis-...' x +

PHPN Team

Safarwan, Syafina, You

for the incentives concern of Adventist Penang who registered already for the 2nd time this time just for incentive topic only as well as IOC KL. 5:16 pm ✓

Safarwan

Ok 5:18 pm

Nancy can u write a simple description of our meeting on DRG today 5:19 pm

ok 5:21 pm ✓

The 2nd meeting on DRG that was held virtually today was to get the opinion of the specialists representatives in terms of the industry's readiness for a national DRG in anticipation of a National Healthcare Financing. Dr Sng Kim Hock, President of the Association of Specialists in Private Medical Practice (ASPMP) and Dr Vasu from the Malaysia Medical Association) joined to represent the specialists. Members from MOH (Dr Razid and Dr Harshinder), APMH and private hospitals (Pantai Hospital and SJMC/ADMC) were also represented. While the benefit of a national DRG includes overall efficiency in reimbursement which will be of value to the healthcare providers and the patients, the attendees also raised issues such as difference in cost between private and public, IT infrastructure and payors not being ready among others. Dr Maha concluded that he will raise the matter to PHPN including his proposal to write to the DG to ask his views about having a national DRG. 5:54 pm ✓

Type a message

5:56 PM

ZRP and NZ – Jamna Tan

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SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT - Message (HTML)

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>Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom ...

SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT

 nancyvaldellon@gmail.com Reply All Forward ... Wed 9/12/2020 5:16 PM

To: jamna.tan@nzte.govt.nz
Cc: 'Safarwan Mohd Suhaimi'; 'Sheree Shezleen Salehaldin'

i Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

 New Zealand Letter (02041619xA335E).pdf 377 KB  New Zealand Questionnaire.pdf 48 KB

As per our telecon, here is the background of the project that Zul Rafique and Partners (ZRP) is taking on for the Malaysia Productivity Corporation (MPC).

The **Private Healthcare Nexus Productivity Nexus (PHPN)** is one of the initiatives under the Malaysia Productivity Blueprint (MPB) and plays a role in increasing healthcare productivity in Malaysia with collaboration between the public and private sectors. The Malaysia Productivity Corporation (MPC) which is a statutory body agency under the Ministry of International Trade and Industry (MITI) being the Delivery Management Office serves as the PHPN secretariat.

MPC was tasked to make a proposal paper on how the efficiency of one of the divisions in the MOH, which is the Private Medical Control Practice Branch (**CKAPS**) can be improved. This division is the only division that ensures that private healthcare services in Malaysia are safe and of quality through monitoring, legislation and regulation. Currently, CKAPS has its challenges in meeting the operational and financial needs and so a study is being made to identify various options to improve i.e. corporatizing or internal restructuring. MPC is seeking information and understanding on the transition process to being a corporate body hence Zul Rafique & Partners was appointed to gather information on the process. For your information, ZRP is both a law firm and a consulting firm.

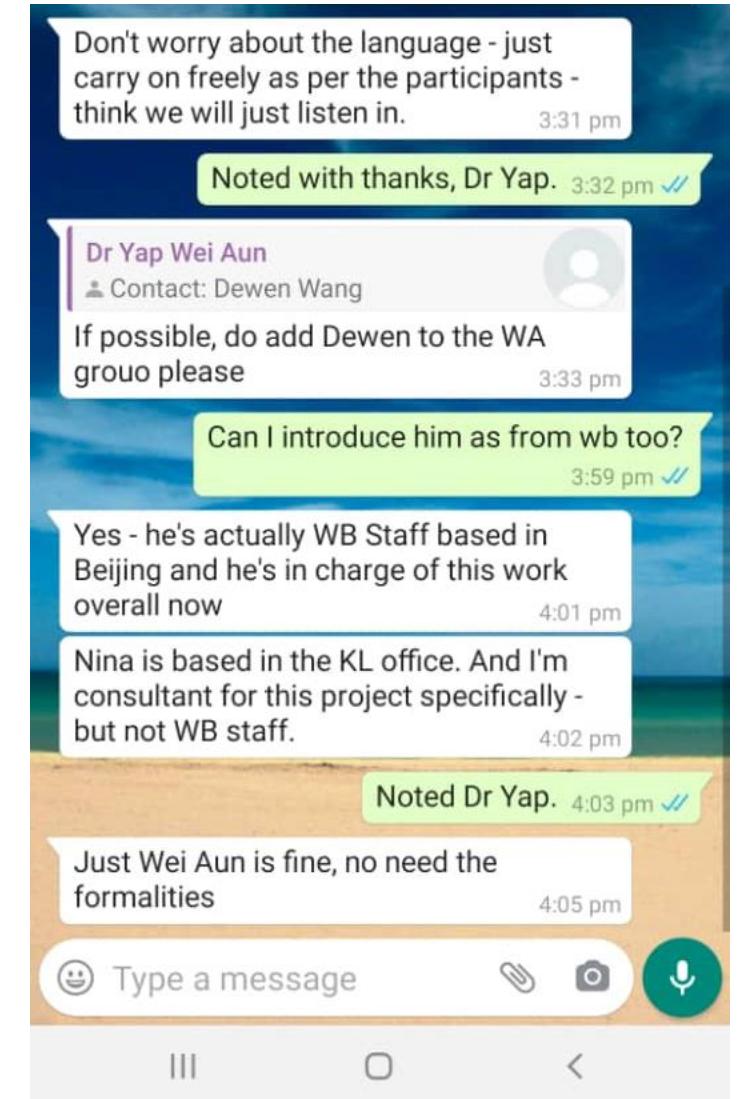
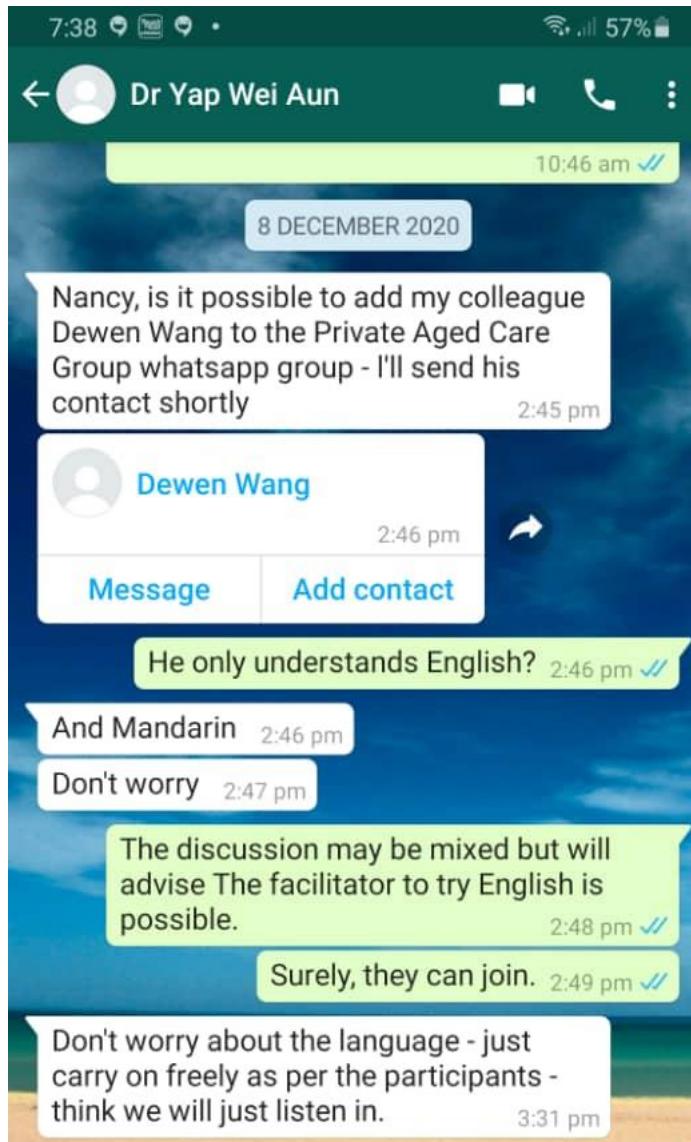
ZRP has already engaged with quite a few agencies so far and it would be appreciated if we also can hear from the experience of other countries. That was when Dato' Jacob suggested having a session with you too. Thank you for getting back to us as soon as you can to give your proposed date and time, **Dec 14, Monday 10 am** as well as trying to find another resource person who can also contribute in the discussion. (*The link to the virtual meeting will be provided later.*)

Hope the above helps in giving you some information about the project.

Search for anything 7:35 PM 10/12/2020 13

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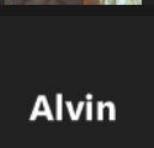
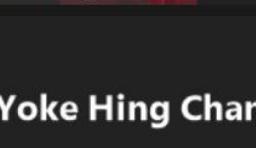
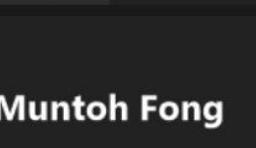
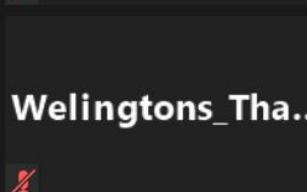
Aged Care



Aged

Zoom Meeting

Recording...

 Syamsul Arman Yap	Nancy Tan	WAN SALBIAH...	Chee Pun Hor	 Shanmugan Kar...
 mimie ani	 Yek Sing Chee	Christine Gk Te...	MPC ZOOM Bus...	Syafina
 mike chan	 Chew Bee Teen	 cecilia chan	 Age Cope DELREN DOUGL...	 Rajandran Pek...
 Galaxy A21s	 amazing me	 Adam Teoh	Karthi Aru	Vicky Lim
 Alvin	 Yoke Hing Chan	 Muntoh Fong	 Cynric Wee@Pi...	 Wellingtons_Tha...

ZPR and NZ - Reminder

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SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT

MN nancyvaldellon@gmail.com

To 'Sheree Shezleen Salehaldin'
Cc 'Safarwan Mohd Suhaimi'; 'Falisa Bt Abu Bakar'; 'Nur Syafina Anuar'

New Zealand Letter (02041619xA335E).pdf 377 KB

New Zealand Questionnaire.pdf 48 KB

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32

Just a gentle reminder, Sheree for tomorrow's meeting at 10am.
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Thursday, 10 December, 2020 7:54 PM
To: jamna.tan@nzte.govt.nz
Subject: FW: SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT

Dear Ms Jamna,

Here is the link for the meeting on Monday, December 14, 10 am.

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NzI3NDBjYzEtOWU4YS00MzM2LTg2MmUtNmI5MzM1MWVhMjU2%40thread.v2/0?context=%7b%22Tid%22%3a%22704bb254-aa81-4863-9455-39c9fbc01cac%22%2c%22Oid%22%3a%22bea3b9f0-8e96-426c-af29-8d5cffba17dc%22%7d

Regards,
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Wednesday, 9 December, 2020 5:16 PM