Basic Information on MyHDW

MyHDW	Malaysian Health Data Warehouse
PHPN	Technology and Innovation
Goal/ Objective	To encourage **online submission** by all private hospitals to MyHDW by demonstrating data analytics capabilities of the system Target: December 2020 Revised Target: _____
Benefit	To help hospital planners in identifying the type of services to be provided Other information that can be derived among others are: - Performance - Demographics - Services
Challenges	**Feedback from the Private Hospitals** The response to the online submission was not good because there was no feedback given to the hospitals on the information gathered. **Feedback from PIK** • Information is not communicated or cascaded to the staff in charge of entering data • Because of high turnover of those previously trained to use the system, there is no follow-up on the compliance • Staff fills up the registration portion but missed the analytics part.
Action Plan	To encourage participation among the hospitals by informing the **importance** and the **benefits** of the program. • To engage Puan Nurul to hold a session with the decision makers e.g. CEOs, COOs to explain to them the importance and benefits of this initiative.
Progress Status	**Completed** 1. Roadshow in _____ (2019) 2. Discussion with Pn Nurul /PIK (October 2020) **Ongoing** 3. CEO Forum (November 30, 2020) **Future Plans** 4. Training on SMRP 2.0 (3 modules) (2021) • To pilot in N. Sembilan • Conduct hands-on training to private hospitals (6 regions) (Central, Eastern, Sabah, Sarawak, Southern, Northern) 5. Training on ICD 10 / ICD 11 * (2021) (As suggested by Dr Fazillah) *In terms of general improvements, the **ICD-11** has a more sophisticated structure than the **ICD-10**. With around 55,000 codes that can be used to classify diseases, disorders, injuries, **and** causes of death, the **ICD-11** offers a fine level of detail in coding these illnesses.*

Questions for Dr Arasu (Can be asked of Dr Arasu in alternating method with other panelists)

1. **What is the role of PHPN in facilitating the awareness of MyHDW?**

   E.g. With MPC which serves as the secretariat of PHPN, it engages people from MOH and the private hospitals through the APHM which is represented in PHPN by Dr Maha.

   PHPN helps MOH by ……
   Through Dr Maha, he ……..

2. **What can you suggest to the private hospitals who will have challenges in complying in terms of human resources, information technology or facilities?**

   E.g. In terms of HR, the private hospitals can take advantage of the online training which may accommodate more participants to learn instead of just sending one representative.

   If the private hospital has IT issues, depending on the problem they can either consult……. or speak with MOH 😉

3. **With PHPN helping to push the nationwide utilization of MyHDW, what are the other expectations of PHPN besides MOH sharing the output from the information gathered in the system?**

   E.g. If the private hospitals have issues of any nature regarding the system, PHPN can liaise with the authorities should there be collective issues brought to the attention of APHM. As you know, Dr Maha is the leader of the Regulatory Reforms of PHPN, PHPN can escalate these issues and follows-up for the action plans and its progress.

4. Besides MyHDW, are there any programs that PHPN – Technology and Innnovation?

   Yes, PPP (public-private partnership to maximize the utilization of underutilized medical technology resources) and HIE (Health Information Exchange to allow sharing of medical information of patients). These are all tied up with MyHDW that ensures appropriate matching of the right type and number of services to the needs of the country.