PSPN WEBINAR FOR TECHNOLOGY ADOPTION SERIES 08

Session:	# 08
Date	23rd November 2020, Monday
Topic	**Availability of Tech Support & Requirements for the Legal Industry** Professional Services Productivity Nexus (PSPN) Malaysia Productivity Corporation (MPC)
Panelist	**Dato' Ricky Tan SC** Ricky has his own small legal practice in Kuala Lumpur since 2006. He graduated from University of Staffordshire with LL.B and LL.M. Ricky has been active as local adjudicator and arbitrator (AIAC). He is also appointed as an arbitrator of Hainan Arbitration Commission and Nanning Arbitration Commission. Ricky is also Adjunct Professor of Hainan University and Visiting Associate Professor of Southwest University of Political Science & Law (People's Republic of China) Building on a NGO platform, China-Asean Cooperation Legal Center (a society registered in Malaysia) and as the President, he is actively involved in Malaysia-China university law student internship, legal exchange and training between Malaysian law firm and China lawyer. Ricky believes in building a sustainable legal market collaboration for the legal fraternity. **Sr Siti Munirah Maarof** Munirah leads the General Corporate and Commercial department of Tan Norizan & Associates (Tanoriz). She specialises in Intellectual Property, as an IP Lawyer also as a certified Intangible Asset Valuer. She enjoys being exposed to new ideas and concepts and has a brilliant vision for Malaysia and ASEAN. After returning from her recent studies Germany, she has been involved in Good Regulatory Practice exercises in Malaysia and has been certified as a Regulatory Impact Analysis (RIA) trainer by the Malaysia Productivity Corporation. Munirah is a currently committee member of the Property Surveying Division, Royal Institution of Surveyors Malaysia. She is also a member of the Malaysian Intellectual Property Association of Malaysia. Saya mengesahkan bahawa kerja-kerja telah dilaksanakan dengan sempurna Nor Hafizah Mohamad Hafil Manager Delivery Management Office (DMO) Malaysia Productivity Corporation (MPC)

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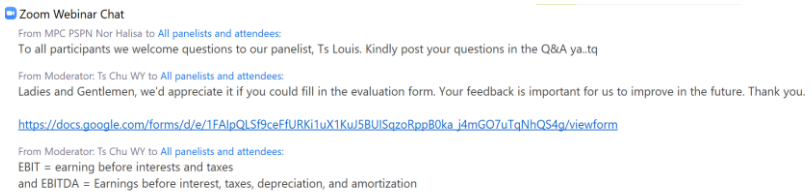
Synopsis	In 2017, the American Bar Association reported that 98% of lawyers use mobile phones. Yet despite the adoption of one form of technology, why are lawyers slow to adopt other digitalisation opportunities? A blessing in disguise, the Covid-19 situation has expedited the need for the consideration and use of new tools and infrastructure to support business operations particularly in the legal industry.In this session, we explore the tools and platforms are available and what are the remaining infrastructure that needs to be allowed by the governing authorities towards enabling the new norms of operations.
Webinar Team Management	Program Coordinator : Nicole Ong MPC Rep : Azhani / Halisa Speaker : Dato' Ricky Tan SC Sr Siti Munirah Maarof Moderator : En. Mohd Khairul Idzham Poster Design & Blasting : Nicole Ong Report Writing : Nicole Ong
Participation	Various participation from local ranging from private and government sector Registered : 33 Nos Attended : 24 Nos

Attended	User Name (Original Name)	Email	Join Time	Leave Time	Time in Se	Country/R
Yes	Kok Sang Lim	sang@sangqs.com	Nov 23, 2020 14:04:16	Nov 23, 2020 14:49:11	45	Malaysia
Yes	Jerome Hui Ming Lee	jeromelee105@gmail.com	Nov 23, 2020 14:25:53	Nov 23, 2020 16:11:51	106	Malaysia
Yes	Jerome Hui Ming Lee	jeromelee105@gmail.com	Nov 23, 2020 14:09:24	Nov 23, 2020 16:11:52	123	Malaysia
Yes	Pay Wen Lee	misslee.paywen@gmail.com	Nov 23, 2020 14:06:00	Nov 23, 2020 16:11:51	126	Malaysia
Yes	Venice Lee	venice@rickytan.com.my	Nov 23, 2020 14:05:45	Nov 23, 2020 16:11:51	127	Malaysia
Yes	Louis Tay	louistaycs@gmail.com	Nov 23, 2020 14:05:17	Nov 23, 2020 14:22:00	17	Malaysia
Yes	Louis Tay	louistaycs@gmail.com	Nov 23, 2020 14:26:58	Nov 23, 2020 14:29:06	3	Malaysia
Yes	Taufiq NAZARUDIN	toff.designframework@gmail.com	Nov 23, 2020 14:51:39	Nov 23, 2020 15:35:17	44	Malaysia
Yes	Taufiq NAZARUDIN	toff.designframework@gmail.com	Nov 23, 2020 14:05:09	Nov 23, 2020 14:47:12	43	Malaysia
Yes	Mario Licudine	mario@kpjsabah.com	Nov 23, 2020 14:08:50	Nov 23, 2020 15:32:37	84	Malaysia
Yes	Jack Loh	Jackloh9494@gmail.com	Nov 23, 2020 14:06:02	Nov 23, 2020 14:09:54	4	Malaysia
Yes	Jack Loh	Jackloh9494@gmail.com	Nov 23, 2020 14:08:55	Nov 23, 2020 14:13:10	5	Malaysia
Yes	Jack Loh	Jackloh9494@gmail.com	Nov 23, 2020 14:12:16	Nov 23, 2020 16:11:51	120	Malaysia
Yes	Jovin Tan	Missjovin@gmail.com	Nov 23, 2020 14:06:23	Nov 23, 2020 16:11:51	126	Malaysia
Yes	choo kok Beng	kbchoo@yahoo.com	Nov 23, 2020 14:16:14	Nov 23, 2020 15:42:17	87	Malaysia
Yes	Sharifah Noraini Noreen	sharifah.ipim@gmail.com	Nov 23, 2020 14:17:15	Nov 23, 2020 16:11:51	115	Malaysia
Yes	Sharifah Noraini Noreen	sharifah.ipim@gmail.com	Nov 23, 2020 14:18:48	Nov 23, 2020 15:19:09	61	Malaysia
Yes	AHMAD HAFIZ YAHYA	ahmadhafizyahya91@gmail.com	Nov 23, 2020 14:50:35	Nov 23, 2020 16:11:52	82	Malaysia
Yes	mustapha kamal zulkarnain	mkbz@amk.com.my	Nov 23, 2020 14:04:21	Nov 23, 2020 16:11:51	128	Malaysia
Yes	ZAHIDAH JAHIDI	zahidahjahidi@gmail.com	Nov 23, 2020 14:04:35	Nov 23, 2020 16:11:51	128	Malaysia
Yes	Nicole Ong	ongbh@plytec.com.my	Nov 23, 2020 14:04:18	Nov 23, 2020 16:11:52	128	Malaysia
Yes	Yin Yi Sen	yinyi1006@gmail.com	Nov 23, 2020 14:12:06	Nov 23, 2020 16:11:51	120	Malaysia
Yes	Shen Lim	shen.lim@wingstrategic.com	Nov 23, 2020 14:04:09	Nov 23, 2020 16:11:35	128	Malaysia
Yes	JUN SHENG SIEW	jssiew95@gmail.com	Nov 23, 2020 14:58:48	Nov 23, 2020 15:00:01	2	Malaysia
Yes	Richard Teh	richteh.88@gmail.com	Nov 23, 2020 14:04:07	Nov 23, 2020 16:11:51	128	Malaysia
Yes	Siang Joo Goh	sjgoh.gcc@gmail.com	Nov 23, 2020 14:22:13	Nov 23, 2020 16:13:43	112	Malaysia
Yes	Arlene Ibrahim	arlprsolutions@gmail.com	Nov 23, 2020 14:48:07	Nov 23, 2020 15:53:57	66	Malaysia
Yes	izzy teh	izzyteh@gmail.com	Nov 23, 2020 14:30:45	Nov 23, 2020 16:05:18	95	Malaysia
Yes	Nurika Abdullah	Nurika.abdullah@gmail.com	Nov 23, 2020 14:34:29	Nov 23, 2020 16:11:45	98	Malaysia
Yes	YAM TeongSian	styam57@gmail.com	Nov 23, 2020 14:04:26	Nov 23, 2020 16:11:44	128	Malaysia

Questions	**<u>Interaction with Participant</u>** There were 5 questions ask by participants during the session. However due to the time limitation, panelists able to answer 5 questions live in webinar.

	Details of Question: 1. How is the attitude of firm leadership in implementing or investing in tech today when it comes to increasing productivity and level of service to clients in the direction of a future legal firm? 2. To Munirah ,.....Sometimes common sense need to be used. Transferring pendrive is faster rather than sending on the web when there is a large file to transfer! i think we need to gauge and also measure to our needs ! any comments ? 3. What is the Legal standing on digital statements, recordings, or anything digital in the Courts of Law? because there are ways to alter and remake . Any comments on these? 4. To Dato Ricky ... who should take the role of "digitalise" the practice? The management or the individual lawyer? 5. To Munirah ... let's say a young lawyer who embrace new tech and manage to pool in all customers' database in his/her apps in phone/i pad , does this pose a risk to the Firm? what if he/she resigns one day... will this pose a risk/ loss to the Firm?
Area of Improvement	***Good practices of this webinar:*** 1. Webinar evaluation via google form link, with sharing presenter slide by email after participants complete the evaluation.  Zoom Webinar Chat From MPC PSPN Nor Halisa to All panelists and attendees: To all participants we welcome questions to our panelist, Ts Louis. Kindly post your questions in the Q&A ya..tq From Moderator: Ts Chu WY to All panelists and attendees: Ladies and Gentlemen, we'd appreciate it if you could fill in the evaluation form. Your feedback is important for us to improve in the future. Thank you. https://docs.google.com/forms/d/e/1FAIpQLSf9ceFfURKi1uX1KuJ5BUlSqzoRppB0ka_j4mGO7uTqNhQS4g/viewform From Moderator: Ts Chu WY to All panelists and attendees: EBIT = earning before interests and taxes and EBITDA = Earnings before interest, taxes, depreciation, and amortization ***Area of improvement of this webinar:*** 1. To prepare a backdrop to promote MPC PSPN before the session. 2. Play a background music while waiting to START. 3. Start the webinar session with MPC introduction video.

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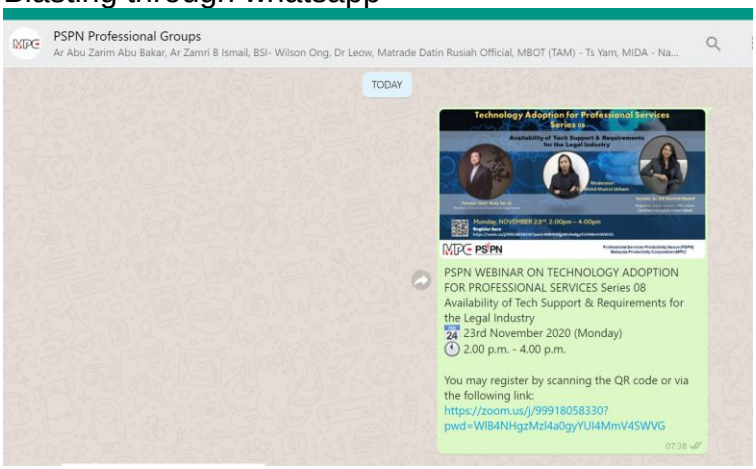
Blasting

Blasting through email

Blasting through whatsapp



Blasting through Facebook

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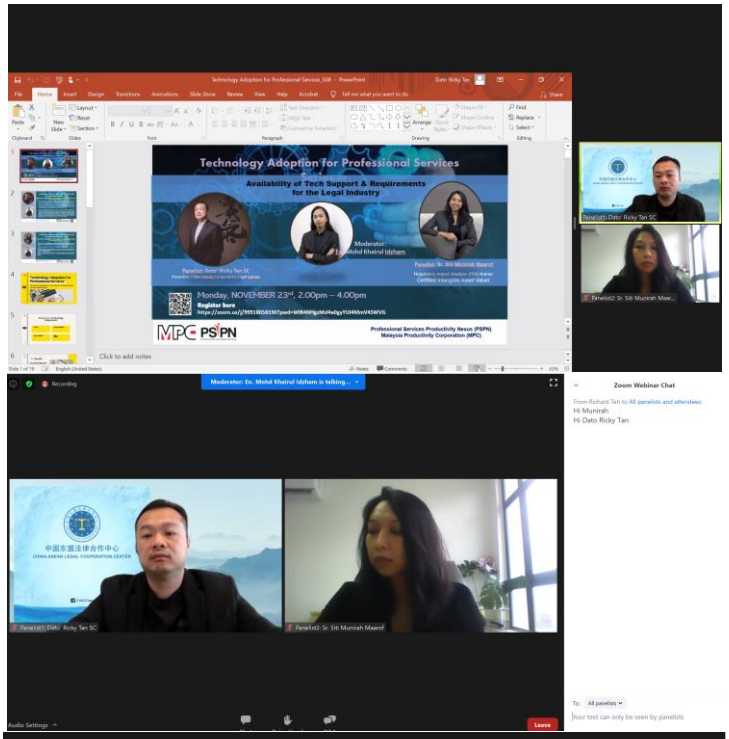
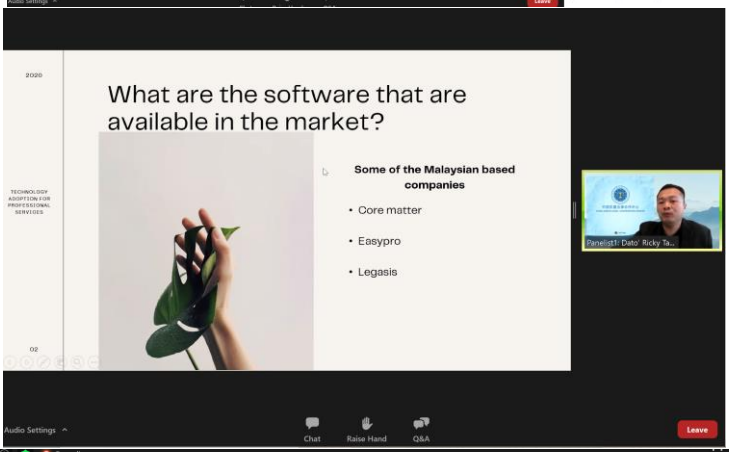
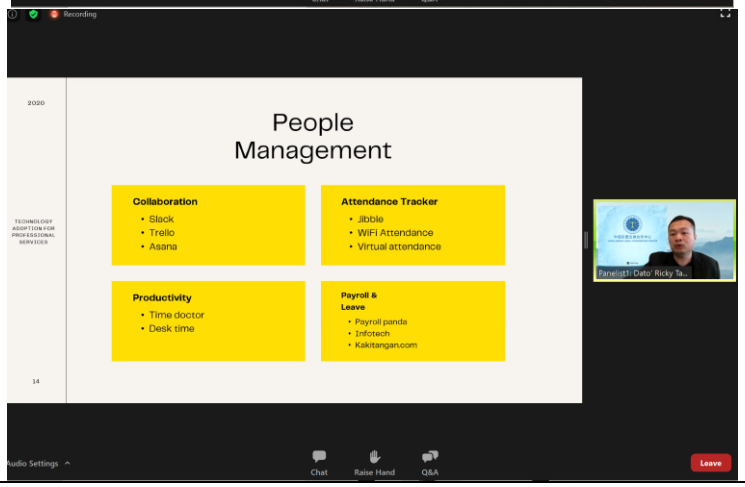
Event on the Board	Webinar start at 2.00 p.m. and ended 4.16 p.m. with 105 min presentation and 30 min Q&A.







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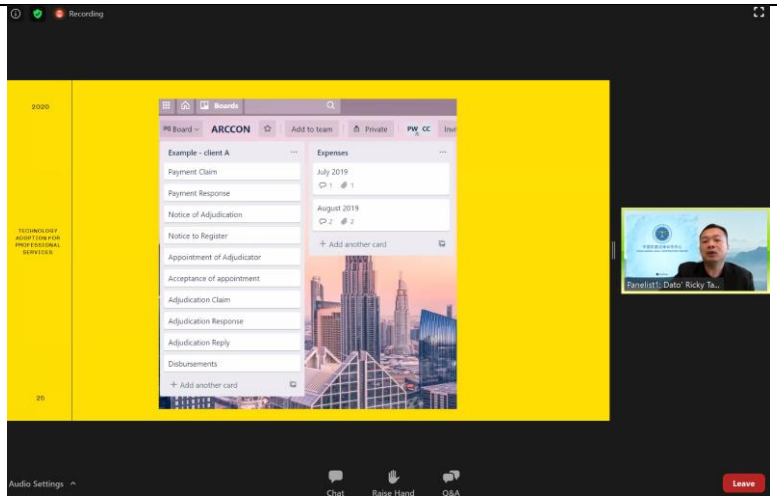
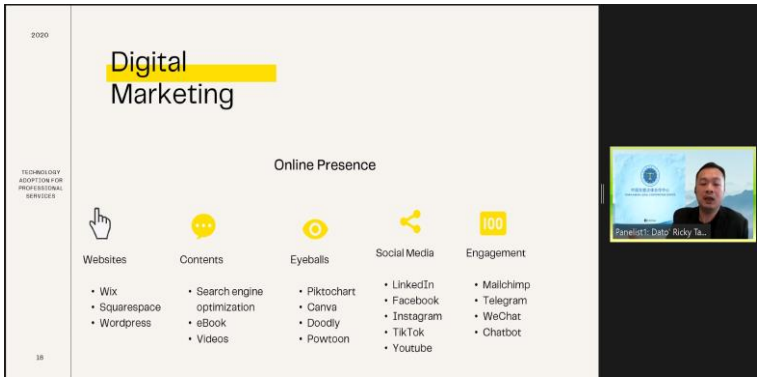
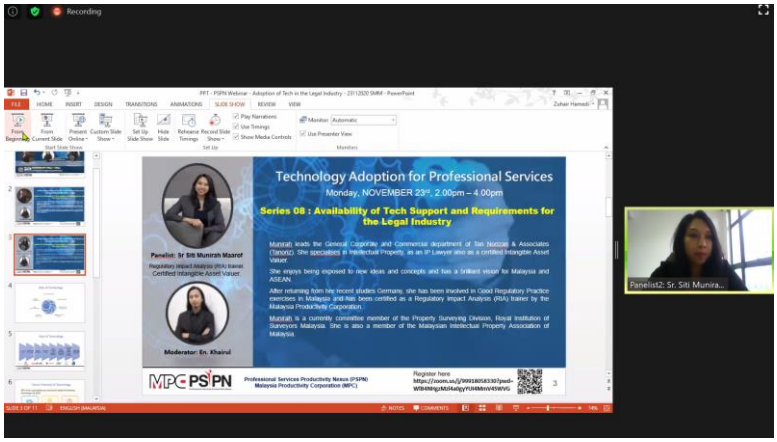
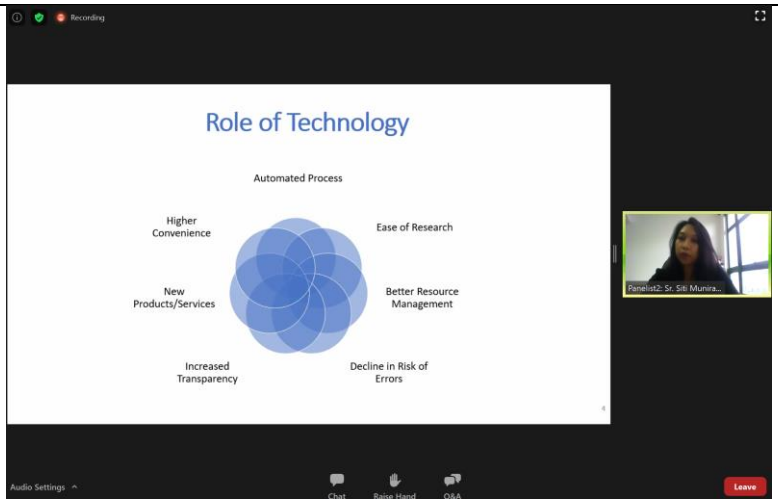
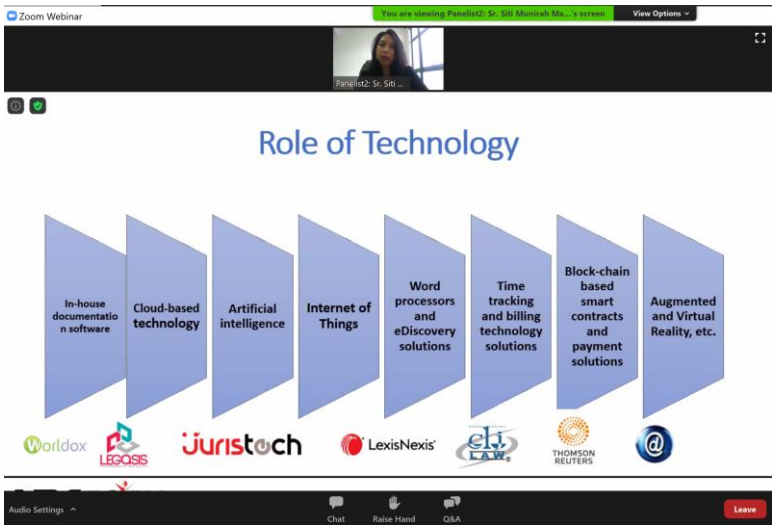


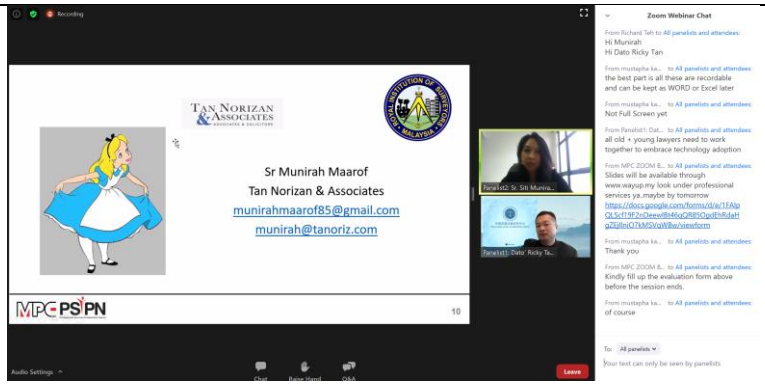


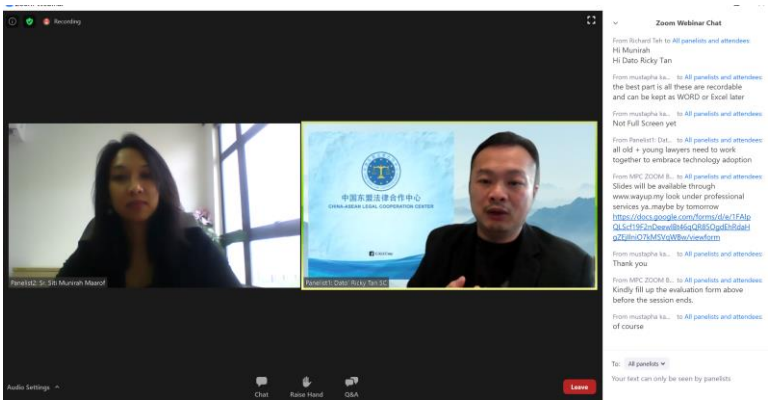



Recording
Role of Technology
Automated Process
Higher Convenience
Ease of Research
New Products/Services
Better Resource Management
Increased Transparency
Decline in Risk of Errors
Panelist2: Sr. Siti Munira...
Audio Settings
Chat
Raise Hand
Q&A
Leave


Zoom Webinar
You are viewing Panelist2: Sr. Siti Munirah Ma...'s screen
View Options
Panelist2: Sr. Siti ...
Role of Technology
In-house documentation software
Cloud-based technology
Artificial intelligence
Internet of Things
Word processors and eDiscovery solutions
Time tracking and billing technology solutions
Block-chain based smart contracts and payment solutions
Augmented and Virtual Reality, etc.
Worldox
LEGASIS
Juristech
LexisNexis
THOMSON REUTERS
Audio Settings
Chat
Raise Hand
Q&A
Leave

Zoom Webinar
Recording
Why is there slow adoption?
Restrictive Environment
Trust
Laws
Risk
Authorities
Panelist2: Sr. Siti Munira...
Zoom Webinar Chat
From Richard Teh to All panelists and attendees:
Hi Munirah
Hi Dato Ricky Tan
From mustapha ka... to All panelists and attendees:
the best part is all these are recordable and can be kept as WORD or Excel later
From mustapha ka... to All panelists and attendees:
Not Full Screen yet
From Panelist1: Dat... to All panelists and attendees:
all old + young lawyers need to work together to embrace technology adoption
To: All panelists
Your text can only be seen by panelists



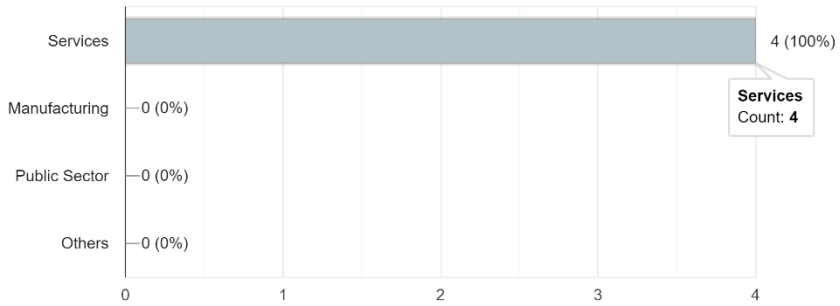


Evaluation Report

Background

Sector

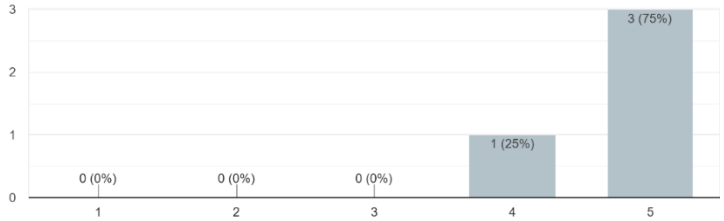
4 responses



MPC Services

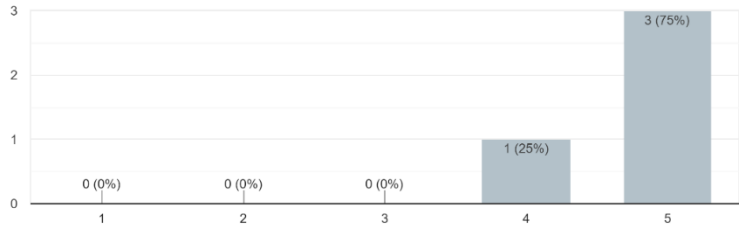
1. Registration process.

4 responses



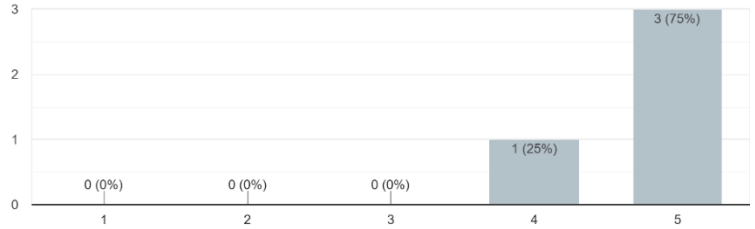
2. Suitability of time

4 responses



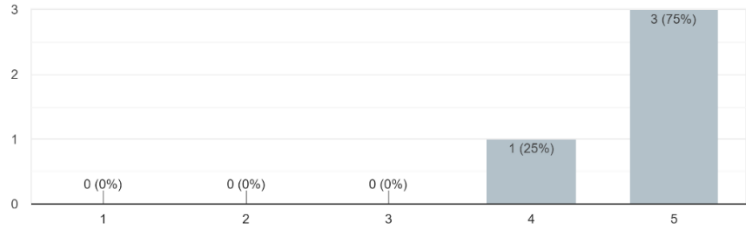
3. Duration of webinar

4 responses



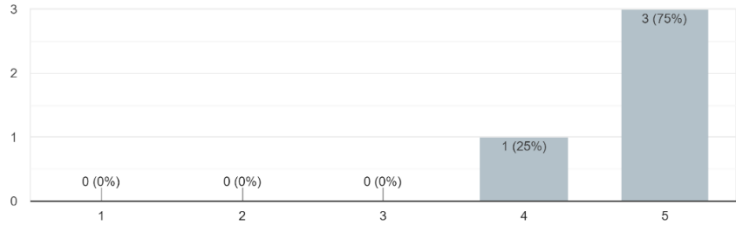
4. Virtual platform

4 responses



5. Overall, how satisfied are you with the program?

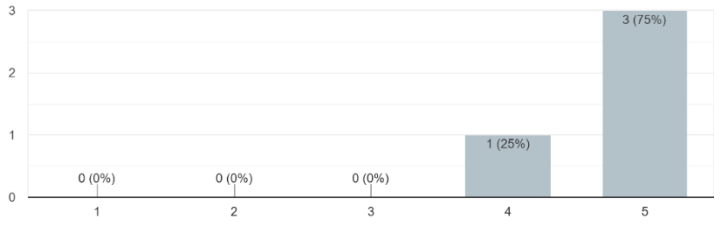
4 responses



PROGRAM CONTENT

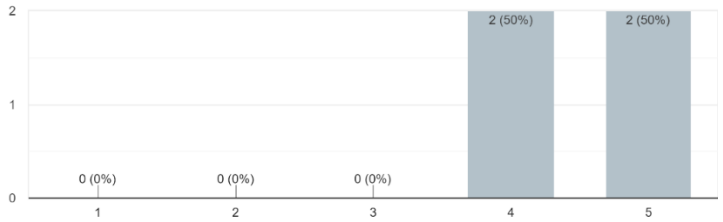
1. To what extent the objective(s) of attending the program has/ have been met?

4 responses



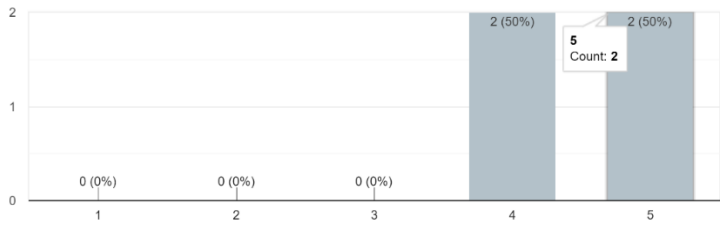
2. Has the program enriched your knowledge in the subject matter?

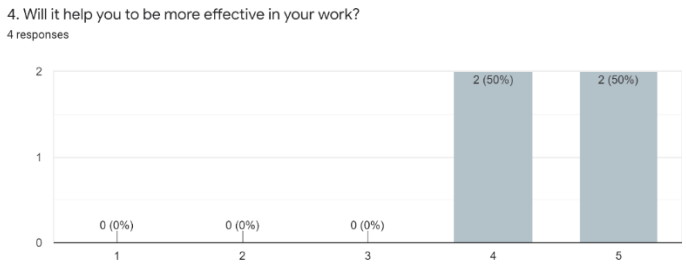
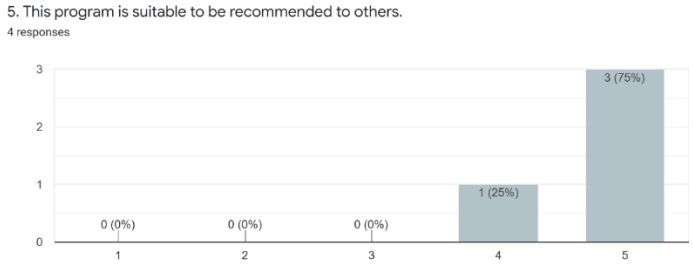
4 responses



3. Is the program contents useful and relevant to your business/work?

4 responses



	 
Event Link	1. Registration Link **https://zoom.us/j/99918058330?pwd=WlB4NHgzMzl4a0gyYUI4MmV4SWVG** 2. Evaluation Form Link https://docs.google.com/forms/d/e/1FAIpQLScf19F2nDeewlBt46qQR85OgdEhRdaHgZEjllniO7kMSVqWBw/viewform

Prepared by:
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