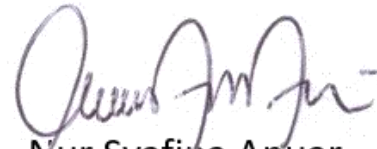


SD – December 2020

Disahkan oleh:

A handwritten signature in purple ink, appearing to read 'Nur Syafina Anuar', is positioned above the printed name.

Nur Syafina Anuar

Pengurus

Productivity Growth

Productivity & Competitiveness Development (PCD)

Launch of the 5th Book and CEO Forum on MyHDW

You are viewing ZOOMW3@mpc.gov.my (No Reply)'s screen

View Options

Recording LIVE on Facebook

Virtual Advisory Services will be focusing on the following 5 areas:

➤ Financial

Syamsul Ar

Dato' Dr. Ja

Dr Nuraidah HIC

Zoom Webinar

You are viewing ZOOMW3@mpc.gov.my (No Reply)'s screen

View Options

Recording LIVE on Facebook

OFFICIAL LAUNCH OF THE HANDBOOK ON TECHNICAL DESIGN REFERENCE FOR DISASTER PREPAREDNESS IN SETTING UP NEW HIGH-RISE HOSPITAL & CEO FORUM ON MALAYSIAN HEALTH DATA WAREHOUSE (MyHDW)

Organized by YB DATO' SRI DR. AZHAM BIN BABA Minister Of Health Malaysia

30th NOVEMBER 2020 12.30PM | via

Chat

From Chee Tyan Ng to All panelists and attendees: Hi all

From NURHIDAYAH ... to All panelists and attendees: hye

From Izhah Hariz No... to All panelists and attendees: hii

From Syamsul Arma... to All panelists and attendees: Assalamualaikum and Good Afternoon. Dear all, We will begin the session upon arriving of our Guest of Honour. Thank you.

To: All panelists

Your text can only be seen by panelists

Search for anything

2:43 PM 30/11/2020

Audio Settings

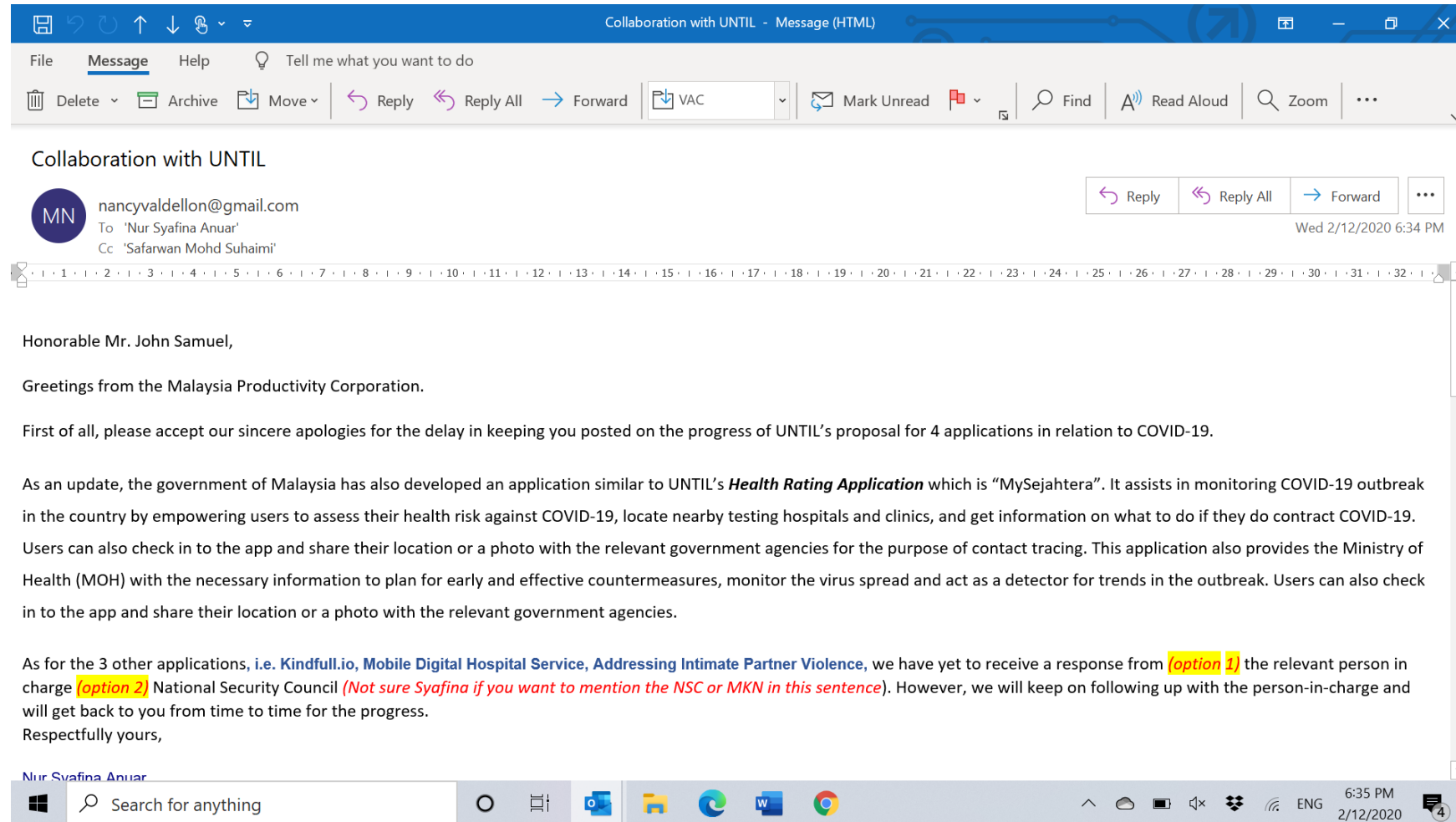
Chat

Raise Hand

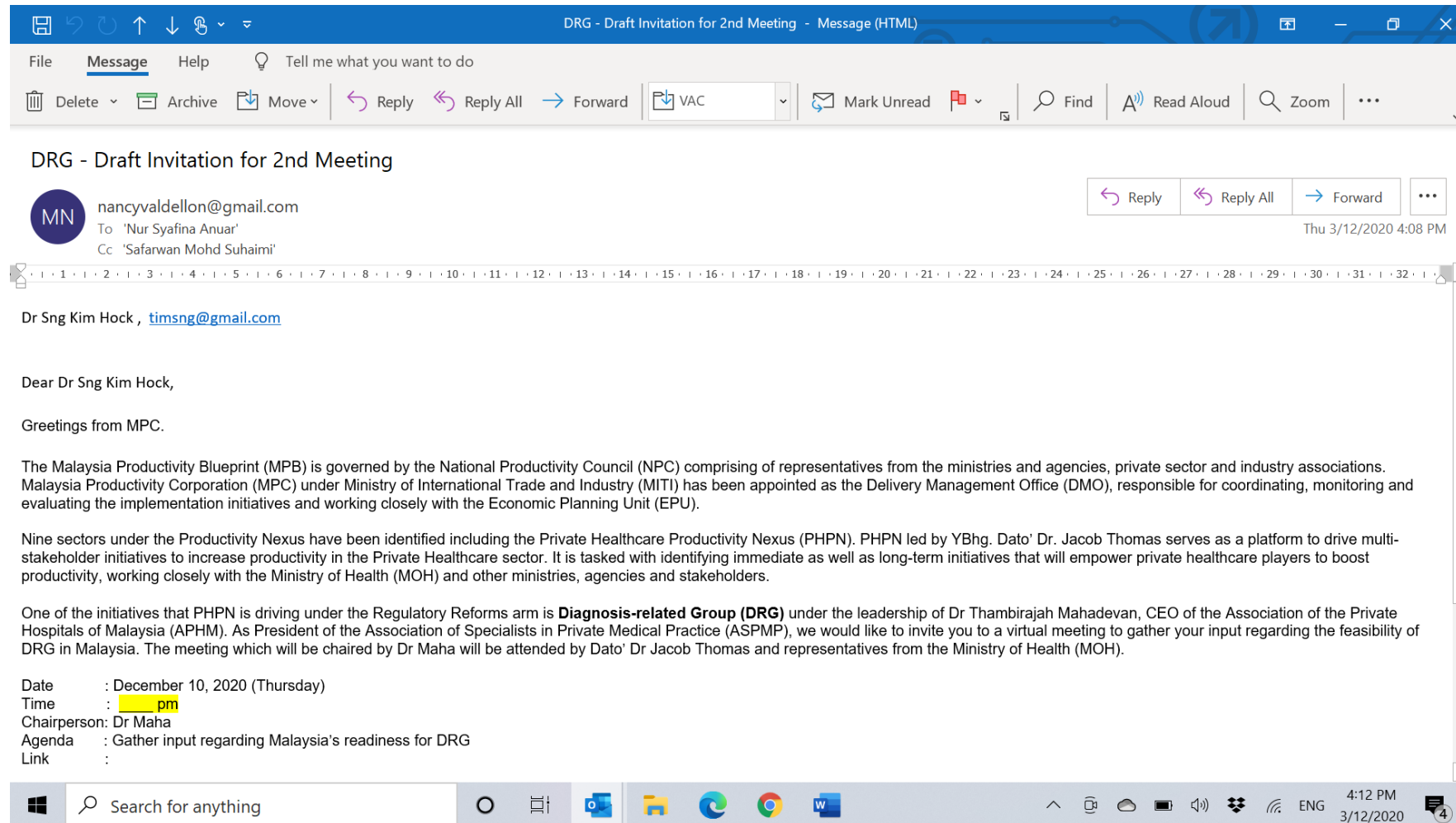
Q&A

Leave

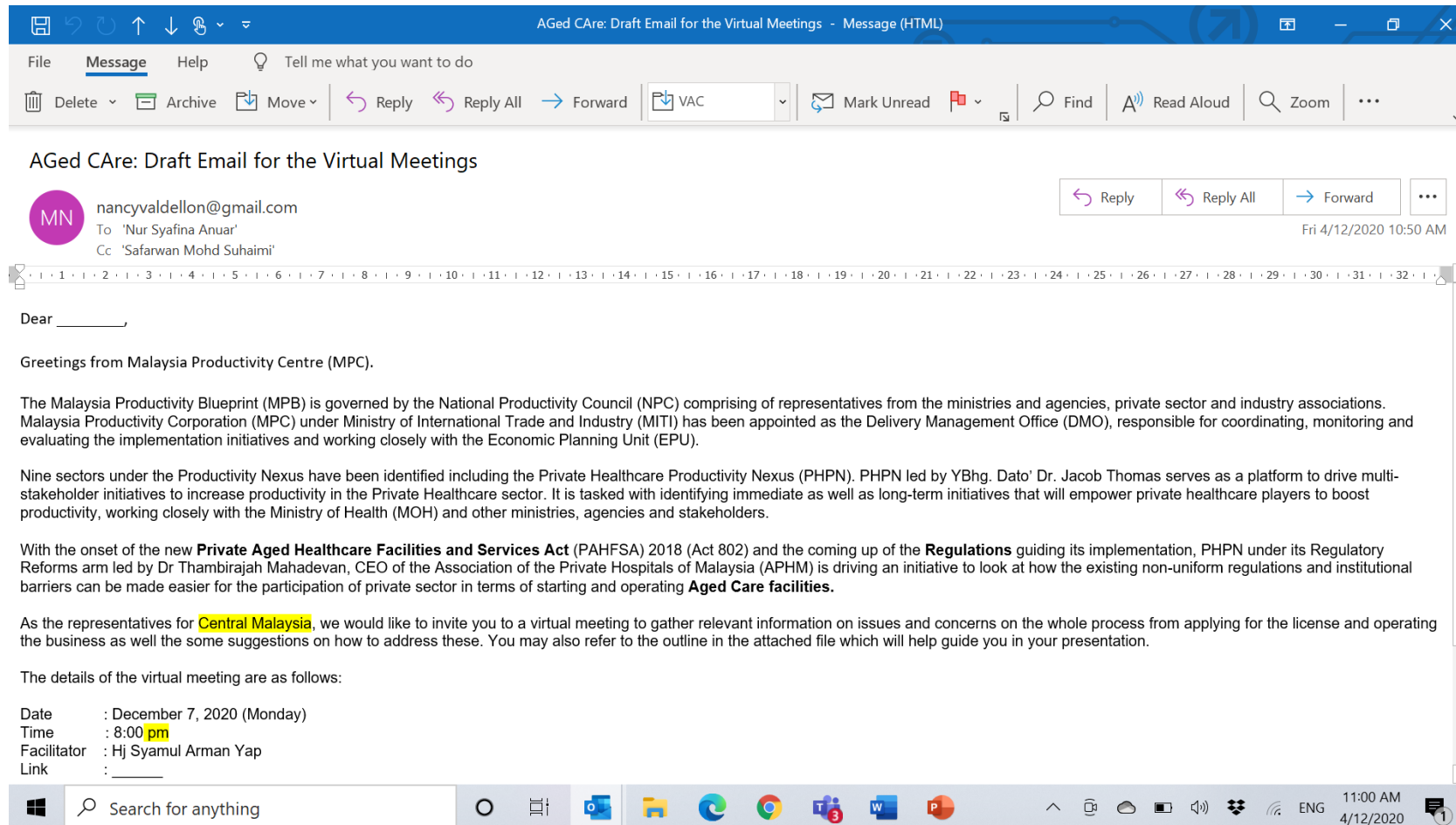
UNTIL – Draft email to the Ambassador



DRG – Draft email invite for 2nd meeting



Aged Care – Draft Email Meeting Invite to Region representatives



CKAPS and SME Session Dec 4

The image displays two side-by-side screenshots of a Zoom meeting interface, titled "ZRP Session with SME CORP".

Left Screenshot:

- Slide Title:** UNDERSTANDING PROCESS OF CORPORATIZATION
- Date:** 4 December 2020
- Meeting Chat:**
 - Nancy Tan joined the meeting.
 - Sheree Shezleen Salehaldin joined the meeting.
 - Fara Zalina Mohamed joined the meeting.
- Participant List:** Fara Zalina Mohamed (FM), Sheree Shezleen Salehaldin (SS), Muhammad Haziq Shafiq (MS), Nancy Tan (NT).

Right Screenshot:

- Slide Title:** ESTABLISHMENT
- Slide Content:**
 - What were the objectives of the formation of SME Corp?
 - What powers and functions of SME Corp?
 - What were the expected outcome for the establishment of SME Corp?
- Meeting Chat:**
 - Nancy Tan joined the meeting.
 - Sheree Shezleen Salehaldin joined the meeting.
 - Fara Zalina Mohamed joined the meeting.
- Participant List:** Fara Zalina Mohamed (FM), Sheree Shezleen Salehaldin (SS), Muhammad Haziq Shafiq (MS), Nancy Tan (NT).

Coordinate with the Chairperson/Dr Maha on the meeting invite for the new attendees

SubjectFW: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

123456789101112131415161718192021

From: Mahadevan T Dr <DrMaha@aphm.org.my>

Sent: Saturday, 5 December, 2020 3:27 PM

To: nancyvaldellon@gmail.com

Subject: Re: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

Thank you Nancy

Regards

Dr Mahadevan

On 5 Dec 2020, at 2:53 PM, nancyvaldellon@gmail.com wrote:

Thank you Dr Maha. Yes, the same email will also go to Dr Vasu.

Please find attached the minutes of the DRG meeting which was sent to all attendees of the 1st meeting.

Nancy

From: Mahadevan T Dr <DrMaha@aphm.org.my>

Sent: Saturday, 5 December, 2020 2:42 PM

To: nancyvaldellon@gmail.com

Subject: Re: Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

Nancy, am okay with it, similar lettering invite to Dr Vasu Pillai should go out too .

Do send me the minutes/ discussion notes of the first meeting please

Search for anything

1234567891011121314151617181920212223242526272829

SubjectFW: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

12345678910111213141516171819202122

From: Mahadevan T Dr <DrMaha@aphm.org.my>

Sent: Saturday, 5 December, 2020 2:42 PM

To: nancyvaldellon@gmail.com

Subject: Re: Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

Nancy, am okay with it, similar lettering invite to Dr Vasu Pillai should go out too .

Do send me the minutes/ discussion notes of the first meeting please

Thanks

Dr Mahadevan

Sent from my iPhone

On 5 Dec 2020, at 2:22 PM, nancyvaldellon@gmail.com wrote:

Good afternoon Dr Maha.

I have drafted the email below for Dr Sng and it had already been reviewed by MPC.

If you are ok with it, we will send to him accordingly.

Thank you.

Nancy

Search for anything

1234567891011121314151617181920212223242526272829

SubjectFW: DRG - Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)

1234567891011121314151617181920212223242526272829

Dear Dr Sng Kim Hock,

Greetings from MPC.

The Malaysia Productivity Blueprint (MPB) is governed by the National Productivity Council (NPC) comprising of representatives from the ministries and agencies, private sector and industry associations. Malaysia Productivity Corporation (MPC) under Ministry of International Trade and Industry (MITI) has been appointed as the Delivery Management Office (DMO), responsible for coordinating, monitoring and evaluating the implementation initiatives and working closely with the Economic Planning Unit (EPU).

Nine sectors under the Productivity Nexus have been identified including the Private Healthcare Productivity Nexus (PHPN). PHPN led by YBhg. Dato’ Dr. Jacob Thomas serves as a platform to drive multi-stakeholder initiatives to increase productivity in the Private Healthcare sector. It is tasked with identifying immediate as well as long-term initiatives that will empower private healthcare players to boost productivity, working closely with the Ministry of Health (MOH) and other ministries, agencies and stakeholders.

One of the initiatives that PHPN is driving under the Regulatory Reforms arm is **Diagnosis-related Group (DRG)** which is led by Dr Thambirajah Mahadevan, CEO of the Association of the Private Hospitals of Malaysia (APHM). As President of the Association of Specialists in Private Medical Practice (ASPMP), we would like to invite you to a virtual meeting to gather your input regarding the feasibility of DRG in Malaysia. The meeting which will be chaired by Dr Maha, will be attended by Dato’ Dr Jacob Thomas and representatives from the Ministry of Health (MOH).

Date: December 10, 2020 (Thursday)

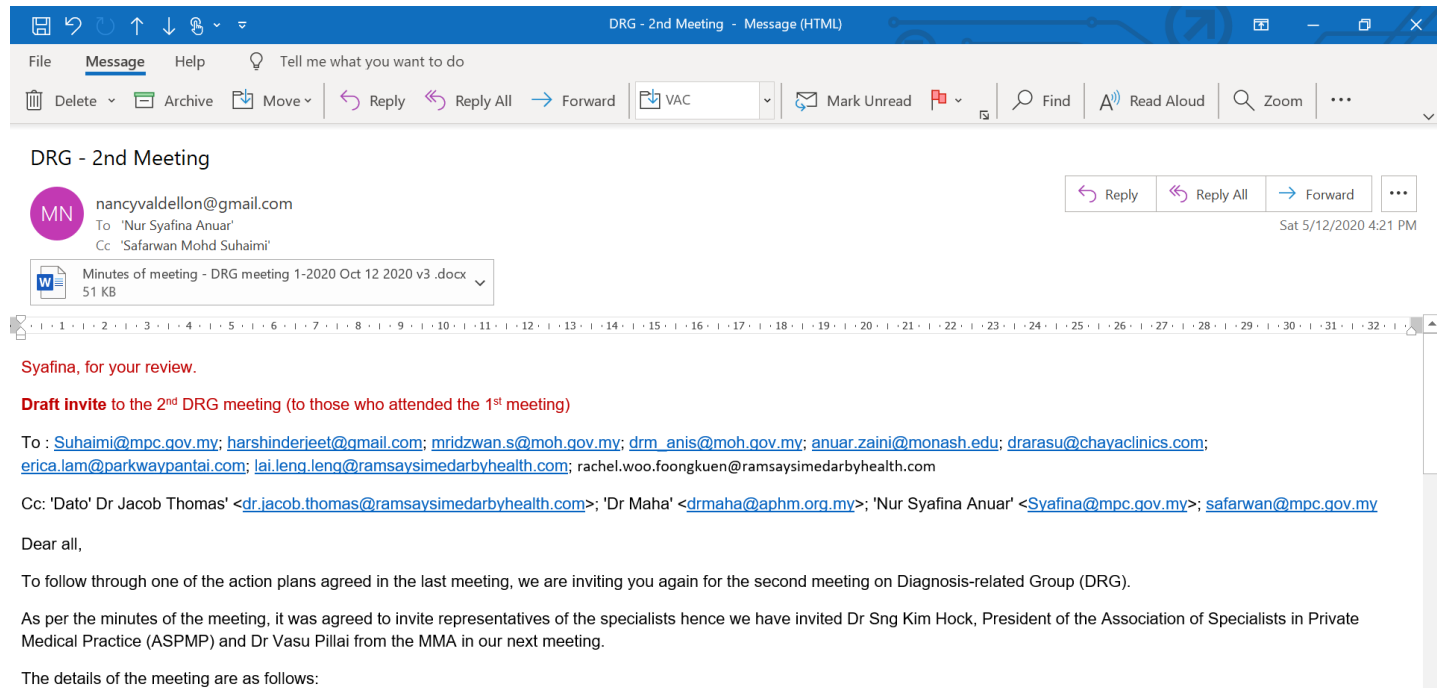
Time: 2.30 pm

Chairperson: Dr Mahadevan

Search for anything

1234567891011121314151617181920212223242526272829

DRG – draft invite to those who attended the 1st meeting



Dec 7 – Update with Dato' J

Meeting with PHPN Champion

37:12

Recording has started. This meeting is being recorded. By joining, you are giving consent for this meeting to be recorded. [Privacy policy](#)

Dismiss

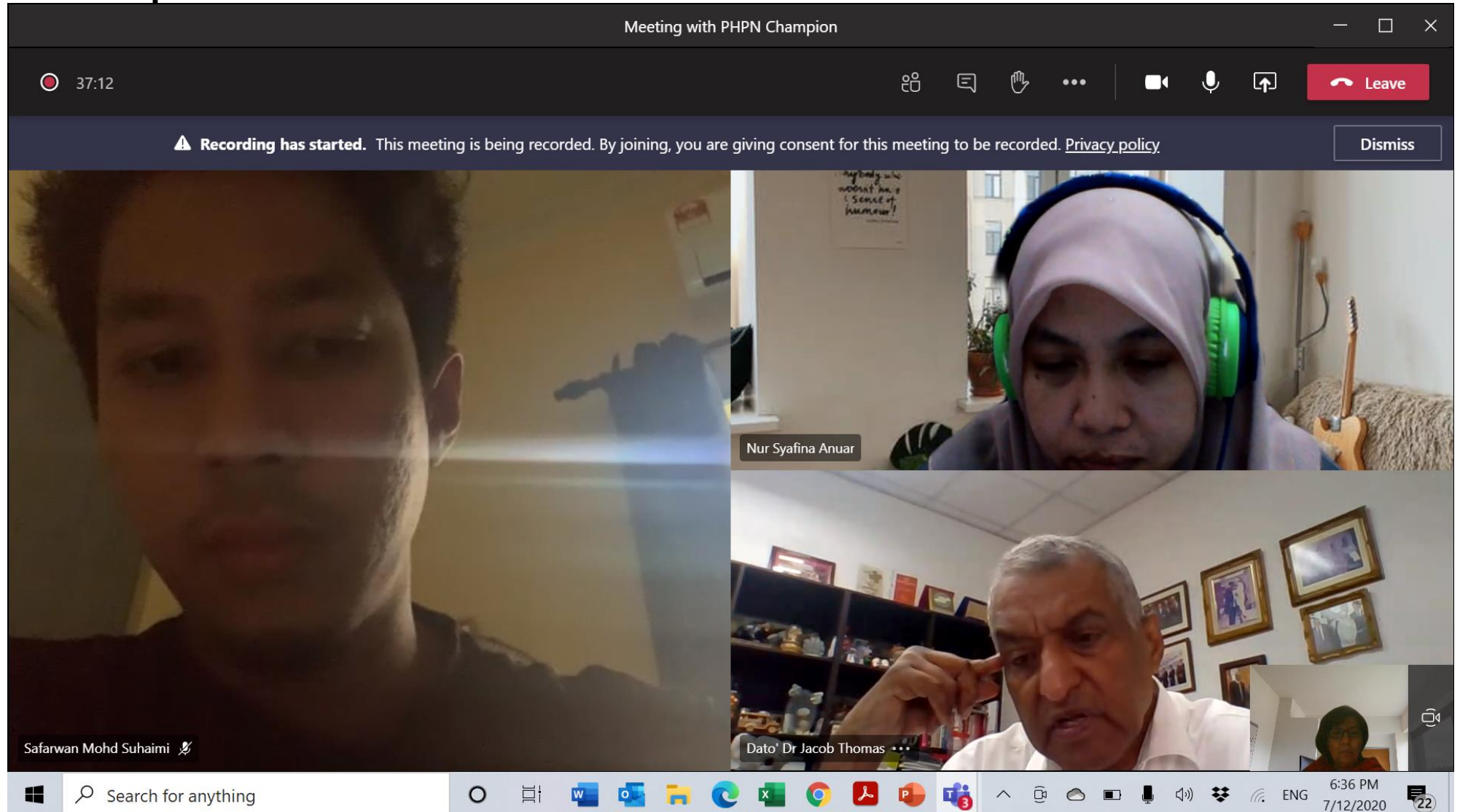
Leave

Nur Syafina Anuar

Safarwan Mohd Suhaimi

Dato' Dr Jacob Thomas

6:36 PM 7/12/2020

The image is a screenshot of a Zoom video conference window. The title bar at the top reads "Meeting with PHPN Champion". Below the title bar, on the left, is a red recording icon and a timer showing "37:12". On the right are icons for participants, chat, hand raise, and a red "Leave" button. A dark banner across the middle of the window states "Recording has started. This meeting is being recorded. By joining, you are giving consent for this meeting to be recorded. Privacy policy" with a "Dismiss" button on the right. The main area shows three video feeds. On the left is a large feed of Safarwan Mohd Suhaimi, a man with dark hair. On the right are two smaller feeds: the top one is Nur Syafina Anuar, a woman wearing a purple hijab and large green headphones, and the bottom one is Dato' Dr Jacob Thomas, an older man in a white shirt pointing his finger. A small thumbnail of another participant is visible in the bottom right corner of the Dato' Dr Jacob Thomas feed. At the bottom of the screen is the Windows taskbar, showing the search bar with "Search for anything" and several application icons including Word, Outlook, File Explorer, Edge, Excel, Chrome, Adobe Reader, PowerPoint, and Teams. The system clock in the bottom right corner shows "6:36 PM 7/12/2020" and "ENG".

PH Vas – Coordinating schedule for Adventist and Mr Azif

[4:05 pm, 06/12/2020] Nancy Tan: Good afternoon Mr Azif. Just following up if you keep to take Adventist Hospital?

[4:15 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Hi Nancy.Good afternoon

[4:15 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Apologise for the delayed response

[4:16 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Dear all, is anyone interested to take a case from the Malaysian community and International visitors? Its concerns are Finance (Top effective ways to increase revenue and control costs). Thanks and regards

[4:16 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: I am trying to understand his experience

[4:19 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: 1. Its concerns are Finance (Top effective ways to increase revenue and control costs)

2. and Incentives. (Besides KITA Prihatin, Penjana Kerjaya, JomKerja@NCER, fyi

Is he looking for sharing of incentive for company for tax exemption?

Or

Human Resource sustainability program

[4:19 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: It will be good to have 2 separate

[4:20 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: I don't think 1 hour will be sufficient

[4:20 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: I don't mind to take the case, but I

[4:21 pm, 06/12/2020] Ph Vas Mr Azif Zahirin: Can he also share what is the current

[4:39 pm, 06/12/2020] Nancy Tan: Ok, will find it out and get back to you once I

[0:27 pm, 07/12/2020] Nancy Tan: Hi Mr Azif. Just sent you the email from Adv

[0:29 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: Hi

[0:29 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: Ok

[0:30 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: I will have a look on it

[0:33 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: 1. Its concerns are Finance (Top effective ways to increase revenue and control costs) - This is clear to me--Now for the first session will it be on topic for item #1?

[0:41 pm, 07/12/2020] Nancy Tan: Yes Mr Azif. 1st session is Finance. He will re-register where the topic will be incentives.

[0:41 pm, 07/12/2020] Ph Vas Mr Azif Zahirin: Ok.I will need to study for item 2.😊

[0:42 pm, 07/12/2020] Nancy Tan: Ok. I will find out for that. I will let you know if I have any update.

RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services - Message (HTML)

File Message Help Tell me what you want to do

Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom

RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

nancyvaldellon@gmail.com
To: 'Safarwan Mohd Suhaimi'

Mon 7/12/2020 9:27 PM

fyi

From: Nancy Tan <nancyvaldellon@gmail.com>
Sent: Monday, 7 December, 2020 8:04 PM
To: Albin Phua <albinphua@pah.com.my>
Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>
Subject: Re: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Thank you Mr Albin. Will see you online this coming Wednesday, 7pm.

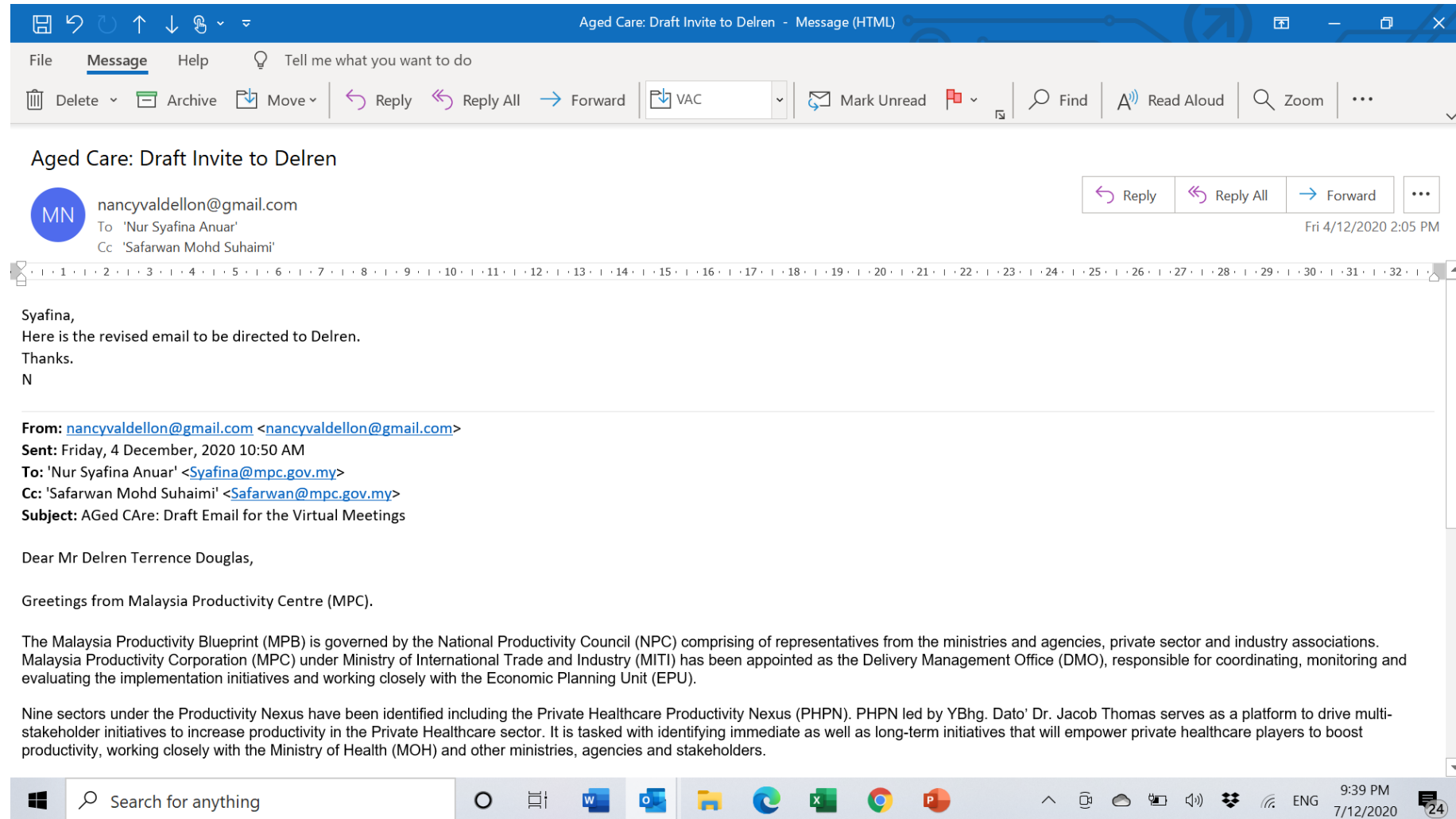
Get [Outlook for Android](#)

From: Albin Phua <albinphua@pah.com.my>
Sent: Monday, 7 December 2020, 6:17 pm
To: nancyvaldellon@gmail.com
Cc: Ronald Koh Wah Heng; Ooi Hooi Suen
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Nancy,

Noted, I've sent in a second registration, only selecting "Incentives" as an area of interest.

Aged Care – Invite to Delren



Aged Care – Draft email invite to Dr Yap WA

Virtual Discussion Sessions with Aged Care Operators - Message (HTML)

FileMessageHelpTell me what you want to do

DeleteArchiveMoveReplyReply AllForwardVACMark UnreadFindRead AloudZoom

Virtual Discussion Sessions with Aged Care Operators

MN

nancyvaldellon@gmail.com

To 'Nur Syafina Anuar'

Cc 'Safarwan Mohd Suhaimi'

This message was sent with High importance.

1234567891011121314151617181920212223242526272829303132

Dear Dr Yap Wei Aun,

Greetings from Malaysia Productivity Centre (MPC).

First of all, we would like to congratulate you for the successful launch of the full report, A Silver Lining – Productive and Inclusive Aging for Malaysia. We also appreciate World Bank Malaysia for providing MPC the presentation slides and soft copy of the full report.

For your information, with the help of Mr Delren T Douglas, President of Association for Residential Aged Care Operators of Malaysia whom you introduced to us in September, we were able to reach out to the Aged Care operators around Malaysia and plan discussion meetings on the challenges and issues they are facing. Therefore, it is our pleasure to have you join us in (3) consecutive nightly sessions starting tomorrow which will be facilitated by Hj Syamsul Arman Yap.

The details of the virtual meetings are as follows:

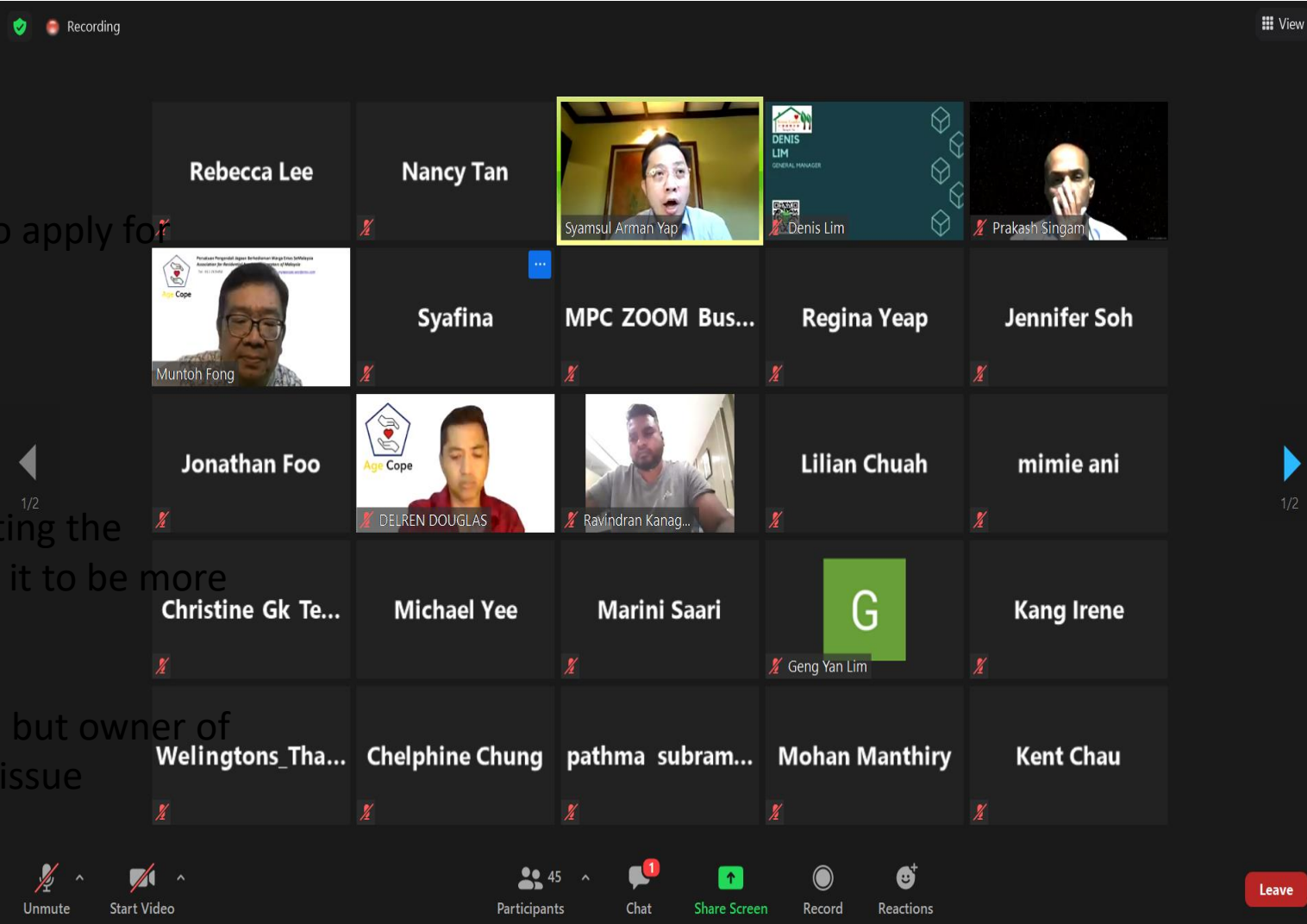
Date and Time	Region / Session Participants	Meeting Link
December 08, 2020, Tuesday 8:30 pm	Central, Sabah and Sarawak	https://zoom.us/join/zoom/register/tJMvceggqD0uHtUka4HudsNK7sakCmZL6qwW
December 09, 2020, Wednesday 8:30	Southern, East Coast	https://zoom.us/join/zoom/register/tJMvceggqD0uHtUka4HudsNK7sakCmZL6qwW

Search for anything

9:33 PM 7/12/2020

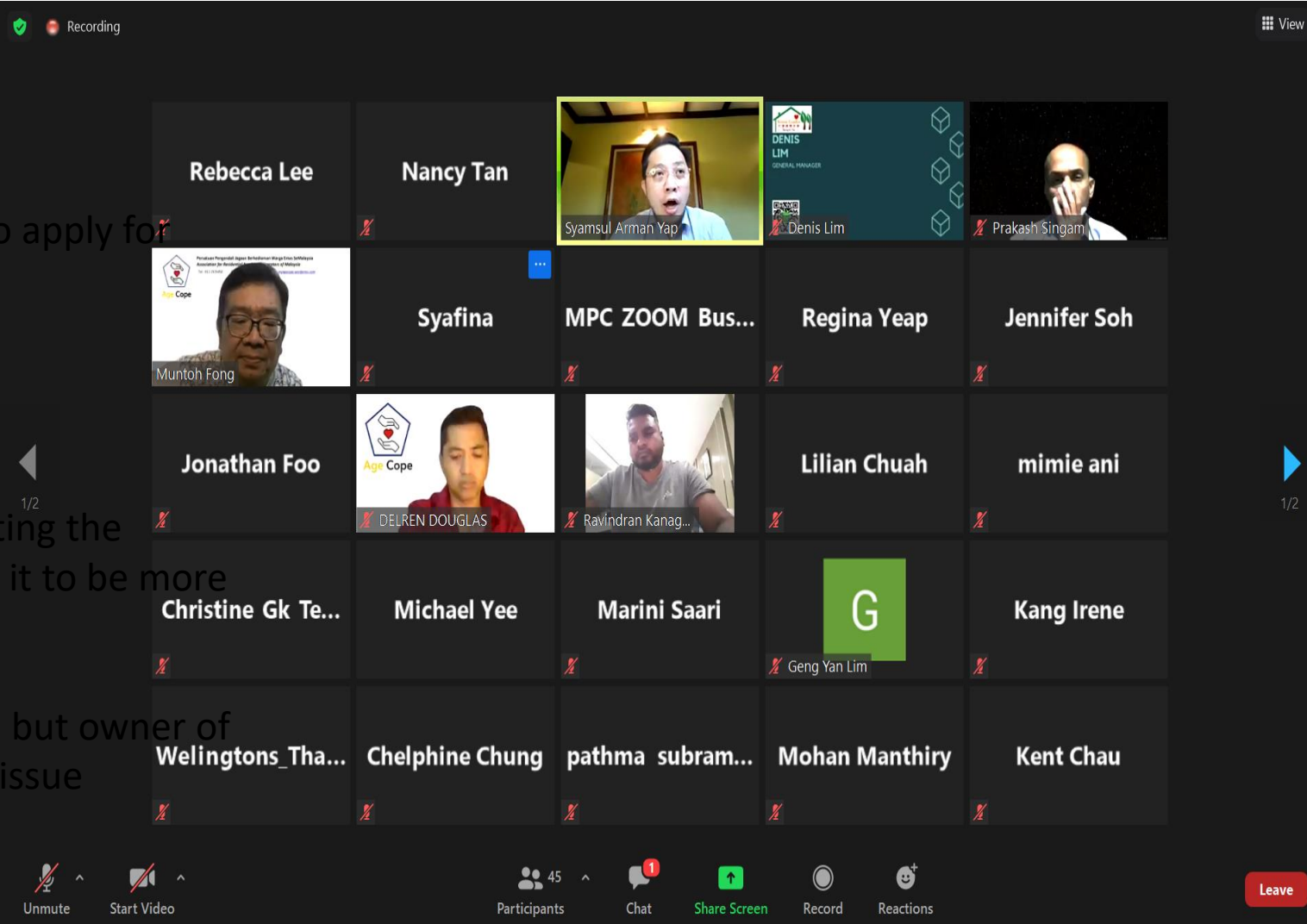
From DELREN DOUGLAS to Everyone: 08:39 PM
Please admit latecomers. TQ
From W Y to Everyone: 08:57 PM
This is Wei Aun here from WB. Thank you for the invite and I was able to listen to the start. But apologies as I have another meeting at 9pm. I will sign off shortly.

Very happy to see this initiative. Thanks all.
From Geng Yan Lim to Everyone: 09:03 PM
Dr Lim here, MPSJ (Subang Jaya) requires clinics to apply for partition permit as well, yearly renewal
From Syamsul Arman Yap to Everyone: 09:04 PM
Thank you, Dr Lim.... Thanks for the feedback.
Will feedback to CKAPS on this matter
From DELREN DOUGLAS to Everyone: 09:05 PM
What Muntoh is saying is that, we instead of wanting the Homes to be hospital environment, we would like it to be more Homely
From Muntoh Fong to Everyone: 09:06 PM
In Klang we have Land conversation to institution, but owner of building request for no change. Then we have RA issue



From DELREN DOUGLAS to Everyone: 08:39 PM
Please admit latecomers. TQ
From W Y to Everyone: 08:57 PM
This is Wei Aun here from WB. Thank you for the invite and I was able to listen to the start. But apologies as I have another meeting at 9pm. I will sign off shortly.

Very happy to see this initiative. Thanks all.
From Geng Yan Lim to Everyone: 09:03 PM
Dr Lim here, MPSJ (Subang Jaya) requires clinics to apply for partition permit as well, yearly renewal
From Syamsul Arman Yap to Everyone: 09:04 PM
Thank you, Dr Lim.... Thanks for the feedback.
Will feedback to CKAPS on this matter
From DELREN DOUGLAS to Everyone: 09:05 PM
What Muntoh is saying is that, we instead of wanting the Homes to be hospital environment, we would like it to be more Homely
From Muntoh Fong to Everyone: 09:06 PM
In Klang we have Land conversation to institution, but owner of building request for no change. Then we have RA issue



From Muntoh Fong to Everyone: 09:12 PM

Syamsul may I say something here?

From Sen Tyng Chai to Everyone: 09:18 PM

This is the reason why during the development of PAHFAS, we suggested a two-stage registration and licensing, but not sure if this was taken up

Conversion to commercial is not standard

From Regina Yeap to Everyone: 09:18 PM

Very well put Muntoh about the conflicting requirements and delays which makes it not viable for a business to sustain while waiting for licensing. This is why we are operating illegally. Or don't operate at all.

From Mohan Manthiry to Everyone: 09:18 PM

Regulations and standards are necessary to ensure compliance and to provide safe health care to every individual who accesses the system. We should have the comprehensive guidelines and specifications for an age care facility transparently available for all who wish to set up one.

From Michael Yee to Everyone: 09:24 PM

yes we bought

From Geng Yan Lim to Everyone: 09:31 PM

PJ is yearly

JKM 5 years

temporary conversion of title is yearly

From Prakash Singam to Everyone: 09:31 PM

DBKL is either 1 year or 3 years

From Geng Yan Lim to Everyone: 09:32 PM

Johor Bahru 3 years

From Sen Tyng Chai to Everyone: 09:32 PM

Just to point out, bomba approval is also annually right?

From Michael Yee to Everyone: 09:32 PM

mpsj 3 years

From Geng Yan Lim to Everyone: 09:33 PM

how long is the signage period?

thanks

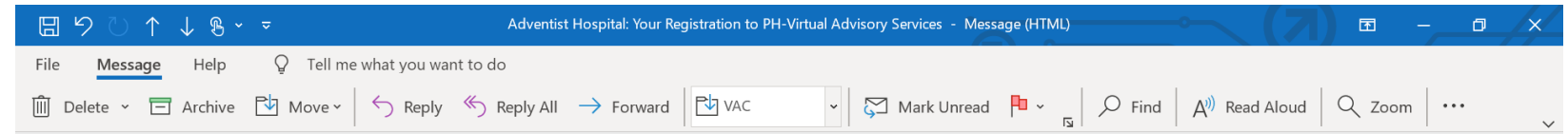
From Prakash Singam to Everyone: 09:35 PM

DBKL gives you a DO to operate in a residential lot.


From Denis Lim to Everyone: 09:43 PM





Dr May Tan, is there any PMC or JMC for the property? They still have by-law that's governing

Adventist Hospital – Comms with Albin Phua

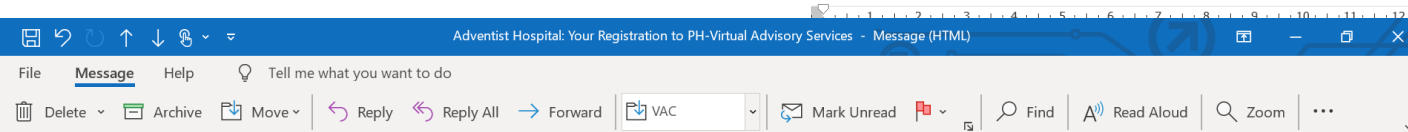


Adventist Hospital: Your Registration to PH-Virtual Advisory Services


 nancyvaldellon@gmail.com
To: albinphua@pah.com.my

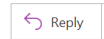
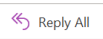
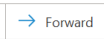

 Reply  Reply All  Forward 

Sun 6/12/2020 5:07 PM



Adventist Hospital: Your Registration to PH-Virtual Advisory Services

 nancyvaldellon@gmail.com
To: albinphua@pah.com.my

 Reply  Reply All  Forward 

Sun 6/12/2020 5:07 PM

I hope to hear from you so that I can respond to the prospective advisor.

Regards,
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Thursday, 3 December, 2020 10:21 AM
To: albinphua@pah.com.my
Subject: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin Phua,

Thank you for registering in the Private Healthcare – Virtual Advisory Services (PH-VAS).

This is to inform you that we have received your registration in good order. We'll keep you posted once we have identified the suitable advisor and have received his proposed schedule for the session with you.

Warm regards,

Nancy Tan
Tel No.: +6017-379-0000

I would like to make before the session.
You are looking for other incentives (a) for company for tax exemption purposes or (b) for Human Resource sustainability

the sessions. In that case, you just have to register again for the 2nd session.

the current incentives your company is currently subscribing to.

PH-VAS).



From: Nancy Tan <nancyvaldellon@gmail.com>
Sent: Monday, 7 December, 2020 8:04 PM
To: Albin Phua <albinphua@pah.com.my>
Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>
Subject: Re: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Thank you Mr Albin. Will see you online this coming Wednesday, 7pm.

Get [Outlook for Android](#)

From: Albin Phua <albinphua@pah.com.my>
Sent: Monday, 7 December 2020, 6:17 pm
To: nancyvaldellon@gmail.com
Cc: Ronald Koh Wah Heng; Ooi Hooi Suen
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Nancy,

Noted, I've sent in a second registration, only selecting "Incentives" as an area of interest.

For the existing incentives, we have applied for / are in the process of applying for:

RMCO

1. Pakej Rangsangan Prihatin Rakyat (Prihatin PKS)
2. Program Subsidi Upah
3. Pakej PRIHATIN PLUS
4. Pembiayaan PKS PENJANA

TAX INCENTIVES (applicable for AHCS only)

1. Exemption of Income for Value of Increased Export of Services
2. Investment Tax Allowance – For expansion/modernisation/refurbishment of an existing Private Healthcare Facility

Regards,
Albin Phua

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Monday, December 7, 2020 2:09 PM
To: Albin Phua <albinphua@pah.com.my>
Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin,

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Monday, 7 December, 2020 12:20 PM
To: 'Albin Phua' <albinphua@pah.com.my>
Cc: 'Ronald Koh Wah Heng' <ronaldkoh@pah.com.my>; 'Ooi Hooi Suen' <ooihooisuen@pah.com.my>
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Mr Phua,

Thank you for the quick response. I will forward your feedback to the advisor.
As for the registration, please do re-register for another online session to give ample time for the advisor to explain.

Regards.
Nancy

From: Albin Phua <albinphua@pah.com.my>
Sent: Monday, 7 December, 2020 12:02 PM
To: nancyvaldellon@gmail.com
Cc: Ronald Koh Wah Heng <ronaldkoh@pah.com.my>; Ooi Hooi Suen <ooihooisuen@pah.com.my>
Subject: RE: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Ms. Nancy,

Thank you for the confirmation. My reply is in **green** below.

Regards,
Albin Phua

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Sunday, December 6, 2020 5:07 PM
To: Albin Phua <albinphua@pah.com.my>
Subject: Adventist Hospital: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin Phua,

We have approached an advisor but there are a few clarification that they would like to make before the session.

1. Since you have also chosen "Incentives", the advisor wants to know if you are looking for other incentives (a) for company for tax exemption purposes or (b) for Human Resource sustainability program.
We would be interested in any available incentives, whether from the tax, HR sustainability program, or any other applicable areas.
2. To be able to give you more insight on the topics, he suggests 2 separate sessions. In that case, you just have to register again for the 2nd session.
Will you be ok with this?
Ok. Should I submit a second registration online, this time only choosing "Incentives" as the requested topic?
3. To be able to give you appropriate advice, he is asking if you can share the current incentives your company is currently subscribing to.
Noted. I will separately send you the list of incentives.

Hope to hear from you so that I can respond to the prospective advisor.

Regards.
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Thursday, 3 December, 2020 10:21 AM
To: albinphua@pah.com.my
Subject: Your Registration to PH-Virtual Advisory Services

Dear Mr Albin Phua,

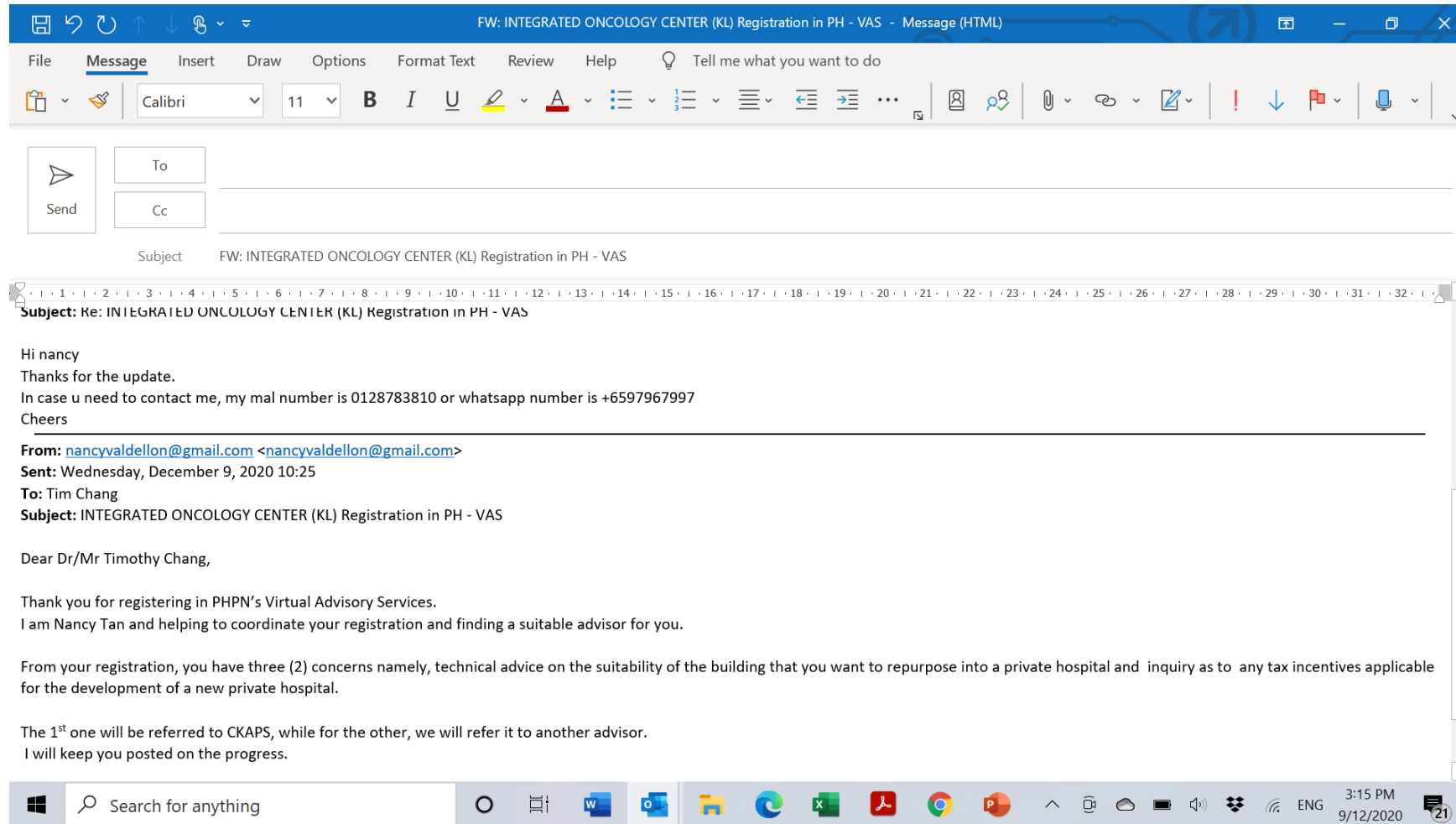
Thank you for registering in the Private Healthcare – Virtual Advisory Service

This is to inform you that we have received your registration in good order and
we have identified the suitable advisor and have received his proposed service
you.

Warm regards,

Nancy Tan
Tel No.: +6017-379-0000

Coordination with IOC – Timothy Chang



12:53



Leave



Nancy Tan



Azif Amin (Guest)



Albin Phua (Guest)

2nd Session

Recording

 **MPC** **MALAYSIA PRODUCTIVITY CORPORATION**
TRANSFORMATION.INNOVATION.PARTNERSHIP

 **PRIVATE HEALTHCARE PRODUCTIVITY NEXUS**

Virtual Round Table Discussion (RTD) with Association of Residential Aged Care Operators of Malaysia

Session 2: Southern Region & East Coast

09 December 2020

 **Nancy Tan**

 **Syamsul Arman Yap**

 **Age Cope**

 **DELREN DOUGLAS**

Speakers (Synaptics Audio)

79

8:37 PM 9/12/2020

From Denis Lim to Everyone: 09:44 PM

Dr May Tan, is there any PMC or JMC for the property? They still have by-law that's governing

There you go, as long as there is MC, it will still be governed by their by-law, regardless of the title of property

From Michael Yee to Everyone: 09:44 PM

can I share something

From Denis Lim to Everyone: 09:48 PM

NO, your lawyer may need to check again with the Deed of Mutul Covenant (DoMC)

DoMC is the agreement signed by owner.landlord, which will pass on to any tenant

check the DoMC, it is your lawyer job to check the DoMC terms, before you buying/renting the property

- From Geng Yan Lim to Everyone: 09:55 PM
- Kuching -> Majlis Bandaraya Kuching Selatan: no clear guidelines, apparently involving Land and Survey Department as well

From Denis Lim to Everyone: 09:48 PM

NO, your lawyer may need to check again with the Deed of Mutul Covenant (DoMC)

DoMC is the agreement signed by owner.landlord, which will pass on to any tenant

check the DoMC, it is your lawyer job to check the DoMC terms, before you buying/renting the property

From Geng Yan Lim to Everyone: 09:55 PM

Kuching -> Majlis Bandaraya Kuching Selatan: no clear guidelines, apparently involving Land and Survey Department as well

From Regina Yeap to Everyone: 09:56 PM

I can't seem to unmute to speak

From Geng Yan Lim to Everyone: 09:58 PM

KK very good

Yes, Bukit Mertajam also the same fire door

Mainland Penang

From Geng Yan Lim to Everyone: 10:06 PM
MP Seberang Perai

From Regina Yeap to Everyone: 09:56 PM

I can't seem to unmute to speak

From Geng Yan Lim to Everyone: 09:58 PM

KK very good

Yes, Bukit Mertajam also the same

fire door

Mainland Penang


From Geng Yan Lim to Everyone: 10:06 PM

MP Seberang Perai

From Mohan Manthiry to Everyone: 10:15 PM

Very well said Muntoh.

From Lim Siew Pei to Everyone: 10:16 PM

Well said Muntoh!!  Agree+++

From Geng Yan Lim to Everyone: 10:20 PM

Please kindly ask them to involve Agecope leadership like Delren and Muntoh before coming out with guidelines.

Thank you.

From Mohan Manthiry to Everyone: 10:20 PM

Address the issue of caregivers which is currently dependent on foreign workers. Either formalize them or find alternate options. The objective is to make the services legal and follow standard SOPs for the client's interest.

From Sen Tyng Chai to Everyone: 10:24 PM

Foreign nurses cannot practise here

From Lim Siew Pei to Everyone: 10:24 PM

Myself is a nurse, I know very well nurses will not choose to work either home care or nursing home. Their mindset always want to work in hospital or clinic.

From Sen Tyng Chai to Everyone: 10:27 PM

I think applicable to foreign physiotherapists as well

If the MPC is looking into the Care Economy, there are a number of issues that has to be addressed. But I will try and join the other 2 sessions. Can share our feedback later separately. The operators' input are important, so good to let this process run its course.

From Kent Chau to Everyone: 10:27 PM

II hope that our government can put as much incentive to senior care centre as they did for child care centre

- From Mohan Manthiry to Everyone: 10:29 PM
- YES
- AGECOPE - THE PEOPLE WHO FACE THE ISSUES DAILY AND UNDERSTAND THE ISSUES ON THE GROUND
- From Sen Tyng Chai to Everyone: 10:30 PM
- Just would like to point out that under Care Center Act, JKM is the ultimate owner, under PAHFAS, Bhg Amalan will be the ultimate owner. The same problem will persist if the physical planning approval part is still

DRG meeting on Dec 10, 2:30pm

The screenshot shows a Microsoft Teams meeting window titled "Discussion on Diagnosis-related Group (DRG) with Association of Specialists in Private Medical Practice (ASPMP)". The meeting duration is 49:06. A "Request control" button is visible. A notification states "You're recording" with a "Dismiss" button. The main content area displays a document titled "Minutes of meeting - DRG meeting 1-2020 Oct 12 2020 v3" with the following text:

Future meetings will be organized to individually meet the representatives from:

- LIAM/ Insurance companies,
- representatives from the fraternity of doctors (Association of Specialists in Private Practice),
- Hospital administrators and
- Patients/ NGOs that are looking at universal issues on healthcare.

8.2 After meeting with all of the stakeholders mentioned above, MPC/PHPN shall prepare a letter to the DG on the proposal for a National DRG.

9.0 CLOSING REMARKS

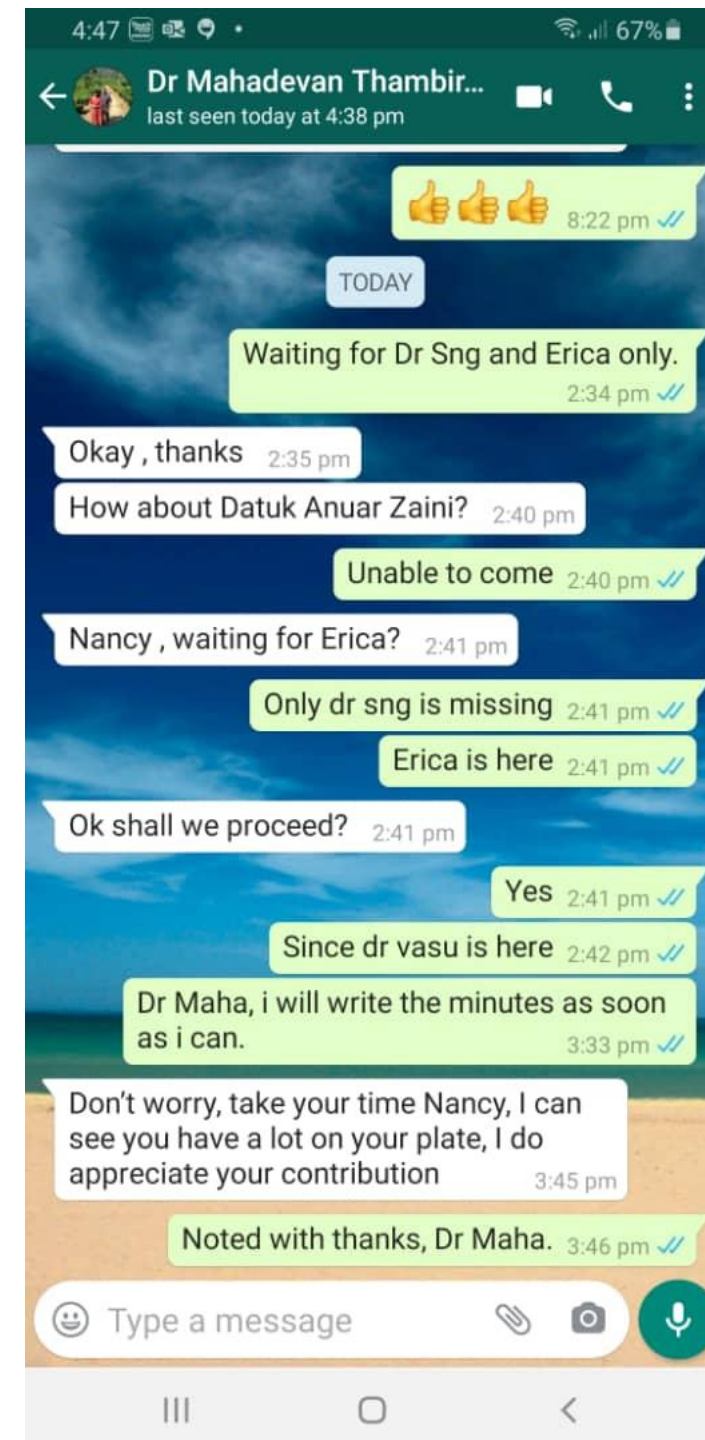
9.1 The Chairmen thanked all members for attending this meeting and providing inputs for the various issues discussed. All these inputs will be documented for future reference.

The bottom of the screen shows a gallery view of participants: LL, NA, RK, BK, V, NT, Dr Mahadevan (Guest), Dr Sng Kim Hock (ASPMP...), and Erica Lam (Guest). A right-hand sidebar lists all participants with their names and roles (e.g., Guest, Organizer).

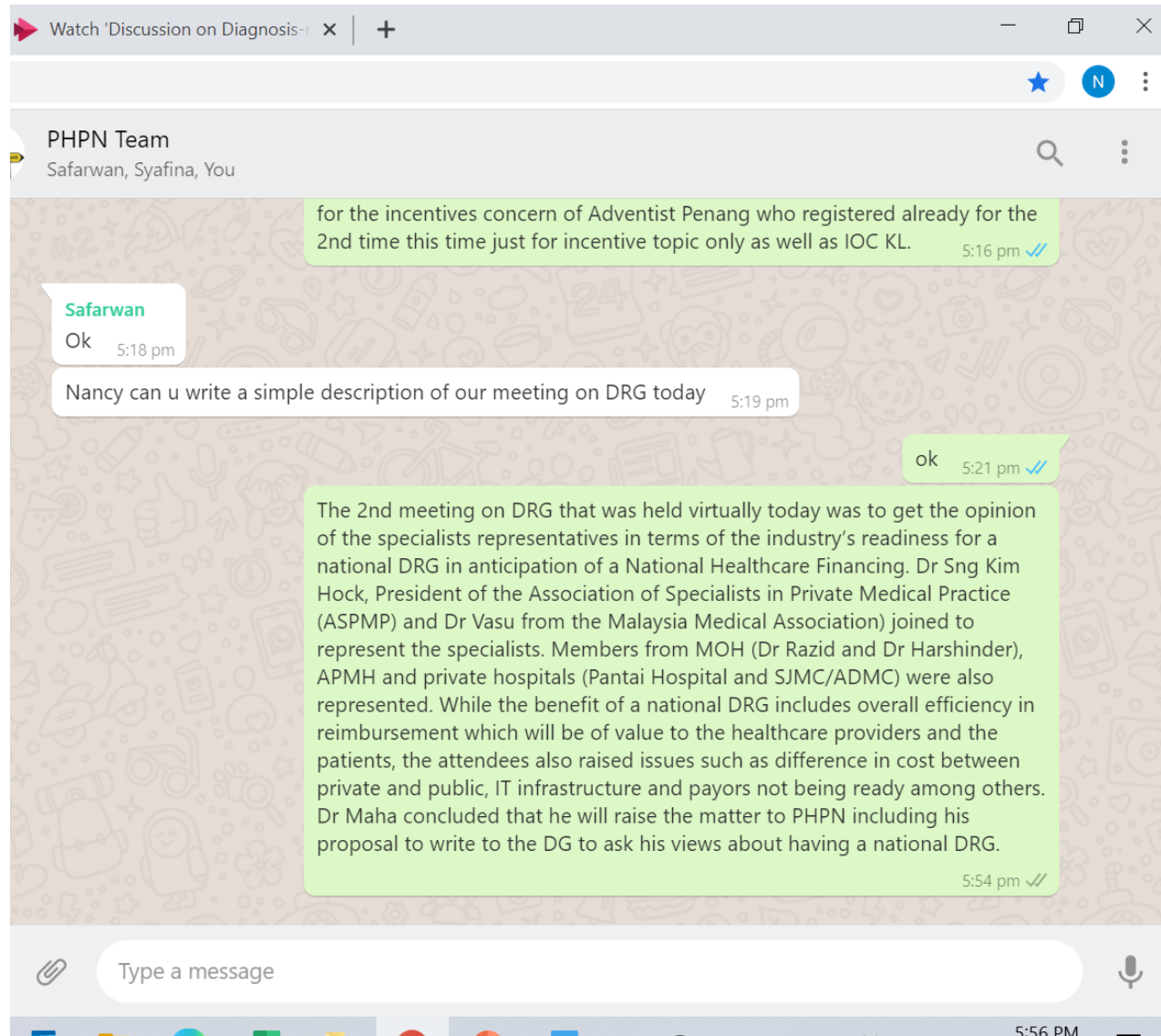
Participants:

- Safarwan Mohd Suhaimi
- Bahagian Amalan Perubatan ... Guest
- Dr Sng Kim Hock (ASPMPM) ... Guest
- Dr Mahadevan (Guest) Guest
- Erica Lam (Guest) Guest
- Lai Leng Leng Outside your organization
- Nancy Tan Outside your organization
- Nur Syafina Anuar Organizer
- Rachel Woo Foong Kuen Outside your organization
- VASU (Guest) Guest

DRG – Dec 10 meeting



DRG Meeting - Description




ZRP and NZ – Jamna Tan

SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT - Message (HTML)

File Message Help Tell me what you want to do

Delete Archive Move Reply Reply All Forward VAC Mark Unread Find Read Aloud Zoom

SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT

 nancyvaldellon@gmail.com
To jamna.tan@nzte.govt.nz
Cc 'Safarwan Mohd Suhaimi'; 'Sheree Shezleen Salehaldin'

Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

New Zealand Letter (02041619xA335E).pdf 377 KB
New Zealand Questionnaire.pdf 48 KB

As per our telecon, here is the background of the project that Zul Rafique and Partners (ZRP) is taking on for the Malaysia Productivity Corporation (MPC).

The **Private Healthcare Nexus Productivity Nexus (PHPN)** is one of the initiatives under the Malaysia Productivity Blueprint (MPB) and plays a role in increasing healthcare productivity in Malaysia with collaboration between the public and private sectors. The Malaysia Productivity Corporation (MPC) which is a statutory body agency under the Ministry of International Trade and Industry (MITI) being the Delivery Management Office serves as the PHPN secretariat.

MPC was tasked to make a proposal paper on how the efficiency of one of the divisions in the MOH, which is the Private Medical Control Practice Branch (**CKAPS**) can be improved. This division is the only division that ensures that private healthcare services in Malaysia are safe and of quality through monitoring, legislation and regulation. Currently, CKAPS has its challenges in meeting the operational and financial needs and so a study is being made to identify various options to improve i.e. corporatizing or internal restructuring. MPC is seeking information and understanding on the transition process to being a corporate body hence Zul Rafique & Partners was appointed to gather information on the process. For your information, ZRP is both a law firm and a consulting firm.

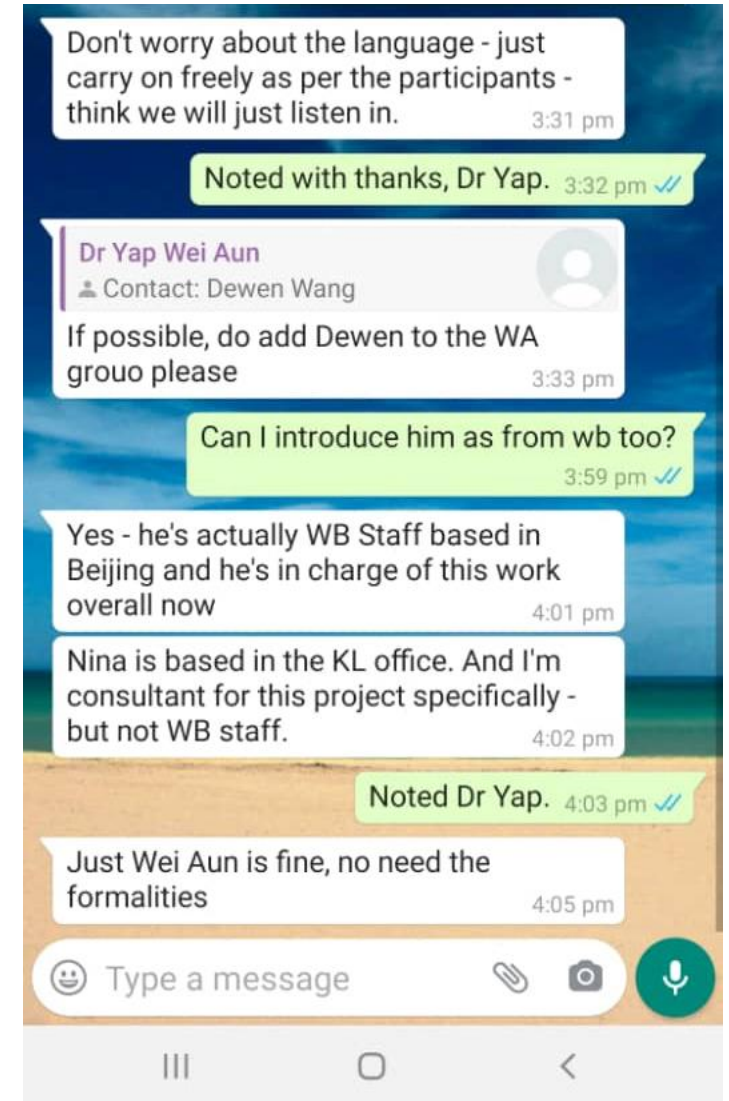
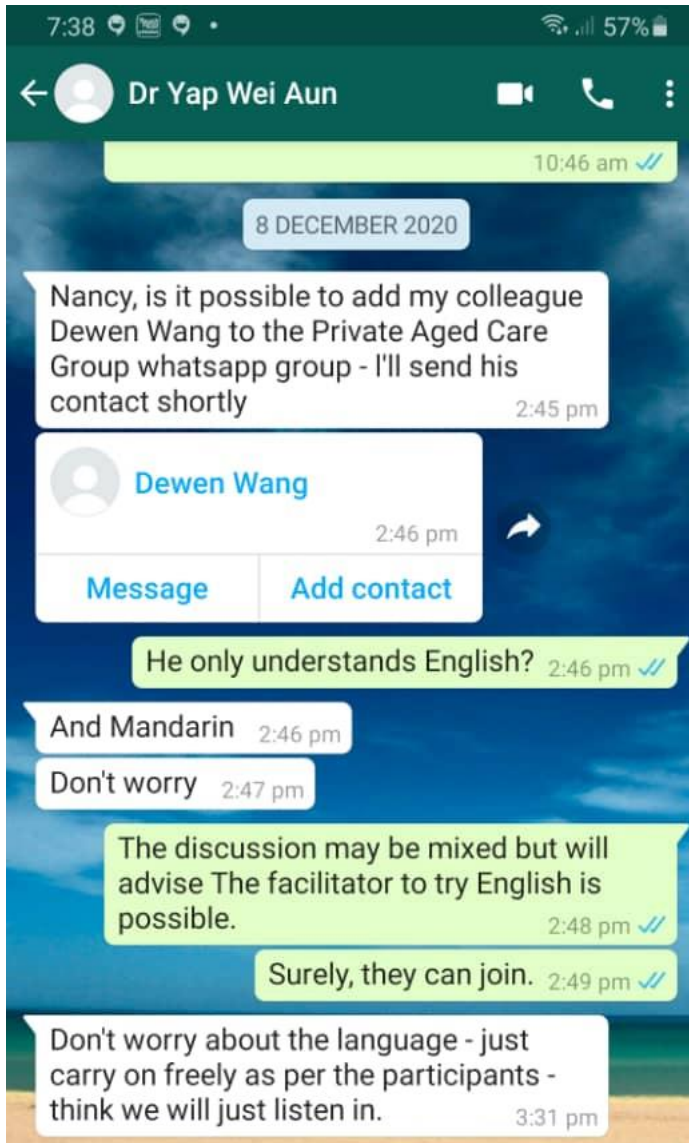
ZRP has already engaged with quite a few agencies so far and it would be appreciated if we also can hear from the experience of other countries. That was when Dato' Jacob suggested having a session with you too. Thank you for getting back to us as soon as you can to give your proposed date and time, **Dec 14, Monday 10 am** as well as trying to find another resource person who can also contribute in the discussion. *(The link to the virtual meeting will be provided later.)*

Hope the above helps in giving you some information about the project.

Search for anything

7:35 PM 10/12/2020











Aged Care



Aged

Zoom Meeting

Recording...

 Syamsul Arman Yap	Nancy Tan	WAN SALBIAH...	Chee Pun Hor	 Shanmugan Kar...
mimie ani	 Yek Sing Chee	Christine Gk Te...	MPC ZOOM Bus...	Syafina
 mike chan	Chew Bee Teen	cecilia chan	 DELREN DOUGL...	 Rajandran Pekk...
 Galaxy A21s	 amazing me	 Adam Teoh	Karthi Aru	Vicky Lim
Alvin	Yoke Hing Chan	Muntoh Fong	 Cynric Wee@Pi...	Wellingtons_Tha...

ZPR and NZ - Reminder

FileMessageHelpTell me what you want to do

DeleteArchiveMoveReplyReply AllForwardVAC

Mark UnreadFindRead AloudZoom

SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT

MN

nancyvaldellon@gmail.com

To

'Sheree Shezleen Salehaldin'

Cc

'Safarwan Mohd Suhaimi'; 'Falisa Bt Abu Bakar'; 'Nur Syafina Anuar'

ReplyReply AllForward

Sun 13/12/2020 6:45 AM

New Zealand Letter (02041619xA335E).pdf377 KB

New Zealand Questionnaire.pdf48 KB

1234567891011121314151617181920212223242526272829303132

Just a gentle reminder, Sheree for tomorrow's meeting at 10am.
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Thursday, 10 December, 2020 7:54 PM
To: jamna.tan@nzte.govt.nz
Subject: FW: SESI TEMURAMAH BAGI MENDAPATKAN MAKLUMAT BERKENAAN PROSES PERALIHAN KE BADAN KORPORAT

Dear Ms Jamna,

Here is the link for the meeting on Monday, December 14, 10 am.

https://teams.microsoft.com/l/meetup-join/19%3ameeting_NzI3NDBjYzEtOWU4YS00MzM2LTg2MmUtNmI5MzM1MWVhMjU2%40thread.v2/0?context=%7b%22Tid%22%3a%22704bb254-aa81-4863-9455-39c9fbc01cac%22%2c%22Oid%22%3a%22bea3b9f0-8e96-426c-af29-8d5cffba17dc%22%7d

Regards,
Nancy

From: nancyvaldellon@gmail.com <nancyvaldellon@gmail.com>
Sent: Wednesday, 9 December, 2020 5:16 PM

Windows Search

Taskbar icons: File Explorer, Edge, Chrome, Word, PowerPoint

System tray: Network, Volume, Battery, Date/Time (6:45 AM 13/12/2020), Notifications (8)