

EXECUTIVE SUMMARY

TITLE	:	THE IMPLEMENTATION OF PRIVATE HEALTHCARE PRODUCTIVITY NEXUS PROJECTS FOR JANUARY – DECEMBER 2019
PROPOSED DATE	:	January - December 2019
BUDGET/COST	:	RM 1,200,000.00 (SPN)
OBJECTIVE	:	To seek approval to utilise SPN budget for the implementation of Private Healthcare Productivity Nexus (PHPN) 2019 projects.
OUTPUT	:	Ten (10) main PHPN sub-initiatives driven by five initiatives under MPB
DEPARTMENT	:	DMO/ PHPN Productivity Nexus
COMMENTS/ SIGNATURE OF ACCOUNTANT		
COMMENTS/ SIGNATURE OF PCT MGR		

PAPER FOR BOARD OF MANAGEMENT APPROVAL

TITLE: THE IMPLEMENTATION OF PRIVATE HEALTHCARE PRODUCTIVITY NEXUS PROJECTS FOR JANUARY – DECEMBER 2019

1.0 Purpose

The purpose of this paper is to seek the approval of MPC's Board of Management (BOM) to utilise the Sectoral Productivity Nexus (SPN-PH) budget for the implementation of 2019 projects.

2.0 Background

Ten (10) sub-initiatives have been identified to move the needle to achieve the private healthcare productivity growth rate of 3.9% by 2020. All sub-initiatives identified were aimed at solving specific root causes in the challenges faced within the private healthcare and at the same time were aligned to the five (5) main initiative stated in the Malaysia Productivity Blueprint (MPB). These 10 sub-initiatives have been endorsed by Private Healthcare Productivity Nexus (PHPN) Governing Committee 4/2018 chaired by YBhg. Dato' Dr. Jacob Thomas which was held on 30th November 2018.

5 Main Initiatives under PHPN as stated in MPB are as follows:

- PH 1: Review policies to ease foreign skilled healthcare professionals work in the subsector
- PH 2: Strengthen coordination between medical schools and industry to ensure supply/demand match of professions
- PH 3: Set up network to provide high quality coordinated patient care
- PH 4: Develop and rollout national database to facilitate patient transfer between public and private healthcare providers
- PH 5: Streamline Regulations and ensure robust implementation of regulatory reforms

In line with 5 main initiatives in MPB, ten (10) sub-initiatives have been identified as follows:

Matrix of initiatives identified in the MPB and initiatives identified in the workshop		
	Initiatives identified in the MPB	Sub-Initiatives
(Thrust 1) Workforce	1 Review policies to ease foreign skilled healthcare professionals work in the subsector	1.1 Reducing unnecessary policies to ease foreign medical specialist to work in Malaysia
	2 Strengthen coordination between medical schools and industry to ensure supply/demand match of professions	2.1 Accelerate increase of specialist nurses in high demand areas 2.2 Identify and enable selected private hospitals to be specialty training centers in high demand areas
(Thrust 2) Technology and Innovation	3 Set up network to provide high quality coordinated patient care and to improve patient care quality	3.1 Adopt standardized criteria across public and private hospitals to improve performance benchmarking 3.2 Sharing of underutilized medical technology resources by developing a resource utilization model (PPP)
	4 Develop and rollout national database to facilitate patient transfer between public and private healthcare providers	4.1 Enable sharing of patients records across public and private healthcare facilities via Health Information Exchange (HIE) 4.2 Encourage online submission by all private hospitals to MyHDW by demonstrating data analytics capabilities of the system
(Thrust 4) Regulatory (Robust Ecosystem)	5 Streamline Regulations and ensure robust implementation of regulatory reforms	5.1 Reducing unnecessary Regulatory Burdens on Private Hospitals: Renewal of license to operate and provide 5.2 Review and amend regulatory processes to accelerate approval for new application, renewal of hospital license and guideline for extension and renovation 5.3 Self-regulatory of hospital advertisement via Regulatory Sandbox

Separate BOM paper focusing on 7 identified Nexus's projects was prepared by the DMO Secretariat where two of them are under PHPN:

Initiative 1.1: Reducing unnecessary policies to ease foreign medical specialist to work in Malaysia

Initiative 5.1: Reducing unnecessary Regulatory Burdens on Private Hospitals: Renewal of licence to operate and provide

The BOM Paper (Bil 5/2019) dated 17 Jan 2019 has been approved by the MPC's Board of Management. Thus, budget for implementation of these 2 projects are to be obtained from that approved budget.

Details of PHPN's sub-initiatives are as below:

Initiatives (stated in MPB)		Sub-Initiatives	Objectives	KPIs/Deliverable 2019
1. <u>Review policies to ease foreign skilled</u> healthcare professionals work in the subsector	1.1	Reducing unnecessary policies to ease foreign medical specialist to work in Malaysia	To accommodate the shortage of local specialists	<ul style="list-style-type: none"> • Improved policies • Communicated policies to stakeholders
2. <u>Strengthen coordination between medical schools and industry</u> to ensure supply/demand match of professions	2.1	Accelerate increase of specialist nurses in high demand areas	To increase post-basic training program for nurses in high demand field	<ul style="list-style-type: none"> • Talent Study (supply demand study) • Launch of fast track program for identified demand areas.
	2.2	Identify and enable selected private hospitals to be specialty training centres in high demand areas	To overcome issues on insufficient specialists in certain fields	<ul style="list-style-type: none"> • Framework for specialty training centre: <ul style="list-style-type: none"> - Supply and demand - Standard of curriculum - Funding mechanism (Self-funded, private sponsorship, Public + Private) - Teaching Mechanism (Private, Flexi Pakar) • Launch of identified hospitals as training centre
3. <u>Set up network to provide high quality coordinated patient care and to improve patient care quality</u>	3.1	Adopt standardized criteria across public and private hospitals to improve performance benchmarking	To develop standard benchmarking indicators for private hospitals to measure their productivity performance	<ul style="list-style-type: none"> • Mapping and harmonization of HPIA, MPC and other benchmarking criteria • Pilot study at selected private hospitals.
	3.2	Set up network through Sharing of underutilized medical technology resources by developing a resource utilization model (Public-Private, Private-Private)	To have better utilization of resources and facilities among hospitals.	<ul style="list-style-type: none"> • Feasibility study: <ul style="list-style-type: none"> - Stock-take of existing data - Funding mechanism - Collaboration model - Best practices study • Stakeholder Engagement Sessions
4. <u>Develop and rollout national database to facilitate patient transfer between public and private</u> healthcare providers	4.1	Enable sharing of patient records across public and private healthcare facilities via a Health Information Exchange (HIE)	To establish standard referral network connecting public and private healthcare providers nationwide and to enable exchange of patient electronic medical records.	<ul style="list-style-type: none"> • Sharing of patients records among Public Hospitals, Private Hospitals, GPs and Hospital Tentera. • (2019: Negeri Sembilan)
	4.2	Encourage online data submission by all private hospitals to MyHDW by demonstrating data analytics capabilities of the system	To encourage private hospital participation in online data submission	<ul style="list-style-type: none"> • Outreach and awareness programs
5. <u>Streamline Regulations</u> and ensure robust implementation of regulatory reforms	5.1	Reducing unnecessary Regulatory Burdens on Private Hospitals: Renewal of licence to operate and provide	To reduce number of documents required for license renewals (every 2 years) which affects	<ul style="list-style-type: none"> • Improved policies/reviewed regulation and guidelines • Communicated policies/regulations/guidelines to stakeholders

			efficiency of practitioners.	
	5.2	Review and amend regulatory processes to accelerate approval for new application and guideline for extension and renovation	To reduce the regulatory burden and costs of compliance on private players in setting up private hospitals	<ul style="list-style-type: none"> • Coordination between CKAPS and local councils for zoning and pre-establishment approvals • Standard guideline (harmonisation of technical requirement between CKAPS and technical agencies (PBT, BOMBA) • Stakeholder Engagements (Workshop, RTD, Public Consultation, UPC) • Amendment of Act and regulations • Adopt online platform for applying and renewing licenses
	5.3	Self-regulatory of private healthcare advertisement via Regulatory Sandbox		<ul style="list-style-type: none"> • 'REGULATORY SANDBOX' Framework for Self Regulations of Private Hospital Services Advertisement • self-regulation guidelines, processes and documentation. • Amendment of Act and regulations

3.0 Cost

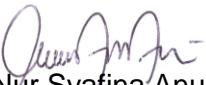
No.	PROJECTS (JAN – DECEMBER 2019)	Estimated Cost (RM)	
A.	PRPOPOSED PROJECTS		
2.1	Accelerate increase of specialist nurses in high demand areas	100,000.00	
2.2	Identify and enable selected private hospitals to be specialty training centres in high demand areas	150,000.00	
3.1	Adopt standardized criteria across public and private hospitals to improve performance benchmarking	90,000.00	
3.2	Set up network through Sharing of underutilized medical technology resources by developing a resource utilization model (Public-Private, Private-Private)	250,000.00	
4.1	Enable sharing of patient records across public and private healthcare facilities via a Health Information Exchange (HIE)	70,000.00	
4.2	Encourage online submission by all private hospitals to MyHDW by demonstrating data analytics capabilities of the system	90,000.00	
5.2	Review and amend regulatory processes to accelerate approval for new application and renewal of hospital licenses	250,000.00	
5.3	Self-regulatory of private healthcare advertisement via Regulatory Sandbox	70,000	
	TOTAL (A)	1,070,000.00	
B.	PROJECT UNDER MPC		
1	Best Practices (3 cases)	2,500.00	

2.	e-Benchmark Training	25,000.00	
	TOTAL (B)		27,500
C.	CAPACITY BUILDING & ADMINISTRATIVE OF NEXUS (OE)	102,500	
	TOTAL (C)		102,500
	OVERALL TOTAL		1,2000,000

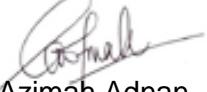
4.0 Conclusion

The approval of BOM is sought to approve the Budget of RM 1,200,000.00 for the implementation of PHPN's 2019 projects.

Prepared by:


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 Date: 8 Feb 2019

Reviewed by:


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 Date: 8 Feb 2019