PSPN WEBINAR FOR TECHNOLOGY ADOPTION SERIES 10

Session:	# 10
Date	25th November 2020, Wednesday
Topic	**The Way Forward in People Development**
Panelist	**Mr Soo Hoo Yoon Hun** As the Founding President of the Malaysian Association of Professional Trainers and Coaches (MAPTaC), I am a trainer through and through since 2007 in the area of Sales, Entrepreneurship and Mindset Breakthrough. My proudest moments when I was awarded the prestigious Global Training & Development Leadership Award by the World HRD Congress in their Silver Jubilee Celebration (2017), Distinguished Trainer (2017), Hall of Fame (2018) in Asia's Training & Development Excellence Award and as SME Icon by Malaysian Service Provider Confederation (2018) and Best Sales Trainer in Malaysia Golden Globe Tigers Award (2019). My experiences and love for people development have made me realised that the world is not without compassion; I am truly honoured to be appointed as Nexus Governing Committee Member for Malaysia Productivity Corporation, Director of Asia Pacific for Global Trainers Federation and for Experiential Learning Institute. I began young with a high-flying career in banking sales, servicing high net worth individuals at an international bank and during my time here, I was mentored by some of my clients: teaching the business and life skills is what I gained. From the shared experiences and mentoring I learnt, I took the opportunity to launch my own consulting business, managing corporate clients and assisting individuals to grow their businesses. Among my memorable moments was growing the profit of a company from RM 200, 000/- to over RM 1, 000, 000/- in profits within 3 years and helping a client (KSKW Cambodia Ltd) to acquire and design a USD2Bil integrated development project in 2007. To date, I have trained regionally to participants from over 35 countries including MNCs, GLCs, government agencies, Fortune 500 companies, SMEs and start-ups. My mission is to impact #100MillionLives through the development of more people development specialists.
Synopsis	With the damages caused by COVID19 pandemic, the world has changed, and old norms are no more applicable in our way of life and work. To success in the future, communication and connection with people in the digital world is very important. Saya mengesahkan bahawa kerja-kerja telah dilaksanakan dengan sempurna

Nur Halisa Mohamad Halil
Manager
Delivery Management Office (DMO)
Malaysia Productivity Corporation (MPC)

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Webinar Team Management	Program Coordinator : Nicole Ong MPC Rep : Azhani / Halisa Speaker : Mr Soo Hoo Yoon Hun Moderator : En. Mohd Khairul Idzham Poster Design & Blasting : Nicole Ong Report Writing : Nicole Ong
Participation	Various participation from local ranging from private and government sector Registered : 32 Nos Attended : 20 Nos

User Name (Original Name)	Email	Registration Time	Approval St	Join Time	Leave Time	Time in Ses	Country/Region Name
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Nicole Ong	ongbh@plytec.com.my	Nov 17, 2020 20:01:50	approved	Nov 26, 2020 14:05:42	Nov 26, 2020 15:02:45	58	Malaysia
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vincent koh	wskoh1@gmail.com			Nov 26, 2020 14:44:22	Nov 26, 2020 15:02:46	19	Malaysia
Nor Halisa Mohamad Halil	halisa@mpc.gov.my	Nov 26, 2020 14:15:55	approved	Nov 26, 2020 14:16:00	Nov 26, 2020 14:53:43	38	Malaysia
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MOHAMAD FAISAL ABDUL MALIK	faisalmutual@yahoo.com.my			Nov 26, 2020 14:17:00	Nov 26, 2020 14:41:48	25	Malaysia
Chin Woon li	chinwl@maicsa.org.my	Nov 26, 2020 10:55:38	approved	Nov 26, 2020 14:06:01	Nov 26, 2020 15:00:52	55	Malaysia
Edison Pang	edisonkhpang@gmail.com	Nov 24, 2020 06:48:27	approved	Nov 26, 2020 14:06:10	Nov 26, 2020 14:48:53	43	Malaysia
Edison Pang	edisonkhpang@gmail.com			Nov 26, 2020 14:48:54	Nov 26, 2020 15:00:49	12	Malaysia
Ng Yoke Wai	mickong@rocketmail.com	Nov 26, 2020 13:55:35	approved	Nov 26, 2020 14:06:03	Nov 26, 2020 15:02:25	57	Singapore
Shen Lim	shen.lim@wingstrategic.com	Nov 26, 2020 14:05:09	approved	Nov 26, 2020 14:06:10	Nov 26, 2020 14:22:55	17	Malaysia
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izzy teh	izzyteh@gmail.com	Nov 23, 2020 14:29:34	approved	Nov 26, 2020 14:08:56	Nov 26, 2020 15:02:39	54	Malaysia
james chen	goldcount@gmail.com	Nov 26, 2020 09:24:52	approved	Nov 26, 2020 14:05:52	Nov 26, 2020 15:02:37	57	Malaysia

Questions	**<u>Interaction with Participant</u>** There were 1 question ask by participants during the session. However due to the time limitation, panelists able to answer 1 question live in webinar. Details of Question: 1. Mr.Soo, what would be your advice for aspiring trainer like me who are planning to venture into this wide world of training & development?
Area of Improvement	***Good practices of this webinar:*** 1. Webinar evaluation via google form link, with sharing presenter slide by email after participants complete the evaluation. ***Area of improvement of this webinar:*** 1. To prepare a backdrop to promote MPC PSPN before the session. 2. Play a background music while waiting to START. 3. Start the webinar session with MPC introduction video.

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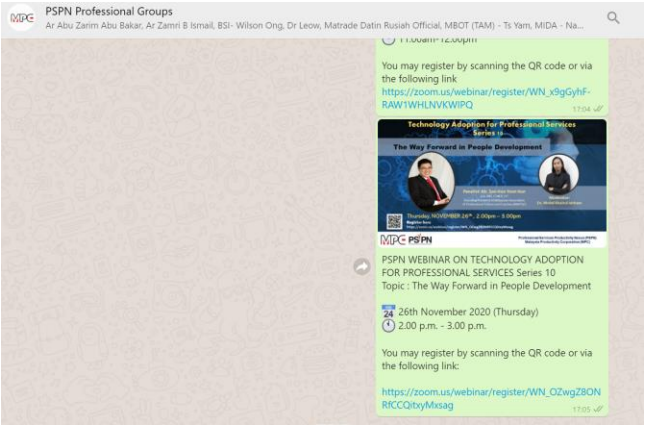
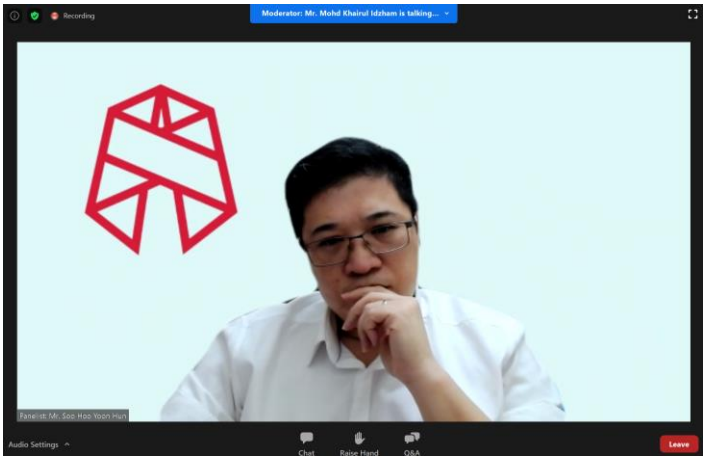
Blasting

Blasting through email

Blasting through whatsapp

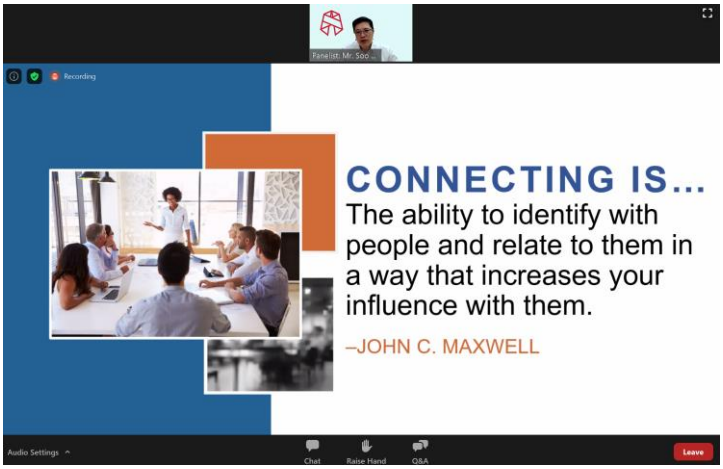


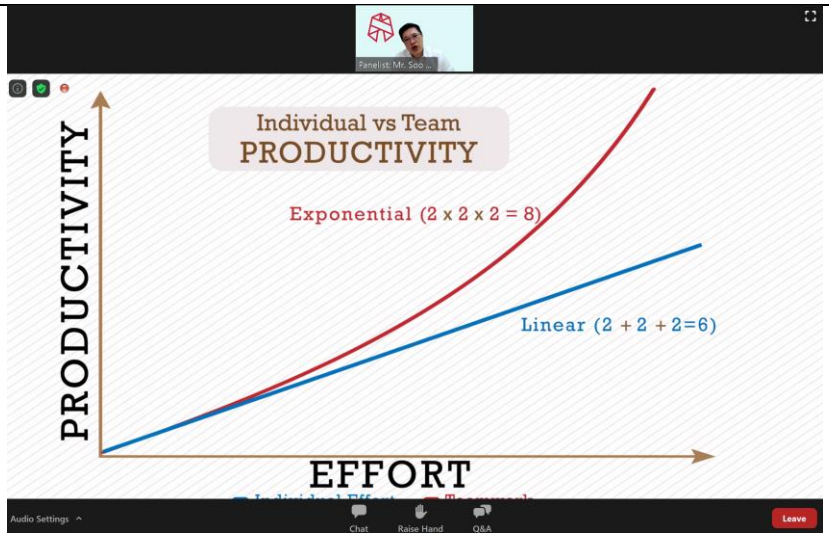
Blasting through Facebook

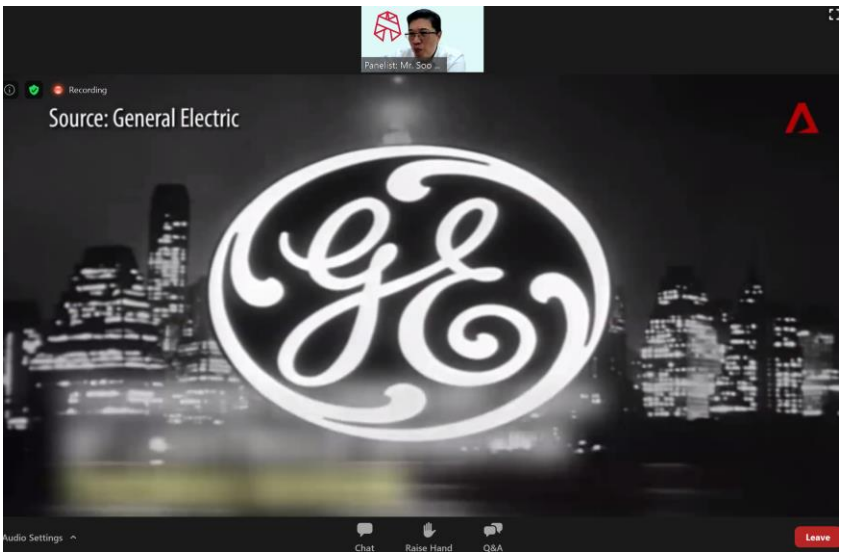
Event on the Board	Webinar start at 2.00 p.m. and ended 3.00 p.m. with 35 min presentation and 15 min Q&A. 

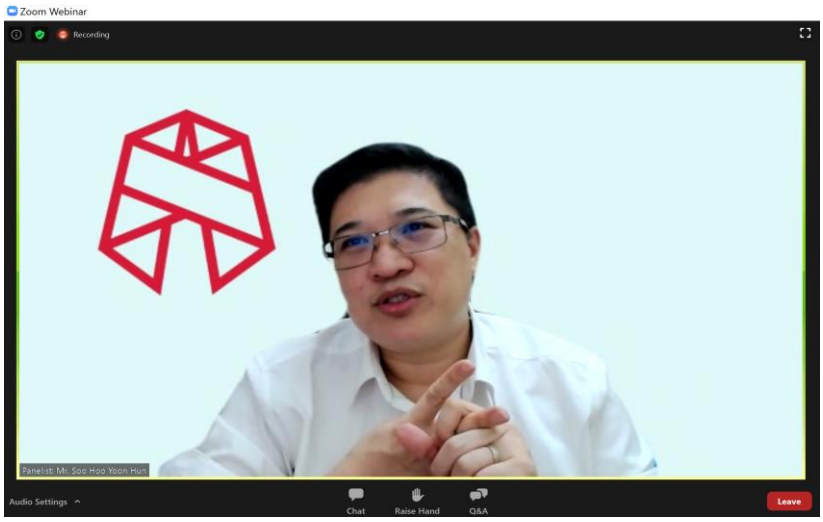
If you ask me what's the one thing you can do to be more successful, I'd say learn to communicate.
–JOHN C. MAXWELL

#1
CRITERIA
THE NUMBER 1 CRITERIA FOR ADVANCEMENT & PROMOTION FOR PROFESSIONALS IS THE ABILITY TO COMMUNICATE EFFECTIVELY.
–HARVARD BUSINESS REVIEW


CONNECTING IS...
The ability to identify with people and relate to them in a way that increases your influence with them.
–JOHN C. MAXWELL


Individual vs Team
PRODUCTIVITY
Exponential (2 x 2 x 2 = 8)
Linear (2 + 2 + 2=6)
PRODUCTIVITY
EFFORT
Audio Settings
Chat
Raise Hand
Q&A
Leave


Recording
Source: General Electric
Audio Settings
Chat
Raise Hand
Q&A
Leave


Zoom Webinar
Recording
Audio Settings
Chat
Raise Hand
Q&A
Leave

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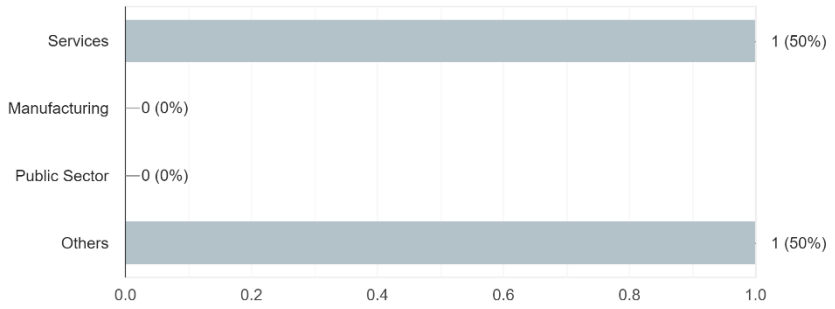
Evaluation Report

Background

Sector

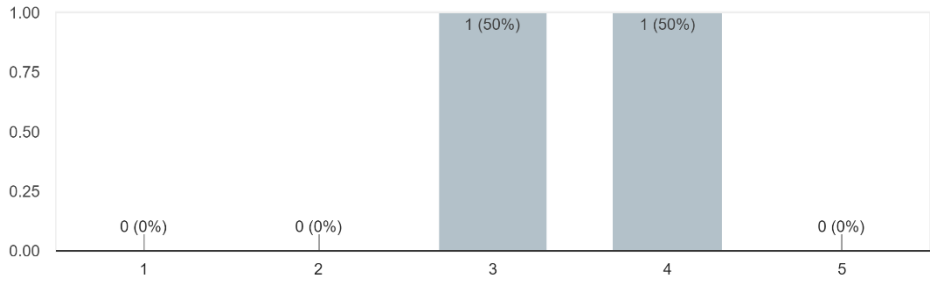
2 responses



MPC Services

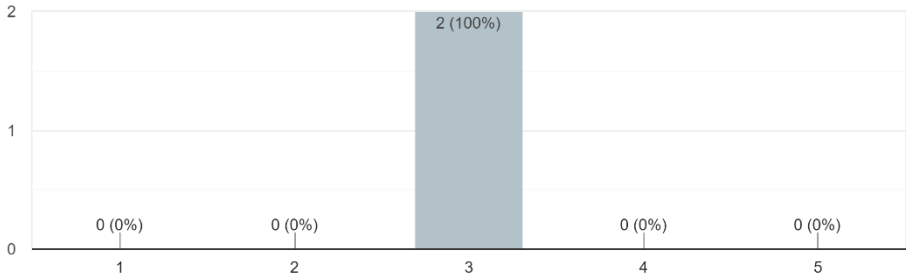
1. Registration process.

2 responses



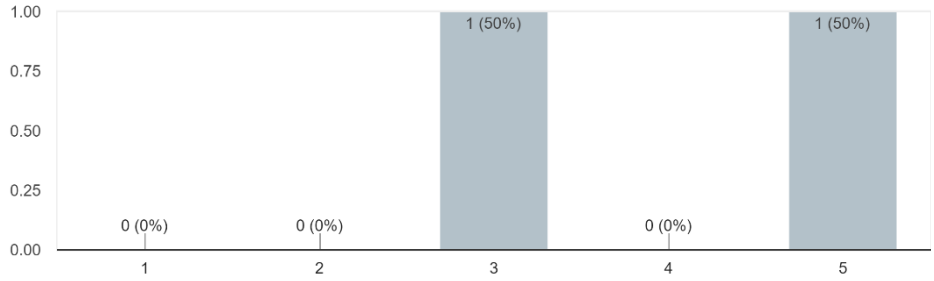
2. Suitability of time

2 responses



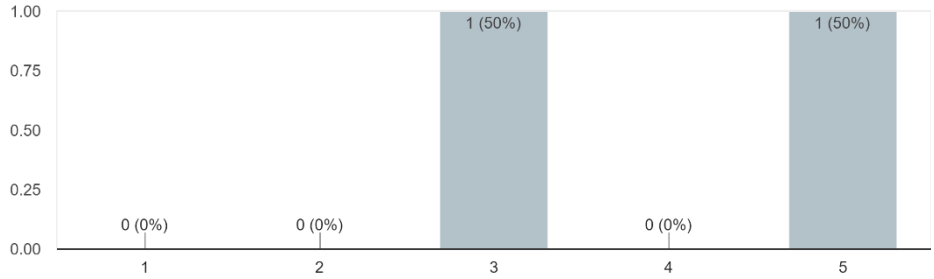
3. Duration of webinar

2 responses



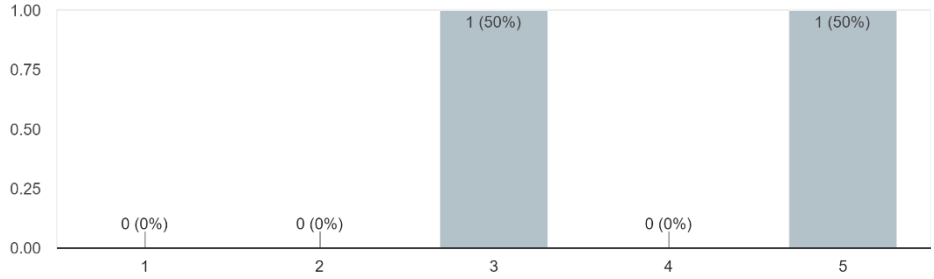
4. Virtual platform

2 responses



5. Overall, how satisfied are you with the program?

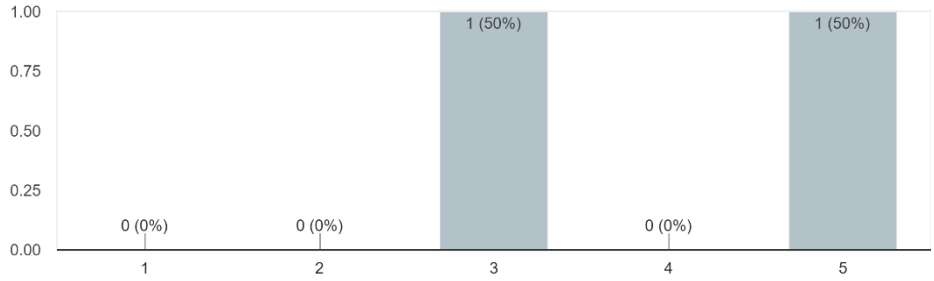
2 responses



PROGRAM CONTENT

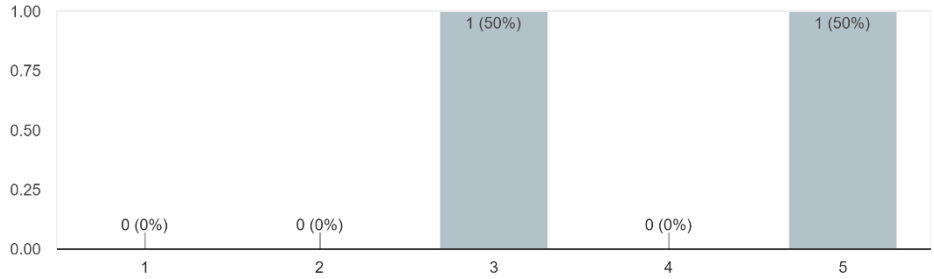
1. To what extent the objective(s) of attending the program has/ have been met?

2 responses



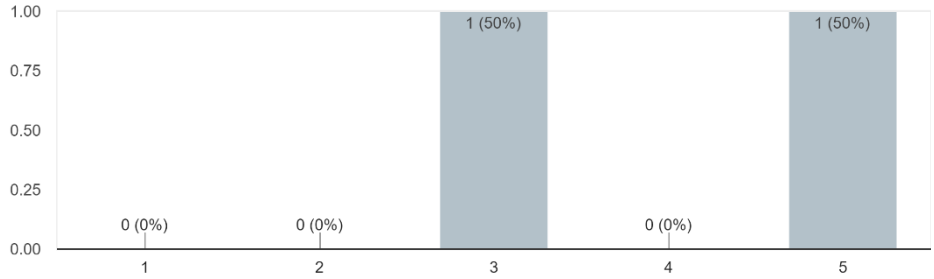
2. Has the program enriched your knowledge in the subject matter?

2 responses



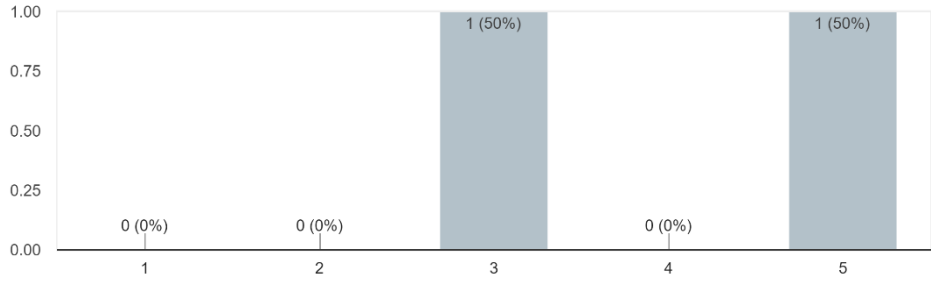
3. Is the program contents useful and relevant to your business/work?

2 responses



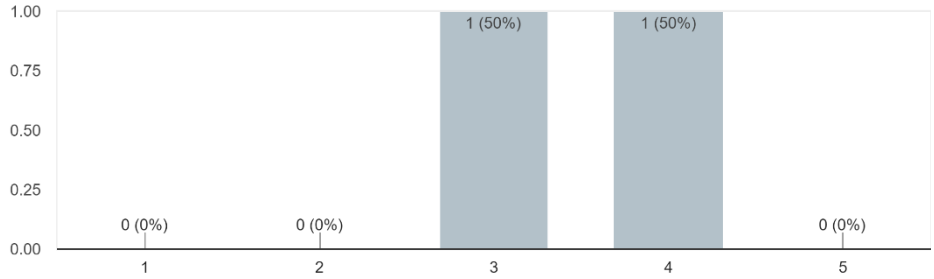
4. Will it help you to be more effective in your work?

2 responses



5. This program is suitable to be recommended to others.

2 responses



Event Link

1. Registration Link

   https://zoom.us/webinar/register/WN_OZwgZ8ONRfCCQitxyMxsag

2. Evaluation Form Link

   https://docs.google.com/forms/d/e/1FAIpQLScT8j7ZOrdkjHxQb2rDIXtXBkDJjjMRzB2XjV43iF9emATVaQ/viewform

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