

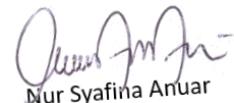
Virtual Round Table Discussion (RTD) with Association Residential Aged Care Operators of Malaysia

Attendees (as per attached)

Session 3: Northern Region and West Coast

Welcoming Remarks and Presentation

Disahkan oleh:



Nur Syafina Anuar
Pengurus
Productivity Growth
Productivity & Competitiveness Development (PCD)

1. The online session was begun by the host of the session; Hj. Syamsul Arman Yap @ Haji Arman extended welcoming remarks to all attendees and thanked Delren Douglas the President of Association for Residential Aged Care Operators of Malaysia for bringing the Aged Care Operators together for the session.
2. Haji Arman walked through the presentation by starting with the background of the Malaysia Productivity Blueprint. He mentioned that it was first launched in 2016 and targeted five areas namely manufacturing, services, agriculture, mining and quarrying, and construction.
3. He continued with the five key strategic thrusts and National level initiatives which were
 - Building workforce of the future
 - Driving digitalisation and innovation
 - Making industry accountable for productivity
 - Forging a robust ecosystem
 - Securing a strong implementation mechanism
4. The presentation was continued by highlighting that Private Healthcare and Productivity Nexus (PHPN) is part of the initiative of Malaysia Productivity Blueprint.
5. He further elaborated on the current aging situation in Malaysia according to the World Bank report whereby stated that it will take 24 years to transition from aging to aged (in 2044) and another 12 years to become super-aged (in 2056).
6. The current status of the regulation in Malaysia is still in the drafting stage therefore MOH has not enforced the Act in all the facilities although the Act has been passed in 2018.
7. Haji Arman concluded the presentation by highlighting the PHPN activity progress. He mentioned that on June 29, 2020, a session was held with the World

Bank to share the aging situation in Malaysia. Besides another session was held on September 17, 2020, for information gathering from the stakeholders to determine the challenges faced in-licensing and renewal of licenses.

8. Finally, he pointed out that World Bank Group had recently launched the report: *A Silver Lining Productive and Inclusive Aging in Malaysia* which is downloadable for reading.

Round Table Discussion

1. Local Council
2. Resident Association
3. BOMBA
4. Other issues

Yoong Yoong Leong, Ipoh

- Rejected because another nursing home 250m radius
- Official reply from MBI given
- Process delayed for 6 months

Dr. Yek Sing Chee

- Geriatric Care Home, 19 years, MBI
- Pplied on time but said do not come early
- Document date wrongly written as 2019 instead of 2020
- Council saying different things
- Architect required
- MCC
- Foreign workers – only rent maid from certain party
- Old folks home no pets or cannot feed pets

Rajandran Pekchan

- Tried to apply at old Pantai Hospital (Klang) for retrenchment home.
- Three time rejected but after using government named architect got approved.
- MPK reject after using specific consultant.
- Even PJ after Mayor of Japan sent letter they approved

Yek Sing Chee

Muntoh Fong

- Threaten to close down illegal home care
- Australia wanted to invest in Malaysia but wants to know if we are close to KKM

James KK Tan

Lim Siew Pei, Klang Valley

- Home nursing - have pool of nurses and caregiver
- Problem with recruitment of local caregiver – HRDF funding provided for 25 pax but no application

Cyric Wee, PineTree Penang

- MPPB – Zoning

Christine GK Teow, Sungai Petani

- KKM interested from 1987
- Pilot project in Penang and Negeri Sembilan

Mimie Ani, Alor Setar

- Complain from neighbour in year 4
- Ambulance and death
- License handed by council and request to move to commercial lot

Wan salbiah

- High cost for town planner to apply for license

Prepared by,

Secretariat PHPN