

## EXECUTIVE SUMMARY

<b>Title</b>	:	Reducing Unnecessary Regulatory burden (RURB) on Private Residential Aged Care facilities in Malaysia
<b>Objectives</b>	:	<ul style="list-style-type: none"> <li>▪ To gather inputs and benchmark from the operators, Developers and PBTs;</li> <li>▪ To develop competency among PBTs, Operators and Ministry of Health who involved in developing Aged Care Facilities; and</li> <li>▪ To improve licensing process of the private residential aged care facilities.</li> </ul>
<b>Expected Output</b>	:	<ul style="list-style-type: none"> <li>▪ Guideline for businesses with the requirements for Private Residential Aged Care facilities in Malaysia.</li> <li>▪ The operators (Private Residential Aged Care facilities) will be more guided in the process through the guidelines and requirements.</li> </ul>
<b>Team</b>	:	<ul style="list-style-type: none"> <li>▪ Malaysia Productivity Corporation (MPC)</li> <li>▪ Ministry of Health (MOH)</li> <li>▪ Association of Private Hospitals Malaysia (APHM)</li> <li>▪ Association for Residential Aged Care Operators of Malaysia</li> <li>▪ Local Councils</li> </ul>
<b>Total Cost</b>	:	<b>RM44,600.00</b>
<b>Budget</b>	:	SPN : Private Healthcare Productivity Nexus
<b>Recommended By</b>	:	
<b>Comment/ Signature by PCT</b>	:	

# **PERBADANAN PRODUKTIVITI MALAYSIA (MPC) PROPOSAL FOR BOARD OF MANAGEMENT**

## **1.0 Purpose**

The purpose of this paper is to request for Board of Management (BOM) to approve budget for Reducing Unnecessary Regulatory burden (RURB) on Private Residential Aged Care facilities in Malaysia

## **2.0 Background**

- 2.1. Better governance at the national and sectoral level accelerates productivity performance. One of the productivity areas for improvement is to address regulatory challenges, which requires implementation of clear and effective regulations across ministries, agencies, industry players, across the nation.
- 2.2. In the private healthcare subsector, there were issues raised by business and World Bank on the challenges faced in the licensing process, requirements and standards that imposed by multiple regulatory agencies of the private residential aged care facilities.
- 2.3. According to World Bank, 2020 is the year where Malaysia is already an aging society (7% of the population are 65 years old above) and no longer a young developing country. The composition of older persons is increasing. This accounts for about 80,000 to 100,000 increase/new cases a year. This is one primary reason of the high number of unlicensed private residential aged care facilities in Malaysia.
- 2.4. To start with the project, PHPN will gather the information and feedback from the Operators, Developers, Local Councils as well as Ministry of Health on the issues and challenges that they are facing in order to regulate the Private Residential Aged Care facilities in Malaysia

### 3.0 Objective

- 3.1. To gather inputs and benchmark from the operators, Developers and PBTs;
- 3.2. To develop competency among PBTs, Operators and Ministry of Health who involved in developing Aged Care Facilities; and
- 3.3. To improve licensing process, requirements and standards of the private residential aged care facilities.

### 4.0 Duration

Oct – Dec 2020

### 5.0 Expected Output

- 5.1. Guideline for businesses with the requirements for Private Residential Aged Care facilities in Malaysia.
- 5.2. The operators (Private Residential Aged Care facilities) will be more guided in the process through the proper guidelines and requirements.

### 6.0 The Team

- Malaysia Productivity Corporation (MPC)
- Ministry of Health (MOH)
- Association of Private Hospitals Malaysia (APHM)
- Association for Residential Aged Care Operators of Malaysia
- Technical Agencies

### 7.0 Estimated Cost

No	Items	Breakdown	Budget (RM)
1.	Expert Fee/ Technical Expert/ Facilitator	RM 2,000 x 6 sessions (Facilitator)	12,000.00
		RM 500 x 30 experts (Technical Experts)	15,000.00
2.	Virtual Workshop/Meeting i. Operators ii. Developers	2 Sessions 2 Sessions	
3.	Physical Workshop/Meeting i. Local Councils ii. MOH	i. 30 Pax x RM 200 ii. 30 Pax x RM 200	6,000.00 6,000.00

4.	Publication and Editorial ▪ Rapporteur/ Write-up / Proofread / Press and Media Release	Virtual: 4 sessions x RM750  Physical: 2 Sessions x RM 1,000  Press and Media Release: 3 pages x RM 200	3,000.00  2,000.00  600.00
5.	<b>Total</b>		<b>44,600.00</b>

## 8.0 Approval from BOM

The approval of the Board of Management (BOM) on the budget of **RM44,600.00** is sought upon.

Prepared by:

Safarwan Mohd Suhaimi  
Assistant Manager  
Secretariat PHPN

Approved by:

Nur Syafina Anuar  
Manager  
Secretariat PHPN