

## EXECUTIVE SUMMARY

<b>TITLE</b>	:	Forging a Robust Ecosystem: Workshop on Developing Implementation Plan and KPI from Doing Business Reform Memorandum
<b>DATE &amp; VENUE</b>	:	February - March 2019
<b>OBJECTIVES</b>	:	<ol style="list-style-type: none"> <li>1. To develop milestone for programme/activities and set actionable Key Performance Indicators (KPI) for each Technical Working Groups (TWG) based on 67 action items proposed in Doing Business Reform Memorandum by World Bank.</li> <li>2. To accelerate and monitor the work progress of ongoing reforms by each Focus Groups to improve Malaysia's performance in Doing Business Report.</li> </ol>
<b>OUTPUT</b>	:	<ul style="list-style-type: none"> <li>• Programmes/Action Plans and KPI for 10 TWGs</li> </ul>
<b>EXPECTED OUTCOME</b>	:	<ul style="list-style-type: none"> <li>• Increase in ranking for poor performer, i.e: Starting a Business and Trading Across Borders.</li> <li>• Malaysia in top 10 economies in Doing Business Report by 2020.</li> </ul>
<b>PROJECT TEAM</b>	:	PEMUDAH Secretariat
<b>TOTAL COST</b>	:	<b>RM 65,000</b>
<b>BUDGET</b>	:	SPN - Tourism
<b>RECOMMENDED BY</b>	:	Delivery Management Office (DMO)

**MALAYSIA PRODUCTIVITY CORPORATION (MPC)**  
**REQUEST FOR APPROVAL FROM BOARD OF MANAGEMENT (BOM)**

**TITLE: WORKSHOP ON DEVELOPING IMPLEMENTATION PLAN AND KPI FROM  
DOING BUSINESS REFORM MEMORANDUM**

**1.0 Purpose**

The purpose of this paper is to seek the approval of the Board of Management (BOM) for EODB 2020 KPI Setting Workshops – Reform Memo.

**2.0 Background**

- 2.1 The Special Task Force to Facilitate Business or PEMUDAH was established on 2007 with the idea of a high-powered task force to address bureaucracy in business-government dealings. PEMUDAH is still relevant until today and its scope has been widened as a tool in ensuring effective implementation of regulatory reviews. This scope is aligned with Thrust 4: Forging a Robust Ecosystem, outlined in Malaysia Productivity Blueprint (MPB). In addition, it is highlighted in MPB, one of the challenges impede the productivity growth is the business environment. Regulatory hurdles need to be reduced and regulations interpreted and applied with greater consistency, to improve ease and reduce cost of doing business. PEMUDAH is an avenue for both public and private sectors to address and mitigate regulatory constraints and co-create solutions. PEMUDAH helps in developing a robust accountability system thus ensuring effective implementation of regulation.
- 2.2 The Government of Malaysia through Prime Minister's Office (JPM), Special Task Force to Facilitate Business (PEMUDAH) and Malaysia Productivity Corporation (MPC) had taken initiatives to work with World Bank Group (WBG) in improving Malaysia's performance. Among the objectives of this initiative is to provide analysis and recommendation to the Government of Malaysia by identifying and prioritizing reforms in the regulatory areas covered by WBG's Doing Business Report. This project focuses on 10 areas of Doing Business.
- 2.3 World Bank has registered 67 action items that should be undertaken by Malaysia to not only improve its Ease of Doing Business ranking, but also to improve regulatory environment and Doing Business in Malaysia. Some of the reforms goes beyond what is measured in the World Bank and need policy change and review by regulators. PEMUDAH plays an important role in escalating and ensuring that necessary changes has been taken into consideration. The new PEMUDAH setting, with the help of MITI and MOF, will facilitate this aspiration and will result in positive changes that targeted the real issues on-the-ground.

This is important to improve respondent's perception in ease of doing business in Malaysia from negative to positive, and subsequently will help Malaysia to improve its performance not only in Doing Business report but also other competitiveness reports.

2.4 This budget proposal is to cover series of workshops for 10 Technical Working Groups (TWGs) namely:

- i. Starting a Business (SAB)
- ii. Dealing with Construction Permits (DCP)
- iii. Getting Electricity (GE)
- iv. Registering Property (RP)
- v. Trading Across Borders (TAB)
- vi. Enforcing Contracts (EC)
- vii. Paying Taxes (PT)
- viii. Getting Credit (GC)
- ix. Resolving Insolvency (RI)
- x. Protecting Minority Investors (PMI)

### 3.0 Objective

- i. To develop milestone for programme/activities and set actionable Key Performance Indicators (KPI) for each Technical Working Groups (TWG) based on 67 action items proposed in Doing Business Reform Memorandum by World Bank.
- ii. To accelerate and monitor the work progress of ongoing reforms by each Focus Groups to improve Malaysia's performance in Doing Business Report.

### 4.0 Project Work Plan

NO.	DATE	TIME	TECHNICAL WORKING GROUP
<b>Preparatory and Coordination Workshop</b> <b>Venue: Council Room, MPC HQ</b>			
1.	26 February (Tuesday)	9.00 am – 12.00 am	All and PEMUDAH Secretariat
<b>Technical Workshop on Proposal Introduction of Personal Property Securities Law in Malaysia</b> <b>Venue: Hilton PJ</b>			
2.	27 February (Wednesday)	9.00 am – 5.00 pm	SAB, GC, and PMI
<b>Tentative Dates for Series of Workshop</b> <b>Venue: Hilton Petaling Jaya</b>			
3.	13 March (Wednesday)	8.30 am – 10.30 am	SAB
		11.00 am – 1.00 pm	PMI
		2.00 pm – 5.00 pm	GC
4.	14 March (Thursday)	8.30 am – 1.00 pm	PT
		2.00 pm – 5.00 pm	TAB
5.	15 March (Friday)	8.30 am – 5.00 pm	RI

6.	18 March (Monday)	8.30 am – 1.00 pm	DCP
		2.00 pm – 5.00 pm	GE
7.	19 March (Tuesday)	8.30 am – 1.00 pm	RP
		2.00 pm – 5.00 pm	EC
Final Report/Work Plan Submission			
1.	29 March (Friday)	-	All TWGs

## 5.0 Budget Requirement

No.	Items	Budget (RM)
1	Seminar & Residential Package/Meeting F&B 25 persons x 6 sessions x RM200.00	30,000
2	Expert Fee/ Rapporteur RM2,000 x 2 x 6 sessions	24,000
3	Travelling for Officers (inc. claims)	1,000
4	Additional Technical Equipment/Breakup Rooms	10,000
	<b>Total Estimated Cost</b>	<b>65,000</b>

## 6.0 Approval from BOM

The approval of the Board of Management (BOM) on the budget of **RM 65,000** using SPN.

Prepared by : Rabiatal Hana Ishak  
PEMUDAH Secretariat  
Delivery Management Office (DMO)

Checked by : Wan Fazlin Nadia Wan Osman  
Deputy Director, Delivery Management Office (DMO)

Approved by : Zahid bin Ismail  
Director, Delivery Management Office (DMO)

Date : 21 February 2019